

# Jordan

January 2020

- UNHCR has concluded its one-off Multipurpose Cash Winterization assistance, which reached more than **90,000** refugee families (approximately 410,000 individuals) including over 70,000 refugee households in urban areas and over 20,000 households in the refugee camps of Zaatari and Azraq.
- Out of the total 70,000 urban refugee households supported with Winterization assistance, approximately **15,000** were non-Syrians.
- In December **32,215** vulnerable refugee families benefited from assistance in form of a **social (cash) transfer** to cover their essential needs.
- 176,920 work permits have been issued for Syrian refugees until the end of December 2019

**745,673**

Refugees in Jordan as of 31 January 2020

**83.4%**

Refugees living outside camps in urban areas

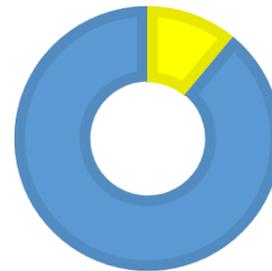
**16.6%**

Refugees living in three camps in Jordan – Azraq, Zaatari and The Emirati Jordanian

FUNDING (AS OF 17 JANUARY 2020)

**USD 356.4 million**

UNHCR Jordan's financial requirements in 2020

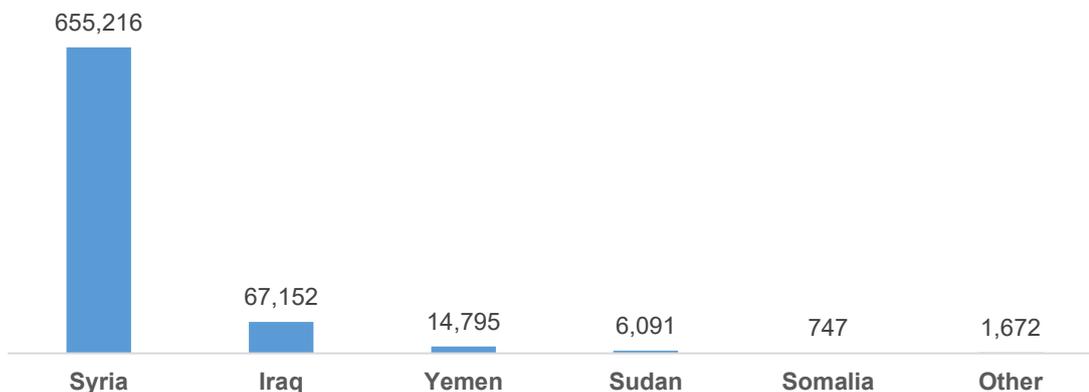


**Funded 11%**  
**\$ 40,84 million**

Unfunded 89%  
**\$ 315,55 million**

## POPULATION OF CONCERN

### Countries of Origin



## PROTECTION

- As part of community outreach, UNHCR runs 37 mobile helpdesks in eight different governorates across the country where refugees can approach UNHCR with any legal or protection issues they may have aside the registration centres in Amman, Irbid and Mafraq or those in Azraq and Zaatari. During the reporting period, the Registration unit in Irbid registered 20 new cases (29 individuals), added 280 new individuals and renewed documents for 8,536 individuals. The Mafraq Registration unit renewed documents for 6,061 individuals, added 43 individuals, and 301 babies. The Amman Registration unit registered 67 new cases (128 individuals), added 86 individuals to existing cases and 497 babies. Additionally, 12,787 individuals underwent renewal.
- In order to ensure access to registration and accompanying services, the registration units in all locations carry out home and hospital visits for persons of concern who are unable to reach UNHCR's urban Registration Centres. The Amman Registration Unit supported 40 families with renewal at homes and hospitals, Irbid Registration Unit supported 24 cases and the Mafraq Registration Unit supported 51 cases. 104 cases were renewed in Nuzha Community Support Center (CSC) as part of Amman's outreach activities.

## COMMUNITY EMPOWERMENT AND SELF RELIANCE

- The Council of Ministers approved an amended Labour Law, with changes designed to support Jordanian employment and increase the percentage of women working in the local market. At the same time, the amendments have broadened the protection sphere under the Labour law for both Jordanian and non-Jordanian migrant and refugee workers, by tackling informal employment activities which are often at the detriment of worker's interest. The Grace Period for Syrian refugee Work Permits fees waiver has been extended for the ninth time, until end of 2020
- In Azraq, as of 31st January, a total of 3,743 work permits are registered in the work permit refugee database out of which 2,473 are male and 1,270 are female. In addition, 96 work permits have been renewed during the reporting period.
- Currently there are total of 1,173 refugees (52% male and 48 % female) engaged in Incentive Based Volunteering (IBV) scheme. A total of 401 IBV opportunities were provided to refugees during the reporting period including 226 males and 175 females.
- As of 31<sup>st</sup> January 2020, the Zaatari Office of Employment had a record of 13,568 active work permits (78% male, 22% female). The number of Intensive Based Volunteering participants in December decreased sharply by %16 to 4,092

## CASH ASSISTANCE FOR BASIC NEEDS

- A total of 6.6 million USD was distributed to 150,605 individuals during the reporting period for basic needs assistance, Urgent Cash Assistance, Health, and Winterization assistance. The last batch of Winterization was distributed from late December until mid-January to 4,924 families (15,913 Individuals).
- 30,053 Syrian and 2,656 non-Syrian families received Basic Needs Assistance, and 360 Syrian families received Cash for Health to cover their urgent medical needs.
- The Helpline answered 348,656 calls in January. The majority of the calls were made in regard to questions around monthly cash assistance, winterization and registration.

## EDUCATION

- In January, the World University Service Canada (WUSC) announced the Student Refugee Program (SRP), aimed at offering resettlement and education opportunities for refugees from different nationalities.

- EDU-SYRIA scholarship program was also announced for bachelor's degree scholarship for Syrian refugees at Zarqa University for the second semester of 2019-2020.
- Within its existing programme of offering scholarship opportunities for Syrian refugees, JICA scholarship candidates selected from Azraq camp underwent the tests in order to secure their placement.

## HEALTH

- UNHCR and partners continued providing healthcare services to refugees in Jordan throughout January. In total, 25,690 medical consultations were provided to Syrian and non-Syrian refugees living in Jordan. In average this constituted to 6,445 cases per week.
- 326 cases were referred to hospitals outside of camps for further treatment with an average of 81 cases per week, and in average 23 birth deliveries were assisted per week in January 2020.
- UNHCR supported a total of 323 beneficiaries through cash for essential health services. 98.5% of the total were severely vulnerable, served under cash for health project. The main cases supported were 200 emergency lifesaving, 123 reproductive health services and thalassemia/blood disorder patients for blood transfusion and period lab tests.
- UNHCR continued supporting health services in Rukban clinic in coordination with UNICEF and UNFPA. During January, 2,294 patients were received at the clinic, and 28 were referred to the hospitals in Jordan for further treatment. 54% of secondary and tertiary referrals were for obstetrics & gynecology.

## DURABLE SOLUTIONS

- In 2019, the resettlement quota increased from 5,300 at the beginning of the year to an end-year target of 5,952 individuals. By the end of November 5,270 (88%) individuals were submitted for resettlement. In 2019, United States of America, New Zealand, United Kingdom of Great Britain and Northern Ireland, Australia, Germany, Italy, Norway, France, Netherlands, Switzerland, Romania, Spain, Canada and Sweden were the countries where refugees were resettled. UNHCR will continue to explore different avenues in 2020 for expanding the number of potential resettlement countries, advocate with traditional countries to increase their quota commitments, as well as looking to complementary pathways to resettlement including through education, family reunification and work mobility schemes.

## Donor and High-Profile Visits to UNHCR Jordan

The Jordan operation continue to host, organize and facilitate several visits to the various field locations where refugees live.

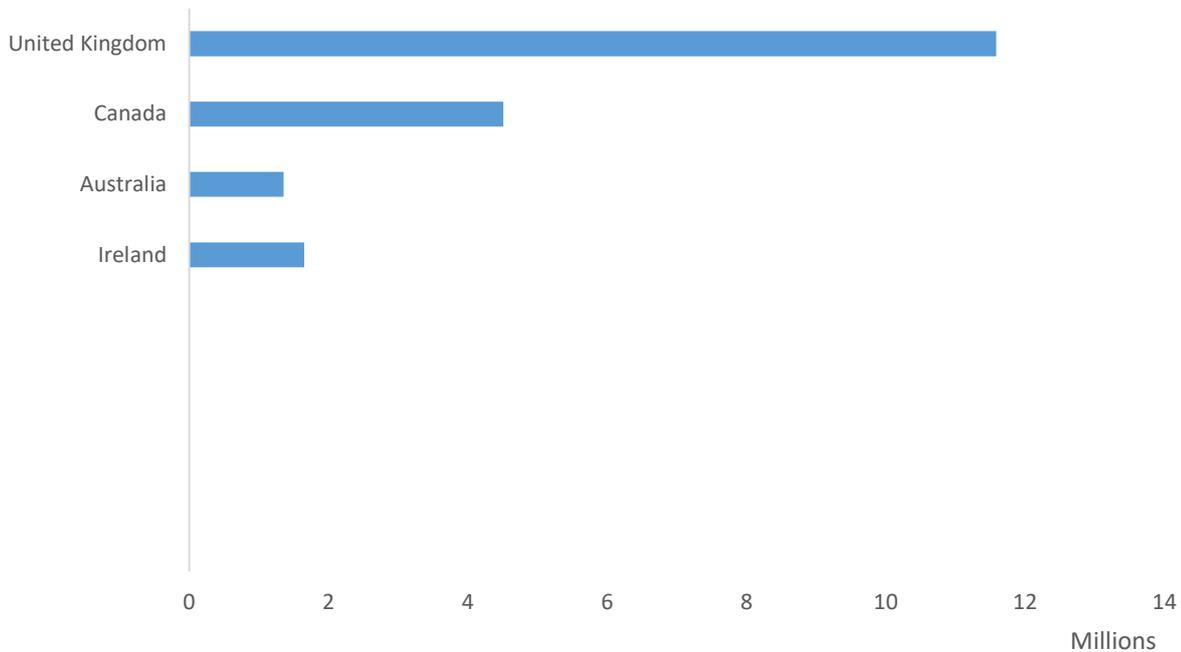
In January 2020, UNHCR Jordan successfully facilitated a mission for Goodwill Ambassador Helena Christensen to urban areas and Azraq camp, during which she interacted with refugee families.

Mark Lowcock, the Under-Secretary-General for Humanitarian Affairs and Emergency Relief Coordinator, visited Jordan from 18-20 January 2020. During his visit, he met with Minister of Foreign Affairs and Expatriates (MoFA) Safadi to discuss the overall situation in Jordan including prospects for voluntary returns to Syria. Mr. Lowcock also visited Zaatari to learn first-hand the current challenges faced by refugees living in the camp.

## Financial Information

Total contributions are over **\$40 million** as of 17 January 2020, covering **11%** of overall needs for refugees in Jordan.

### EARMARKED CONTRIBUTIONS to UNHCR Jordan in 2020 (over 1 million USD):



### OTHER SOFTLY EARMARKED CONTRIBUTIONS | USD

**Germany 55.8 million | Canada 2.3 million**

### UNEARMARKED CONTRIBUTIONS | USD

**Sweden 76.4 million | Norway 41.4 million | Netherlands 36.1 million | Denmark 34.6 million | United Kingdom 31.7 million | Germany 26.4 million | Switzerland 16.4 million**

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