Sexual and Gender Based Violence (SGBV)
Jordan
January - December 2020

73,420 Women, girls and other groups at **heightened risk of SGBV**

13 Safe spaces where SGBV survivors benefit from psycho-social support and other specialized services

300 Surveys have been conducted to understand the online communication habits of refugees in order to inform our activities and dissemination of information especially when it comes to protection services.

1,000+ users have downloaded **Amaali** application to use its specialized SGBV safe services

PREVENTION and RESPONSE AI *

Survivors / persons at risk of SGBV receiving specialized SGBV response services

- **36,108 Women** (3,270 Non-SYR-Urban, 12,113 SYR-Camp, 20,725 SYR-Urban)
- **7,308 Girls** (903 Non-SYR-Urban, 2,371 SYR-Camp, 4,034 SYR-Urban)
- **2,516 Boys** (377 Non-SYR-Urban, 580 SYR-Camp, 1,559 SYR-Urban)
- **4,432 Men** (415 Non-SYR-Urban, 2,145 SYR-Camp, 1,872 SYR-Urban)

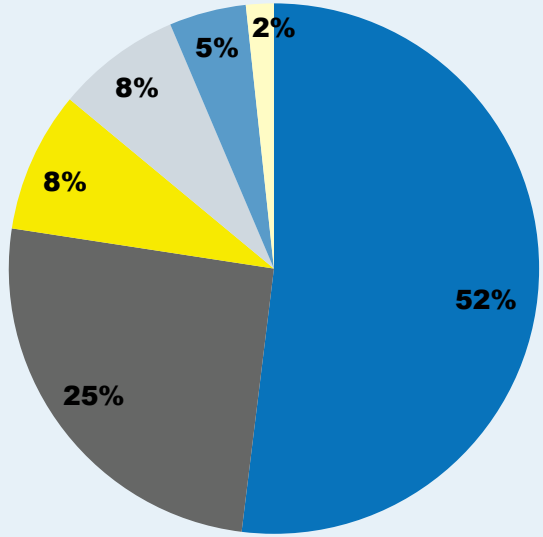
Survivors / persons at risk of SGBV reached by SGBV prevention and empowerment activities

- **33,704 Women** (7,867 Non-SYR-Urban, 6,210 SYR-Camp, 19,627 SYR-Urban)
- **5,543 Girls** (1,874 Non-SYR-Urban, 1,168 SYR-Camp, 2,501 SYR-Urban)
- **2,118 Boys** (529 Non-SYR-Urban, 198 SYR-Camp, 1,391 SYR-Urban)
- **10,361 Men** (1,715 Non-SYR-Urban, 1,747 SYR-Camp, 6,902 SYR-Urban)

Recipients of **Capacity Building** Activities on SGBV prevention & response measures

- **665 Female** (271 Non-SYR-Urban, 87 SYR-Camp, 307 SYR-Urban)
- **434 Male** (99 Non-SYR-Urban, 19 SYR-Camp, 316 SYR-Urban)

SGBV TYPES GBVIMS *



- Psychosocial / Emotional abuse
- Physical Assault
- Denial of Resources or Opportunities
- Sexual Assault
- Forced Marriage
- Rape

COMMUNICATIONS UNHCR, Amman & South

Hotlines

1,421 (765 SYR, 656 Non-SYR) **calls** received.
Breakdown of calls by theme:

- **29%** are **SGBV/LGBTI**
- **71%** are **non-CP/SGBV** 35% are related to Cash/Basic needs, 27% are related to RST/RSD 7% are related to registration and 3% are related to health

Petitions

91 (57 SYR, 34 Non-SYR). **Emails** received from PoCs requesting follow up, assistance and other interventions were processed during the reporting period

Referrals & Follow up

484 (291 SYR, 193 Non-SYR) children **referred to GBV** unit for services and follow up; **23** referrals from partners, and **461** from UNHCR other units

857 (465 SYR, 392 Non-SYR) children **referred from GBV** unit for services and follow up; **224** referrals made to partners, and **633** to UNHCR other units

WOMEN EMPOWERMENT

708 Women trained in **Self-Defense classes**
660 Urban, 48 Camp

219 Women trained on the **women empowerment** training packages
149 SYR, 70 Non-SYR

* Activity Info and GBVIMS Data indicate services provided by ALL CP actors in Jordan including UNHCR

www.unhcr.org/jo | in coordination & cooperation with: UNFPA, UNHCR The UN Refugee Agency, unicef, INTERSOS

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KEY UNHCR ACTIVITIES

Enhance SGBV interventions through co-leadership of SGBV Sub-working group	- Improve quality of SGBV interventions through dissemination of global standards and provision of capacity building activities - Conduct SGBV safe referrals training of trainers (ToT) targeting UN agencies, thus ensuring compliance with survivor-centred approach - Mainstreaming SGBV referral pathways through mobile application, which enables frontline workers to refer survivors to specialized SGBV services and refugees to have access to information on available services - Produce mid-year and annual analytical reports on SGBV trends, highlight gaps - Advocate with donors to address funding gaps in SGBV sector - Mapping livelihood services and finding creative approaches to cover the gap.
Strengthen national system	- Support to Ministry of Social Development for the provision of safe shelter to SGBV survivors - Support to Family Protection Department to improve access to justice for SGBV survivors - Support to National Council for Family Affairs (NCFA) for dissemination of national SoPs on family protection
Ensure provision of quality SGBV prevention and response services	- Expand women empowerment programming (workshops, refugee-led self defense classes, etc.) through local NGO's - Expand support to local NGO's for the provision of psycho-social support through case management approach for SGBV survivors, along with continuous coaching to ensure compliance with minimum standards - Establish a SGBV coaching program for UNHCR staff thus contributing to improve quality of support provided to survivors (SGBV case management coaching for specialized staff, safe referrals/SGBV prevention and response trainings for general staff) - strengthen efforts to provide training and awareness-raising on LGBTI issues.
Effectively mainstream SGBV	- Continue roll-out of SGBV safe referral trainings for frontline workers - Support other sectors to review their IASC action plan to mitigate risk of SGBV at the inter-agency level - Establish internal monitoring processes for SGBV mainstreaming, to ensure mitigating of SGBV risks throughout all UNHCR programs