

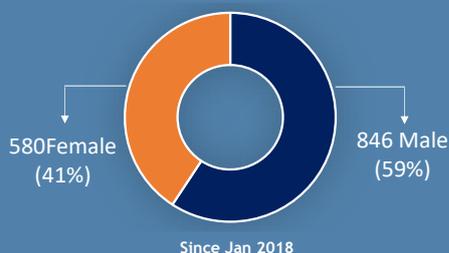


PA session with females in Attock, Punjab



Meeting with refugee FPs, Naguman RV-Peshawar

**1,426** Outreach volunteers identified



Since 1 January 2020

**742** Community visits and meetings conducted

**1,587** Individual referrals to services

**63** Community-led interventions

## BACKGROUND



The aim of UNHCR Pakistan's Community-based Protection (CBP) strategy is to empower Persons of Concern (POCs) to have an effective role as protection actors and meaningfully participate in the design, planning and implementation of activities that are most needed within their communities. CBP seeks to restore positive roles within a community and rebuild community-based support mechanisms and protection structures. UNHCR, in collaboration with its partners; International Catholic Migration Committee (ICMC), Society for Human Rights and Prisoners Aid (SHARP), DANESH, Water, Environment and Sanitation Society (WESS) and Commissioner for Afghan Refugees (CAR), continue its efforts to implement CBP interventions throughout the country.

The four key priorities of the strategy covers:

1. Enhance outreach and communication
2. Ensure access to needed services
3. Promote empowerment leading to self-reliance
4. Strengthen partnership and coordination

## HIGHLIGHTS

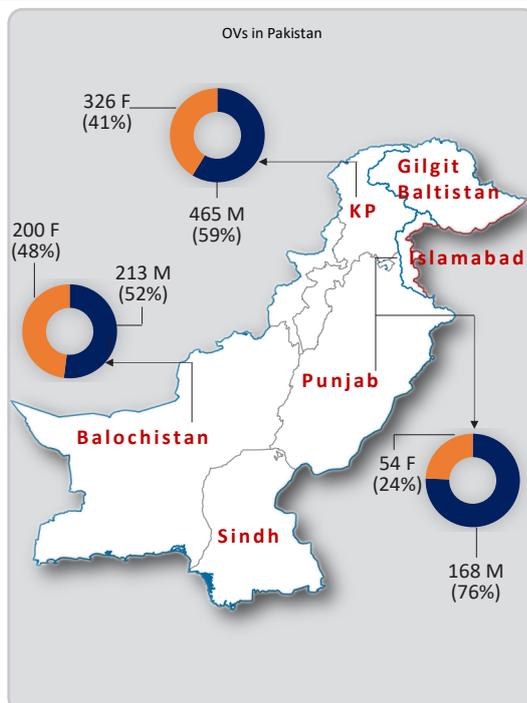


- ⇒ During the month of October, a total of 2,806 Outreach Volunteers and community mobilizers were reached with information on COVID-19 prevention through WhatsApp and telephonic counseling.
- ⇒ 1,118 individual refugees (with a focus on vulnerable/high-risk populations) were provided with information on COVID-19 prevention and referral mechanisms through UNHCR's helplines and telephonic counselling.
- ⇒ 1,402 information flyers related to UNHCR's cash assistance program were printed out and distributed to community leaders, refugee communities and posted at the local post offices. UNHCR also distributed 1,788 government approved IEC materials (including its translated versions) to OV's and community mobilisers across Pakistan.

## COMMUNICATION WITH COMMUNITIES



- ⇒ The 2020 Participatory Assessment exercise was conducted in Peshawar, Quetta, Islamabad and Karachi by multi-functional teams (MFTs) comprising of UNHCR and partner staff (ICMC, SHARP, DANESH and WESS). A total of 22 focus group discussions (FGDs) and 14 key informant interviews (KII) were conducted with refugee communities and persons with specific needs (PWSN). Topics covered in the 2020 PA include; communication with communities and access to basic services for PWSN. Due to the COVID-19 pandemic UNHCR took care to comply with ongoing social distancing recommendations throughout PA



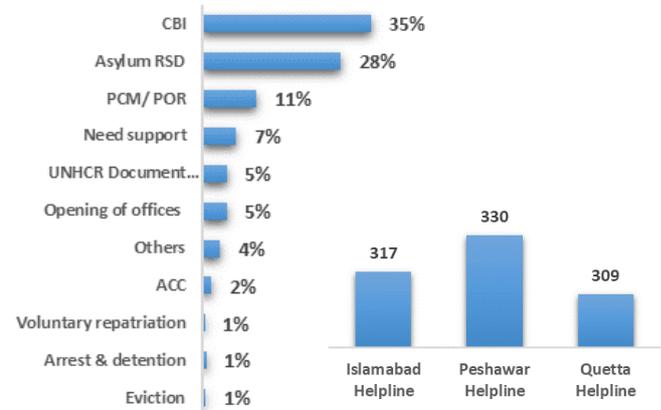
### Exercise.

- ⇒ UNHCR's CBP team in Quetta conducted 36 awareness sessions benefiting 724 refugees including, 400 female and 324 male refugees. The content of these sessions included child protection, sexual and gender-based violence (SGBV), and legal assistance.
- ⇒ UNHCR's CBP team in Peshawar, CAR-KP and the UNHCR's education partner reformed a School Management Committee (SMC) in Ghulam Banda RV, Kohat. The SMC will monitor students' attendance, follow up on drop-out from school cases and monitor the overall education activities. In Laki Marwat district, CAR-KP facilitated the installation of 06 solar panels and 03 solar ceiling fans in a primary school in Gambila RV and 12 solar panels and 06 solar ceiling fans in primary school at Gandhi Khan Khel RV.
- ⇒ UNHCR's CBP team in Islamabad, together with the International Catholic Migration Commission (ICMC) jointly visited an urban settlement in Islamabad and met the shura members for inclusion as a potential area under CBP activities. The community focal points were oriented on the CBP approach and were given an opportunity to discuss general issues. The community welcomed the approach and as a next step UNHCR and ICMC will plan further capacity building activities.

### PROTECTION HELPLINE



- ⇒ During the reporting month, the majority of calls received in Khyber Pakhtunkhwa were in regards to CBI. Other call received throughout Pakistan were related to PCM, PoR cards, Asylum and RSD throughout Pakistan. So far in 2020, 10,508 calls have been attended through the protection helpline.



### COMMUNICATION & OUTREACH MECHANISM



Outreach Volunteers



Radio and TV



E-mail Accounts (UNHCR & Partners)



Complaint & Feedback Boxes



Helplines (UNHCR & Partners)



Community and Shura Meetings



Mass Information Materials



Social Media (Facebook, Twitter)



In-Person Inquiries

### LINKAGES WITH OTHER SECTORS



- ⇒ The CBP team in Peshawar attended the provincial Child Protection Working Group meeting held at Civil Secretariat. The technical working group includes government counterparts and sister UN agencies, the purpose of the meeting was to discuss and develop an action plan for the implementation of the Child Protection Act, 2016.
- ⇒ UNHCR's CBP team in Islamabad, participated in a virtual discussion with UNHCR's Regional Bureau on the existing operational standards and programming and developing regional strategies and action plans on Child Protection (CP), as well as the prevention, risk mitigation and response to Gender Based Violence (GBV). The findings will be shared with the Division of International Protection (DIP) for inclusion in relevant global publications. The first webinar on Introduction to the Inter-agency Minimum Standards for GBV in emergencies organized under the GBV sub-working group was also attended during the reporting week.
- ⇒ Following strong advocacy efforts, UNHCR's CBP partner in Islamabad was issued with a letter for exemption of form B (Birth registration document) for enrollment of UNHCR's mandate refugee and asylum seeker students in government from Federal Directorate of education (FDE). Following receipt of the letter, a total of 13 students (09 girls, 04 boys) were enrolled in local public schools.

### TRAINING AND CAPACITY BUILDING



- ⇒ UNHCR Peshawar conducted a three-day training on SGBV case management for 21 case workers and staff from UNHCR Protection, CBP and Field units as well as UNHCR partners. Topics covered included SGBV, employing a survivor-centered approach, and steps of SGBV case management.

- ⇒ UNHCR Quetta conducted a two-days capacity building session on Prevention, Risk Mitigation, and Response to SGBV. A total of 15 staff of education partners attended the training. The purpose of the training was to focus on mainstreaming SGBV under UNHCR education project.

### UNHCR's COMMUNITY-BASED PROTECTION

#### PARTNERS



Society for Human Rights and Prisoners' Aid (SHARP)



Water, Environment & Sanitation Society (WESS)



Drugs and Narcotics Educational Services for Humanity (DANESH)



International Catholic Migration Commission (ICMC)



Commissionerate of Afghan Refugee Punjab (CAR/CDU)