

COVID-19 RESPONSE (15 MARCH TO 15 JULY 2020)



UNHCR has donated **383 Refugee Housing Units (RHUs)** and **119 tents** to hospitals, clinics, UNHCR-supported shelters, and local health authorities in 10 departments.



A total of **463 vulnerable persons have been sheltered in the hotel network** in Riohacha and Maicao.



382 people with special protection needs sheltered at the Integrated Assistance Centre (CAI) in Maicao, La Guajira since March.



47 telephone reception points operate nationwide to provide information and orientation services.



UNHCR has remotely registered **19,922 families (73,253 individuals, 74% female)** in PRIMES. The locations with the highest number of calls were Bogota (25%), Norte de Santander (16%) La Guajira (14%) and Antioquia (14%). 55% of calls were related to legal and physical protection needs including access to assistance, followed by issues of children at risk (12%), serious medical conditions (11%) single parents (10%); women at risk (6%).



Life-saving assistance has been provided to 237 **SGBV survivors** in the framework of the Regional Safe Spaces Network in Cucuta, Riohacha and Arauca. **181 SGBV survivors have been registered and oriented over the phone.**



In the framework of the anti-xenophobia campaign *Somos Panas Colombia - Valientes*, and in partnership with UN Women, a total of **10,302 people were reached through social media** with information for women and girls facing sexual and gender-based violence in Atlántico and Arauca.



Venezuelan children take part in activities to commemorate World Refugee Day in the Integrated Assistance Centre (CAI, in Spanish) in Maicao, La Guajira. ©UNHCR/Correa, J.



Information on helplines was disseminated to **205,317** people in Colombia through social media, including **159,558** in Arauca, La Guajira, Bogota and Soacha.



Emergency cash assistance covering a 2-month period provided to **over 14,881 individuals** across the country through 10 different partners.



Health authorities in the departments of La Guajira, Norte de Santander and Antioquia strengthened through **22 additional hospital staff and medical professionals, and 22 pieces of communications equipment and computers.**



Infrastructure improvements and over 11,600 distinct items provided to **10 public hospitals and health institutions**, including ventilators, biomedical supplies for Intensive Care Units (ICU), triage, emergency and hospitalization services.



18,629 Personal Protective Items (PPE), including surgical N95 and face masks, disposable gowns, face shields, eye protection and goggles, gloves, leggings, infrared digital thermometers, hand soaps, surface soaps, cleaning and disinfecting materials, donated to public hospitals, health institutions and state institutions.



Border monitoring continues (according to UNHCR monitoring, **55,199** Venezuelans are known to have returned to Venezuela from Colombia between 4 April and 23 July).



A digital flyer with recommendations for Venezuelans considering return to their country reached a total of **64,821** people through social media.



A [video](#) on how to prevent COVID-19 contagion reached **over 43,163 people** through social media, and [specific messages](#) on how to prevent COVID-19 contagion and recommendations targeting people living with HIV reached **over 11,507 people** through social media and YouTube.



A complaints mechanism was set up on social media platforms to receive feedback from persons concern on UNHCR's work, reaching a total of **16,752** people through social media.



In Medellín, together with other members of the GIFMM, UNHCR supported the Mayor's Office with the implementation of its isolation protocol and the division of space to be used as dormitories in a large sports complex identified as a temporary shelter. Ten tents were set up at the Carlos Mauro Hoyos Centre. ©UNHCR/Gaviria, E.

CONTACT

Marisa Raditsch

Associate Reporting Officer

External Relations Unit, Bogotá, Colombia

Email: raditsch@unhcr.org