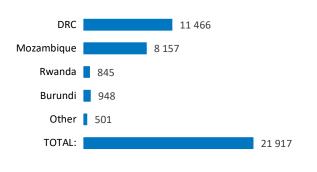




September 2020

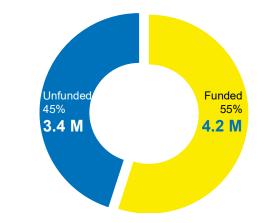
UNHCR is constructing canals and opening a 25-ha irrigation scheme for agricultural purposes. Total land available will be 51ha to support selfreliance through farming UNHCR has been supporting COVID-19 prevention and response in Zimbabwe, including health service strengthening and remote education support UNHCR is rolling out 132 public solar lights to make Tongogara refugee camp a safer place at night and to reduce the risk of SGBV

# POPULATION OF CONCERN Host Countries



FUNDING (AS OF 1 SEPTEMBER 2020)

requested for the Zimbabwe operation



# UNHCR PRESENCE

# Staff: 25

- 19 National Staff
- 4 International Staff
- 2 Affiliate Workforce

# Offices:

Branch Office in Harare
Field Office in Chipinge



Food distribution preparations in Tongogara refugee camp ©UNHCR/ T. Chitiga



# Working with Partners

 UNHCR participates in the United Nations Country Team (UNCT), Programme Management Team (PMT), Operations Management Team (OMT), Protection Cluster and the Humanitarian Country Team as well as the Security Management Team (SMT) in Zimbabwe.

# **Main Activities**

# Protection

- UNHCR supports the Government of Zimbabwe, through the Office of the Commissioner for Refugees, in providing International protection and assistance to refugees, asylum-seekers and other people of concern.
- UNHCR provides capacity building and training to Zimbabwean authorities and civil society on refugee protection in close coordination with relevant partners.
- UNHCR participates in various UNDAF thematic groups under the ZUNDAF. UNHCR directly implements Child Protection, Sexual and Gender-Based Violence (SGBV) prevention and response activities following the revision of the SGBV Policy in 2019.

# Education

- Tongogara refugee camp has a population of 6,658 (3,419 M; 3,239F) children aged 3-18 years as at 30 August 2020. 3,846 (57 per cent) children were enrolled in the formal education.
- UNHCR continued to provide support for children in early childhood, primary and secondary school education for refugees in the camp.
- UNHCR in collaboration with the Government of Germany supports refugees to access higher learning opportunities in public Universities in Zimbabwe through DAFI Scholarship Program (Albert Einstein German Academic Refugee Initiative).
- Proper learning space at the camp schools are constrained and classes are crowded. With the COVID-19 situation there is need to provide more learning spaces to ensure Infection Prevention Control (IPC) in schools.

# Health

- UNHCR and partners provide primary health services to all asylum-seekers, refugees and the host community population living in the clinic's catchment area. The clinic provides 24-hour outpatient and referral services to refugees, asylum-seekers and the host community. Screening, treatment and referrals to major government hospitals are provided free of charge. Reproductive health and HIV services are also provided at the clinic.
- In line with the Global Compact on Refugees, the Primary Health Centre (PHC) Tongogara clinic, is fully integrated into the national health system. Referrals of patients who require further health management from the PHC is done to the district, provincial and national hospitals where refugees are afforded the same health services as other nationals.
- The Ministry of Health and Child Care (MoHCC) district authorities continue to support Tongogara refugee camp health staff with tailored capacity building programs.
- The District Medical Officer, District Environmental Health Technician and Environmental Health Officer have been providing technical assistance to Tongogara refugee camp health staff on COVID-19 ensuring that the



camp is fully under surveillance, prepared to respond to COVID-19 and proficient in infection prevention and control.

# **Food Security and Nutrition**

- To ensure adequate food security for the camp population, refugees and asylum-seekers receive monthly WFP food baskets which includes pulses, cereals, cooking oil and salt. Chronically ill patients receive an additional Corn Soya Blend for their dietary requirements.
- UNHCR works with Terre Des Hommes (TDH) and World Food Programme (WFP) to ensure refugees and asylum-seekers attain food security and adequate nutritional requirements.
- Newly arrived asylum-seekers are assisted with in-kind food commodities from WFP during the first three months in the camp.

# Water and Sanitation

- UNHCR in partnership with World Vision has ensured that people of concern receive at least 20 litres of water per person per day. This is development, maintenance and construction of a water reticulation system with manual hand pump and solarised boreholes.
- Water quality tests are also conducted regularly to ensure that people of concern access quality water.
- To improve sanitation coverage in the camp, UNHCR in partnership with World Vision has ensured the construction of household latrines. The percentage of households with a household toilet/latrine was 54.5 per cent based on results of the Knowledge Attitudes and Practices (KAP) survey. UNHCR and partners continue to construct more latrines to reduce the risk of open defecation in the camp.
- In response to the COVID-19 situation, construction of handwashing facilities has been increasing. Refuse pits have also been constructed to improve solid waste management in the camp as a preventative health measure.

# **Shelter and Core Relief Items**

- UNHCR distributes Refugee Housing Units (RHU) to refugees and asylum-seekers for construction of housing structures.
- Refugees and the host community have been provided with training to construct RHUs.
- Core Relief Items (CRI) including blankets, jerry cans, mosquito nets, kitchen sets and solar lamps are distributed to refugees and asylum-seekers.
- Soap and sanitary material are distributed on a monthly basis to ensure improved personal and menstrual hygiene in the camp. 100 per cent of refugees and asylum-seekers receive soap and sanitary materials.

# **Camp Coordination and Camp Management**

- UNHCR's partners, World Vision Zimbabwe and Terre des Hommes (TDH), implement protection and assistance activities in Tongogara refugee camp.
- The Government of Zimbabwe, through the Department of Social Welfare, provides and manages transit centre reception facilities, warehouses, social services and amenities as well as documentation.
- The Office of the Commissioner for Refugees continues to provide leadership and coordination with other government ministries/entities to the refugee programme in Zimbabwe.

# Access to Energy

Access to sufficient quantities of fuel in Tongogara refugee camp remains very low with a monthly provision of 270 metric tonnes of firewood. UNHCR is exploring the option of introducing innovative and sustainable energy solutions.



- The provision of uninterrupted electricity for lighting, water provision and other services in the camp remains uncertain with the erratic fuel supply in the country.
- With funding support from the African Development Bank (AfDB), UNHCR is rolling out the installation of 132 public solar lights to make the camp a safer place at night and reduce incidences of SGBV.

### **Community Empowerment and Self-Reliance**

- UNHCR supported by the AfDB has constructed canals and opened a 25-ha irrigation scheme for agricultural purposes.
- The total land available for irrigation purposes will be 51 ha to support refugees' self-reliance through farming
- Livestock activities are also implemented in the camp through piggery and poultry projects.

#### **Durable Solutions**

- UNHCR mainly implements resettlement as a durable solution. There a limited prospect and no update for voluntary repatriation as a durable solution.
- In 2020, UNHCR supported the return of 283 Zimbabwean refugees from Botswana.

### **Statelessness**

- UNHCR is collaborating with the Government of Zimbabwe on prevention and reduction of statelessness. Currently, UNHCR and the Government have a study on nationality and statelessness underway.
- UNHCR continues to engage the Government for issuance of birth certificates to refugee and asylum-seeker children to prevent them from being further exposed to the risk of statelessness in line with Action 7 of the Global Action Plan to End Statelessness (which calls for States to ensure that there are no cases of statelessness due to lack of birth registration).

# Funding

UNHCR is grateful for the critical support provided by donors to this operation including (as of 8 September 2020) the United States of America (USD 1M) and African Development Bank Group (USD 661,690).

Thanks to the major donors of softly earmarked contributions that can potentially be used for this operation due to their earmarking to a related situation or theme, or to the region or sub-region.

#### OTHER SOFTLY EARMARKED CONTRIBUTIONS | USD

Germany 62.7M | United States of America 46.8M | United Kingdom 24.8M | Denmark 14.6M | Canada 10.2M | Private donors USA 7.7M | Private donors Australia 7.4M | Private donors Japan 4.4M | Spain 3.4M | Ireland 3.3M | Sweden 3M | France 2.8M | Private donors Germany 2.4M | Private donors United Kingdom 2.2M

Special thanks to the major donors of unearmarked contributions in 2020.

#### UNEARMARKED CONTRIBUTIONS | USD

Sweden 76.4M| Private donors Spain 45.9M | Norway 41.4M | Netherlands 36.1M | Denmark 34.6M | United Kingdom 31.7M | Germany 25.9M | Private donors Republic of Korea 23.9M | Private donors Japan 17.9M | Switzerland 16.4M | France 14M | Private donors Italy 10.8M | Italy 10.6M

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