

Jordan

July 2021

Results of the second wave of a survey analysing Jordanian perceptions of refugees showed that **over 90% view refugees sympathetically**. Despite the impact of COVID-19, the attitude of Jordanians towards refugees is positive.

The number people vaccinated against COVID-19 in Jordan continued to increase in July. Some 3 million people and **over 26,000 refugees** have now received at least one dose of the vaccine.

As of mid-August, a total of **seven refugee health workers** have been recruited and are working in Ministry of health public and field hospitals to support the national COVID-19 response.

KEY INDICATORS

757,714

Refugees in Jordan as of 31 July 2021

83%

Refugees living outside camps in **urban areas**

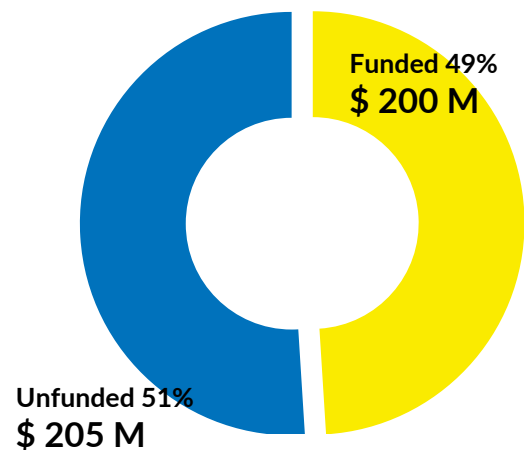
46.3%

Refugees are **children** under 17 years

2021 FUNDING (AS OF 17 AUGUST 2021)

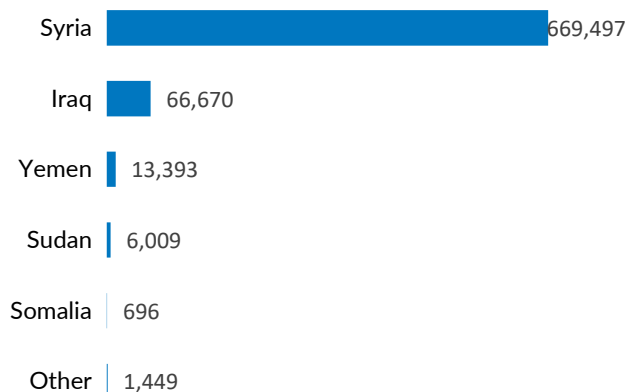
USD 405 M

UNHCR Jordan's financial requirements in 2021



POPULATION OF CONCERN

Countries of Origin



On 6 July, UNHCR hosted a half-day of consultations with a number of key national and international civil society partners, to discuss the planning assumptions of the refugee response in Jordan in the next five years.

**PROTECTION**

- In July, in line with the improved and stable COVID-19 situation in Jordan, UNHCR Registration Centres continued to renew refugee Asylum Seeker Certificates (ASCs) through a combination on in-person and remote processes. A total of 5,245 families (16,453 individuals) renewed their ASCs in person at registration centres in Amman, Irbid and Mafraq. In addition, UNHCR was able to deliver renewed ASCs to over 30,900 individuals who renewed their documents remotely.
- Following the rollout of [WFP's retargeting exercise](#), UNHCR has been working with WFP to support the processing of appeals from refugee families that were cut off food assistance. Specifically, UNHCR has been prioritizing the registration renewal of refugees who appealed to ensure that they have up-to-date documentation to facilitate the process.
- UNHCR continued to share information with persons of concern (PoCs) through different means, including the [Jordan Help site](#), the Helpline and social media pages. During this month, UNHCR and legal partners continued to provide 4,855 legal assistance to PoCs in the form of counselling, mediation, representation, and protection follow up and advocacy.
- During July, UNHCR's child protection/SGBV teams counselled and supported some 242 individuals, who benefited from case management, legal, psychosocial services and mental health, resettlement, and cash-based intervention services through UNHCR or implementing partners in the field. UNHCR Jordan continues to operate specific protection hotlines for POCs to contact UNHCR staff directly with any protection concerns they may have
- Following the newly issued Defence Order No 32, the Syrian Refugee Affairs Directorate (SRAD) confirmed that starting 01 September, humanitarian workers and visitors who have not received the vaccine will not be allowed to access refugee camps unless they present a negative PCR test which been conducted within the last 72 hours. DO 32 will also regulate the work of employees who have not received the COVID-19 vaccine, including employed unvaccinated refugees.

**COMMUNITY EMPOWERMENT AND SELF RELIANCE**

- Through July, UNHCR continued to engage with refugee communities as part of its Communication with Communities (CwC) strategy. A total of 1,269 PoCs reached UNHCR through the different channels and were provided with case management services. Based on these interactions, UNHCR provided Urgent Cash Assistance to 153 vulnerable refugee families.
- UNHCR-supported Community Support Committees (CSCs) continue to engage refugees through various activities, including self-development and learning opportunities. During July, CSCs across Jordan implemented over 120 remote and in-person activities to foster social cohesion, raise awareness on COVID-19 vaccination, and promote gender equality and self-reliance, reaching over 3,300 participants of various nationalities.
- Responding to community concerns around the [announcement](#) of WFP's retargeting exercise, UNHCR and WFP held a second round of dialogue sessions, together with 24 Syrian CSC volunteers from the North and Central regions of Jordan. These sessions provided a platform for refugees to share additional concerns or questions and get follow up information on the progress of the exercise. UNHCR also hosted, together with WFP, a [Facebook live session](#), as oart of the #AskUNHCR series, to address some of the most frequently asked questions and concerns around the exercise,
- Over the past months, UNHCR has been facilitating the selection of medically qualified refugees to support the Ministry of Health (MoH) in the national response to COVID-19. In addition to the first three refugee doctors who were recruited in June, four doctors newly completed the recruitment process and were

onboarded into MoH facilities in Irbid and Amman through UN volunteer contracts. As a result, there are currently seven refugee doctors in Jordan working in MoH public and field hospitals as of 12 August.



CASH ASSISTANCE FOR BASIC NEEDS

- In July, UNHCR's regular cash assistance reached some 33,000 refugee families, including 3,000 non-Syrian families. Iris-scanning continues to be the most popular distribution modality (83%), followed by ATM cards (14%). UNHCR is working to gradually transition refugees receiving regular cash assistance for basic needs to the mobile wallet modality. Approximately 3% of refugees currently receive their cash assistance through a mobile wallet.
- Following a successful pilot exercise, the Vulnerability Assessment Framework (VAF) [population survey](#) was launched on 30 June 2021 for refugees residing out of camps. For the first time, the VAF will expand this year to also include non-Syrian refugee families as well as Syrian families residing in camps.



HEALTH

- During July, the COVID-19 epidemiological situation in Jordan slightly deteriorated with the number of active cases increasing by the end of the month. Despite this, the national vaccination campaign continued with around 3 million people countrywide having now received at least one dose of the COVID-19 vaccine. The COVID-19 situation in refugee camps remained stable, with the cumulative number of COVID-19 cases at 4,020, as of 10 August, of which 3,963 had recovered (98%), and 48 refugees had passed away.
- The number of vaccinated refugees in refugee camps continued to climb through July, reaching more than 26,000 refugees in total, with over 40,000 registered to receive the vaccine. In July, Jordan also approved eligibility of children over 12 years old to receive the COVID-19 vaccine. As such, the rate of vaccination among the eligible Syrian refugee population living in Azraq and Zaatari camps currently stands at 37%, with a total eligible population of almost 64,000.
- In addition to supporting the Ministry of Health (MoH) with the vaccination program for refugees, UNHCR continued to respond to COVID-19 cases in camps, working closely with MoH and SRAD, to carry out surveillance and contact tracing exercises with the aim to continue minimizing the spread.
- Aside from the COVID-19 situation, UNHCR continues to support refugees in Jordan to access primary, secondary and tertiary health services. Refugees in Jordan are able to access the national health system at the non-insured Jordanian rate and UNHCR is making efforts to maximize the utilization of public health services by refugees. In July, 157 refugees received cash for health and over 500 referrals were supported from the camps to urban areas.



EDUCATION

- As the academic year in Jordan came to a close, UNHCR supported refugee students participating in the end-of-year exams.
- Around 1,500 students across Jordan (61% Syrian, 31% Jordanian, 8% other nationalities) benefitted from UNHCR's Kolibri learning platform in July.
- UNHCR supported the application process of refugee students to the EDU-SYRIA Scholarship Programme. In total, 390 fully funded higher education scholarships have been provided for Syrian refugees and underprivileged Jordanians in partnership with Yarmouk, Zarqa, German Jordanian Universities and Luminus Technical University college.

- In addition, seven refugee students were granted a scholarship to Italy through the Progetto Mediterraneo scholarship program.



DURABLE SOLUTIONS

- UNHCR Jordan continues to utilize a remote interview process to facilitate resettlement procedures. During July, 310 refugees were interviewed through these means, while a total of 465 individuals were submitted for resettlement. In total, over 2,000 refugees have been submitted for resettlement in 2021.
- For 2021, more than 5,500 resettlement places for refugees in Jordan have been confirmed by Australia, Belgium, Canada, France, Germany, Norway, Romania, Spain, Sweden, and the US.

High-Profile Visits and Events

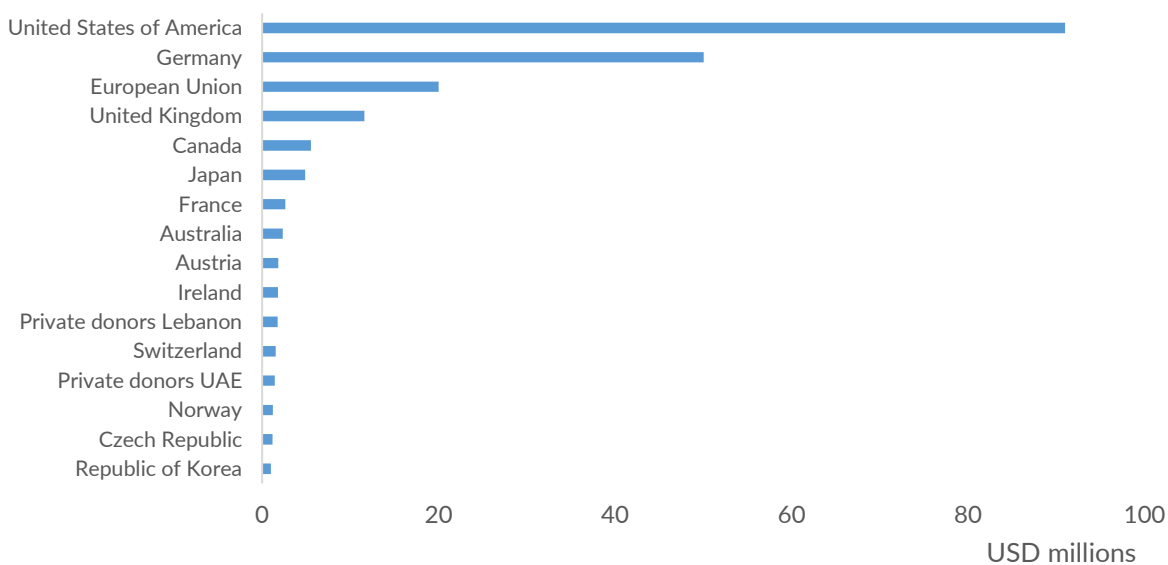
- Following the first phase of the survey on the Jordanians' perception of refugees in December 2020, UNHCR released the results of the second phase of the survey which was conducted in May 2021. The [main findings](#) echoed those of phase one, with over 90 percent of Jordanians perceiving refugees in an empathetic manner. Despite the COVID-19 impacts, the perceptions remain positive.
- UNHCR facilitated a number of visits during July, including:
 - A European Asylum Support Office (EASO) delegation visit to UNHCR offices in Amman on 1 July and a visit from an official from the EU Delegation in Jordan on 12 July.
 - A visit to Nuzha Community Support Committee on 4 July by James Cleverly, Minister for Middle East & North Africa in the Foreign, Commonwealth & Development Office (FCDO), who [met](#) with refugee beneficiaries of UNHCR's cash assistance program. Accompanied by UK Ambassador to Jordan, Bridget Brind, he was welcomed by UNHCR Jordan Deputy Representative Carolyn Ennis and briefed by UNHCR staff.
 - A [visit](#) to Azraq camp on 7 July by a delegation from the Saudi Fund for Development (SFD) led by CEO H.E. Sultan AlMarshad, to witness the impact of their funding for the electricity in the camp. During the visit, the delegation was briefed by SRAD and UNHCR and visited the solar power plant.
- On 6 July, UNHCR hosted [consultations](#) with a number of key civil society national and international partners, to discuss the planning assumptions of the refugee response in Jordan in the next five years. During the session, working groups discussed the challenges, obstacles and tools to be used to reach the vision.
- In July, his Majesty King Abdullah II visited Washington where he conducted a series of meetings with US Government officials, including US President Joe Biden, US Vice President Kamala Harris and the staff of the US administration. King Abdullah also gave an [interview](#) to CNN's Fareed Zakaria, where he spoke about a number of issues including Jordan's role in [hosting refugees](#).

Financial Information

Total recorded contributions for the operation in 2021 amount to some **US\$ 200million**, covering 49% of overall needs for refugees in Jordan.

UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programs with unearmarked and broadly earmarked funds.

Earmarked contributions to UNHCR Jordan in 2021 (over 1 million USD)



Special thanks to the major donors of softly earmarked contributions in 2021 (in USD)

USA (22.1M) | Denmark (8M) | Private donors Australia (6.2M) | Finland (6M) | Sweden (5.4M) | Private donors Germany (4.5M) | Private donors Republic of Korea (3.1M) | Japan (2.9M)

Thanks to other donors of unrestricted and regional funds in 2021 (in USD)

Norway (80million) | Sweden (66.9M) | Private donors Spain (49.7M) | Netherlands (36.1M) | Denmark (34.6M) | Germany (26M) | Private donors Republic of Korea (25M) | Japan (23.4M) | France (20.2M) | Private donors Japan (17.6M) | Switzerland (16.4M) | Ireland (12.5M) | Private donors Italy (12.3M) | Belgium (11.9M) | Italy (10.7M) | Private donors Sweden (10.6M)

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LINKS

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