Operation: Zambia

The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.
People of Concern

**INCREASE IN**
13% 2019

<table>
<thead>
<tr>
<th>Year</th>
<th>People of Concern</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>85,871</td>
</tr>
<tr>
<td>2018</td>
<td>76,027</td>
</tr>
<tr>
<td>2017</td>
<td>68,340</td>
</tr>
</tbody>
</table>

- **Refugees**: 57,521
- **Asylum-seekers**: 5,075
- **Others of concern**: 23,275
Budgets and Expenditure for Zambia

### Budgets and Expenditure (Millions USD)

<table>
<thead>
<tr>
<th>Year</th>
<th>Budget</th>
<th>Expenditure</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>2017</td>
<td>15</td>
<td></td>
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<tr>
<td>2018</td>
<td>20</td>
<td>10</td>
</tr>
<tr>
<td>2019</td>
<td>25</td>
<td>15</td>
</tr>
<tr>
<td>2020*</td>
<td>30</td>
<td>20</td>
</tr>
</tbody>
</table>
Operational context
The Government of Zambia continued providing refugees and asylum-seekers with access to national services and land. However, resources were limited, with a heavy reliance on humanitarian aid. The Congolese crisis, which began in September 2017, continued to generate approximately 500 new arrivals per month.

In pursuing local integration efforts for former refugees from Angola and Rwanda, the Government provided residence permits to more than 1,000 people.

As part of the Comprehensive Refugee Response Framework, for which Zambia was a roll-out country, the Government expanded access to social amenities for Congolese refugees and their Zambian hosts. The Government also made seven pledges during the Global Refugee Forum in December 2019, including in the areas of local integration, alignment of national laws with international standards, civil registration and legal documentation, food security and livelihoods, social inclusion, energy, and inclusion of refugees in national education systems.

Population trends
In 2019, Zambia hosted some 57,500 refugees, 5,075 asylum-seekers and 23,275 former refugees (18,232 Angolans and 5,043 Rwandans). This represented an increase of 13% from 2018. Women and children constituted 72% of all people of concern in Zambia.

In 2019, 88% of some 480 refugees resettled to a third country were Congolese. Voluntary repatriation remained very minimal in 2019 with only 43 refugees and around 136 others of concern returning their country of origin.

Achievements
- UNHCR conducted vulnerability assessments in Mantapala, Mayukwayukwa and Meheba settlements to verify and reinforce the referral pathway to services for people with specific needs.
- The permanent health centre in Mantapala was completed and handed over to the Ministry of Health to provide free services to over 14,000 refugees and 5,000 Zambian hosts. In Meheba and Mayukwayukwa settlements, refugees and former refugees continued to access free primary health care services.
- During 2019, UNHCR complaint and feedback mechanisms were strengthened in all locations, with protection help desks for individual counselling and complaint/suggestion boxes.

Unmet needs
- Limited resources hindered efforts to provide livelihood activities for all refugees in need.
- Resources were inadequate to meet the education needs of refugees and asylum-seekers of school age.
- A lack of resources prevented much needed maintenance and expansion of infrastructure in Meheba and Mayukwayukwa settlements.
- There remained a need for greater engagement of development actors to support effective inclusion and to build up self-reliance for refugees in protracted situations.
# 2019 Expenditure for Zambia | USD

The following table presents the final budget and funds available by pillar and the final expenditure at the objective-level, as reported at year-end.

<table>
<thead>
<tr>
<th>Final Budget</th>
<th>Pillar 1</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income from contributions*</td>
<td>21,998,310</td>
<td>21,998,310</td>
</tr>
<tr>
<td>Other funds available / transfers</td>
<td>9,870,646</td>
<td>9,870,646</td>
</tr>
<tr>
<td><strong>Total funds available</strong></td>
<td>14,517,152</td>
<td>14,517,152</td>
</tr>
</tbody>
</table>

## Expenditure by Objective

### Favourable Protection Environment

- **International and regional instruments**
  - Final Budget: 22,637
  - Total: 22,637

- **Law and policy**
  - Final Budget: 130,540
  - Total: 130,540

- **Legal remedies and legal assistance**
  - Final Budget: 122,699
  - Total: 122,699

  **Subtotal**: 275,877

### Fair Protection Processes and Documentation

- **Reception conditions**
  - Final Budget: 420,431
  - Total: 420,431

- **Registration and profiling**
  - Final Budget: 317,253
  - Total: 317,253

- **Status determination**
  - Final Budget: 1,298,567
  - Total: 1,298,567

- **Civil status documentation**
  - Final Budget: 369,362
  - Total: 369,362

  **Subtotal**: 2,405,613

### Security from Violence and Exploitation

- **SGBV prevention and response**
  - Final Budget: 848,094
  - Total: 848,094

- **Non-arbitrary detention**
  - Final Budget: 90,714
  - Total: 90,714

- **Child protection**
  - Final Budget: 313,617
  - Total: 313,617

  **Subtotal**: 1,252,425

### Basic Needs and Essential Services

- **Health**
  - Final Budget: 359,884
  - Total: 359,884

- **Reproductive health and HIV/ Aids response**
  - Final Budget: 311,881
  - Total: 311,881

- **Nutrition**
  - Final Budget: 245,476
  - Total: 245,476

- **Food security**
  - Final Budget: 770,349
  - Total: 770,349

- **Water**
  - Final Budget: 133,540
  - Total: 133,540

- **Sanitation and hygiene**
  - Final Budget: 634,228
  - Total: 634,228

- **Shelter and infrastructure**
  - Final Budget: 138,246
  - Total: 138,246

- **Basic and domestic and hygiene Items**
  - Final Budget: 122,739
  - Total: 122,739

- **Services for persons with specific needs**
  - Final Budget: 520,148
  - Total: 520,148
<table>
<thead>
<tr>
<th>Category</th>
<th>Pillar 1 Refugee programme</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Education</strong></td>
<td>420,121</td>
<td>420,121</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td>3,656,610</td>
<td>3,656,610</td>
</tr>
<tr>
<td><strong>Community Empowerment and Self Reliance</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community mobilization</td>
<td>173,700</td>
<td>173,700</td>
</tr>
<tr>
<td>Self-reliance and livelihoods</td>
<td>1,158,086</td>
<td>1,158,086</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td>1,331,786</td>
<td>1,331,786</td>
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<tr>
<td><strong>Durable Solutions</strong></td>
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<tr>
<td>Voluntary return</td>
<td>256,089</td>
<td>256,089</td>
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<tr>
<td>Resettlement</td>
<td>910,590</td>
<td>910,590</td>
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<tr>
<td><strong>Subtotal</strong></td>
<td>1,166,679</td>
<td>1,166,679</td>
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<tr>
<td><strong>Logistics and Operations Support</strong></td>
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<tr>
<td>Supply chain and logistics</td>
<td>1,609,262</td>
<td>1,609,262</td>
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<tr>
<td>Operations management, coordination and support</td>
<td>2,240,930</td>
<td>2,240,930</td>
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<tr>
<td><strong>Subtotal</strong></td>
<td>3,850,192</td>
<td>3,850,192</td>
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<tr>
<td><strong>Headquarters and Regional Support</strong></td>
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<td></td>
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<tr>
<td>Technical advice and support</td>
<td>124</td>
<td>124</td>
</tr>
<tr>
<td>Fund raising and resource mobilization</td>
<td>44</td>
<td>44</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td>168</td>
<td>168</td>
</tr>
<tr>
<td><strong>2019 Expenditure Total</strong></td>
<td>13,939,350</td>
<td>13,939,350</td>
</tr>
</tbody>
</table>

*Income from contributions includes indirect support costs that are recovered from contributions to Pillars 3 and 4, supplementary budgets and the “New or additional activities – mandate-related” (NAM) Reserve. Contributions towards all pillars are included under Pillar 1.