



During the month of March 2021, UNHCR continued to scale up its effort in conducting remote registration and renewal activities. Remote renewal interviews were conducted with 35,040 Persons of Concern (PoCs).

In addition, UNHCR distributed Asylum Seeker/Refugee Certificates to 33,230 individuals/8,433 families. In order to ensure elimination of registration and renewal backlog, UNHCR sped up the process of recruiting additional workforce for registration.

On 28 March, the Japanese Ambassador and his delegate visited UNHCR Jordan and the Registration Center in Khalda, Amman.

UNHCR increased its effort in increasing two-way communications with PoCs, which include enhanced Helpline (IVR) referral system and online information sessions with community leaders – six (6) sessions were conducted in Irbid and one (1) in Amman.