

# REPORT ON USE OF FLEXIBLE FUNDING IN 2020





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*Left: Nigerian asylum-seeker Emmanuelle and her five-year-old son, hosted in temporary accommodation in Sfax on the east coast of Tunisia.*

© UNHCR/Peter Horton

*Cover image: "I fled the war by foot. UNHCR brought me to Biringi where I started farming again, as I did before." Bety Aredu, a South Sudanese refugee, at Biringi settlement in Ituri Province in the north-east of the Democratic Republic of Congo.*

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# Foreword

**The world has become accustomed to big displacement crises, each one demanding a long and complex response. In every crisis, every person of concern to UNHCR is an individual with their own needs and hopes and fears—getting home, getting vaccinated, finding work, finding shelter, going to school, gaining a nationality, or being reunited with families. These needs may persist long after the crisis has faded from the headlines, and these people need UNHCR to stay and deliver and help them rebuild their lives.**

Like never before, 2020 was an extraordinary—and extraordinarily challenging—year. The outbreak of the coronavirus pandemic turned our lives upside down. We found ourselves in a state of the unknown, living with unprecedented uncertainty.

And in addition to the pandemic, UNHCR had to respond to many new unexpected emergencies as well as deteriorating crises that forced more people to flee or made their lives more vulnerable across the world. Some of these emergencies made headlines, while others remained silent and forgotten, but still in dire need of urgent support.

We could not have prepared for and responded to so many emergencies and still maintained our capacity to stay and deliver globally without the incredibly generous flexible funding from our government and private donors. It is a lifeline that allows UNHCR to save lives, protect human rights and build a better future for refugees, the displaced, and the stateless, wherever and whenever they need it the most, even when it is totally unpredictable, as COVID-19 showed us.

Given UNHCR receives about a third of its overall income as flexible funding, what is it about that funding that makes it so valuable? How can it make such a difference?

This report showcases the lasting impact that such funding made in the lives of the world's most vulnerable people in their hour of greatest need.

But put simply, flexible funding is a vote of confidence in UNHCR and a sign of sincere and unqualified support for its mandate. This is because flexible funding empowers UNHCR to use its discretion to help the most vulnerable and to act most effectively to solve the problems that people forced to flee and the stateless are facing, wherever they happen to be.

Flexible funding is about leaving no one behind.

**Dominique Hyde**  
Director of External Relations



Abul Kalam, a Rohingya refugee, with his wife and children in his new, more sturdy shelter in Kutupalong settlement.



# The role of UNHCR

UNHCR is uniquely placed to respond to the challenges posed by global forced displacement and statelessness. Mandated by the United Nations General Assembly to lead and coordinate international action for the worldwide protection of refugees and the resolution of refugee problems, the Office strives to ensure that everyone can exercise the right to seek asylum and find safe refuge in another State. By assisting refugees to return voluntarily to their own country or to resettle permanently in another one, UNHCR also seeks lasting solutions to their plight.

With its mandate expanded by the General Assembly to cover asylum-seekers, returnees, stateless persons, as well as the internally displaced and others in certain circumstances, UNHCR's activities complement the work of governments and other UN agencies. Operating in 132 countries and territories, UNHCR has a workforce of over 17,800 committed people, 91% of whom are in the field and in direct contact with people in need.

As a humanitarian agency mandated to provide protection and assistance to forcibly displaced and stateless populations, UNHCR's impact is dependent on its ability to respond swiftly and flexibly. If UNHCR has to wait until resources are raised to respond, precious time and opportunities to make a difference and save lives would be lost. As a rights-based agency, UNHCR's ability to protect those most affected is core—and is deeply linked to its informed understanding of those that are most vulnerable and most at risk. In this light, flexible funding enables needs-based programming and direction of resources based on a holistic assessment of the intersections of needs, vulnerabilities and risks, both present and future.

**UNHCR has long-standing relations with governments, UN sister agencies, international and local NGOs, and national service providers, as well as with forcibly displaced, host and stateless communities themselves, connections which enable the organization to take quick action, support States and partners, and deploy resources to assist people quickly, as well as to help them help themselves. Thanks to this unparalleled network, UNHCR can reach people through a range of working modalities, setting objectives according to humanitarian needs. In 2020, UNHCR disbursed over \$1.455 billion to 1,145 partners, including to 728 national NGOs.**

In situations of conflict-induced internal displacement UNHCR leads or co-leads the global and country-level protection, shelter, and camp coordination and camp management clusters, responsibilities it fulfilled throughout the COVID-19 crisis. These include implementing its inter-agency commitments, mobilizing adequate resources and ensuring that protection remains at the centre of the humanitarian response.

UNHCR's assistance is available for host communities as well, with the added value of ensuring the host population understands that this assistance comes from the agency responsible for forcibly displaced people, thus helping foster social cohesion and preventing inter-communal conflict.

In summary, flexible funding supports UNHCR's key mandated, thematic and operational priorities; it allows for a more prompt preparedness and emergency response whenever and wherever it is needed; it enables UNHCR to stay and deliver when no other form of support is available; it is an investment in relationships, both of a donor's with the Office, and the Office with its partners and people of concern; and it gives UNHCR time and space to plan effectively and strategically.



# Definitions

When UNHCR refers to flexible funding, this is what it means.



## Unearmarked funding

Contributed without restrictions on its use. It provides UNHCR with vital flexibility in determining how best to protect and assist people of concern who are in the greatest need or at the greatest risk.

## Softly earmarked funding

Allows UNHCR to allocate resources across a range of countries and activities in a given region or situation, or a specific Pillar, theme or activity in accordance with identified priorities.

## Multi-year funding

Pledged for 24 months or more. Whilst not all multi-year funding is flexible, the value of this type of contribution is its predictability, allowing UNHCR to apportion resources where they are needed most at the beginning of the year.

## Earmarked funding

Contributions for a specific country without any further limitations. Also includes contributions for the response to an emergency situation within a specified country.

## Tightly earmarked funding

Contributions that are earmarked for a specific project or sector within a country or division. Also includes in-kind contributions and Junior Professional Officers.

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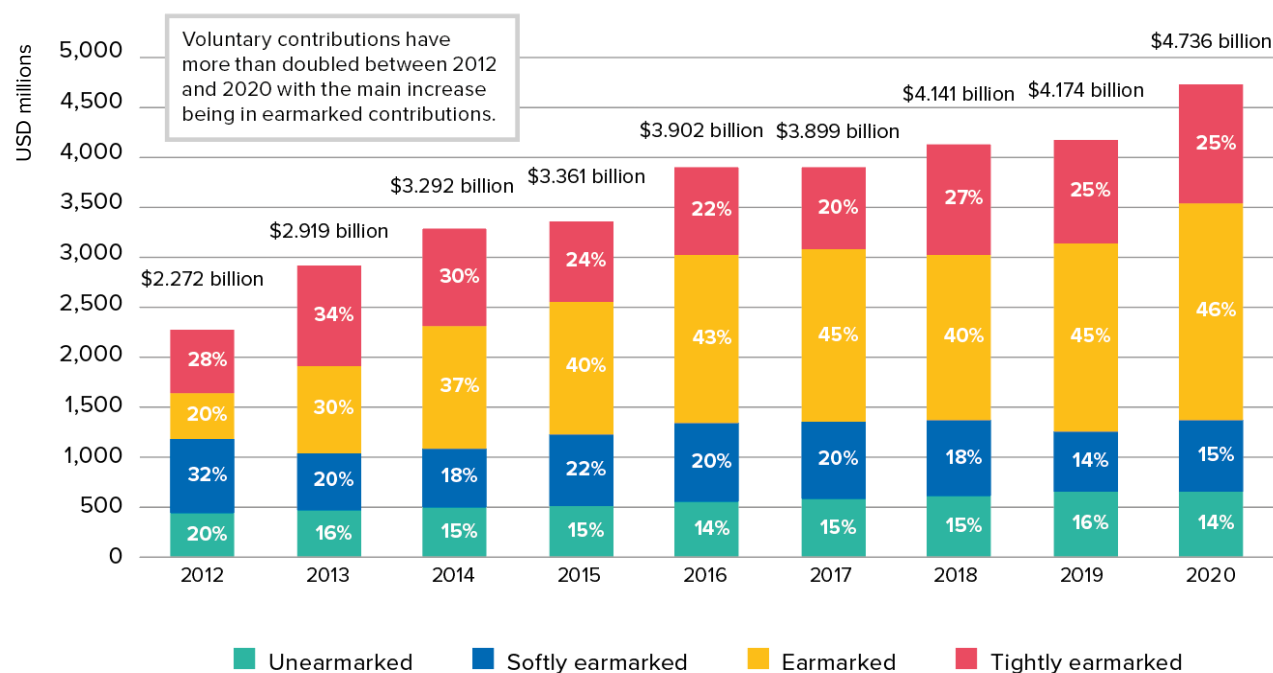
## FLEXIBLE FUNDING



# UNHCR's flexible funding

In 2020, UNHCR received \$1.377 billion in flexible funding—\$661.2 million unearmarked and \$715.5 million softly earmarked. This was 29% of total contributions received in 2020, and only 15% of UNHCR's budget. Of the total unearmarked funding, 61% was from governments and 39% from private donors; and of the softly earmarked funding, 86% was from governments and 14% from private donors.

## Contributions by earmarking level | 2012-2020

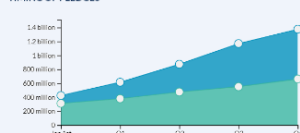


## Flexible Funding in 2020

### CONTRIBUTIONS BY EARMARKING LEVEL



### TIMING OF PLEDGES



### UNEARMARKED AND SOFTLY EARMARKED CONTRIBUTIONS IN USD

Donor	Unearmarked	Softly earmarked	Total flexible
Finland	7,700,770	14,205,732	21,906,502
Private donors in the United States	10,785,219	9,828,190	20,613,410
Private donors in Sweden	18,344,944	1,862,345	20,207,288
France	14,001,759	4,898,363	18,900,122
Switzerland	16,376,663	-	16,376,663
Private donors in Australia	-	15,263,747	15,263,747
Ireland	9,900,990	4,411,368	14,312,358
Private donors in China	9,978,929	1,442,812	11,421,742
Italy	10,588,235	-	10,588,235
Private donors in Canada	7,856,369	2,605,214	10,461,583
Belgium	9,876,543	-	9,876,543
Private donors in the United Kingdom	3,607,132	5,613,198	9,220,329
Qatar	8,000,000	-	8,000,000
Australia	6,523,157	-	6,523,157
<b>Total</b>	<b>661,240,221</b>	<b>715,491,174</b>	<b>1,376,731,395</b>

## Did you know?

The Global Focus website has a dedicated, up-to-the-minute dashboard tracking flexible funding contributions.



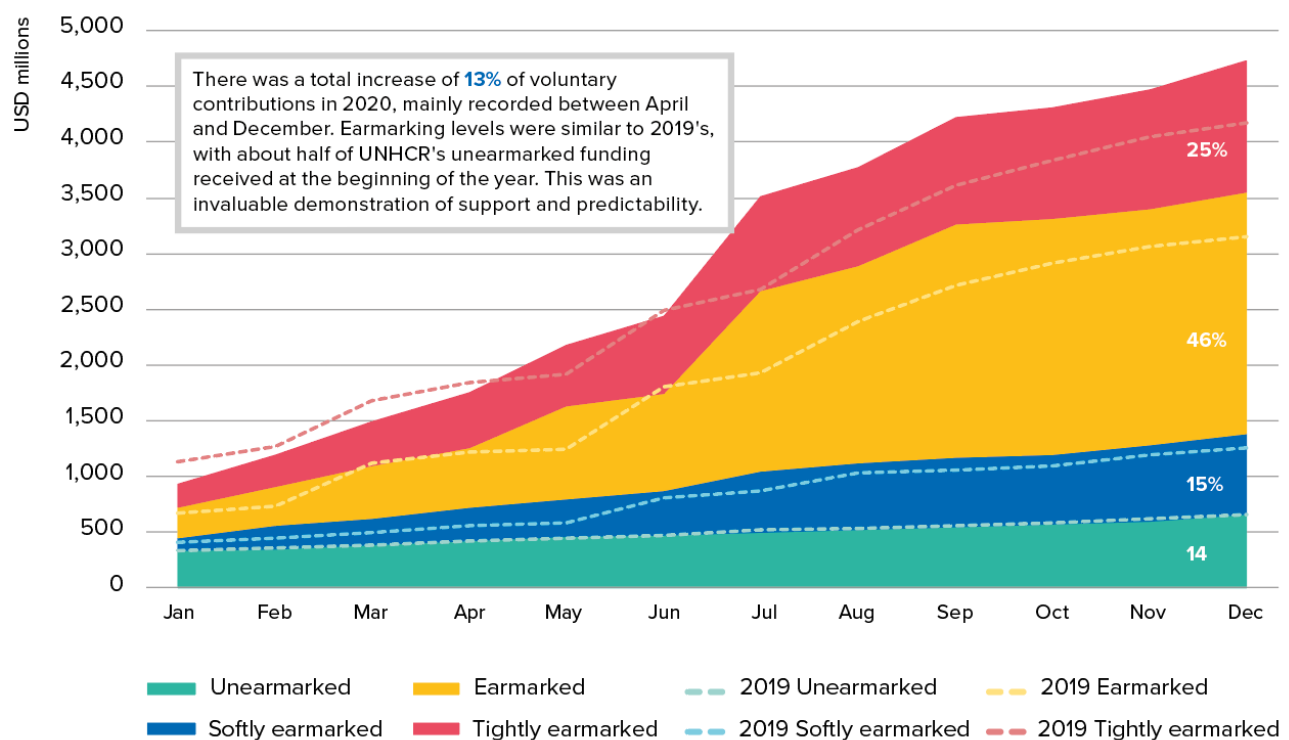


# Timeliness

Against the overall budget of \$9.131 billion, UNHCR had to allocate its flexible funding across operations around the world, as well as to the global programmes, to enable them to begin implementation. The allocation was a balancing act, measuring needs against available funding such as carry-over, multi-year funding, or funding projections. UNHCR began the year allocating some \$376 million in

flexible funding, mostly unearmarked. Much of this, some \$222.2 million, came from multi-year unearmarked funding already available at the beginning of the year. This timeliness was critically important in allowing UNHCR to continue or begin carrying out activities, especially in situations where earmarking was not forthcoming and which were low on financial support.

## Timeliness of contributions by earmarking level | 2020



### Spotlight: The United States—collaboration in the face of emergencies.

As part of its contribution of \$346.3 million in softly earmarked funding, the United States continued its strong support to UNHCR's operational reserve by providing a record \$94 million towards its Reserve Pledge for Emergencies. This flexible funding allowed UNHCR to respond swiftly to a rising series of emergencies, particularly during the last quarter of 2020, while also meeting the needs of the COVID-19 pandemic. In particular, support from the United States allowed UNHCR to immediately respond to the outflow of tens of thousands of people into Sudan from Tigray. The operation in Sudan was thus able to deploy critical resources along the border with Ethiopia to meet the dire humanitarian needs by ramping up infrastructure such as reception, registration, and transportation, providing urgent assistance such as shelter and healthcare, and life-saving protection such as family reunification and support for victims of gender-based violence.

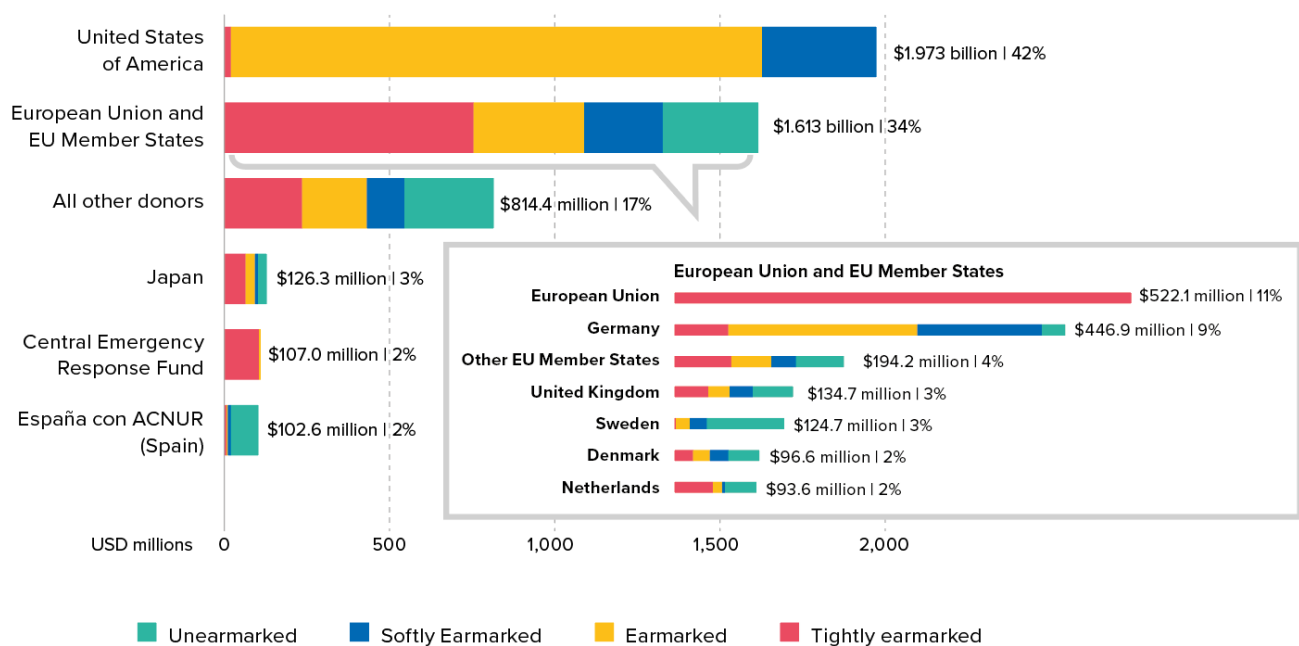


# Sources of income

Unearmarked funding came to \$661.2 million. This was only \$1.7 million more than in 2019 and comprised 14% of all voluntary contributions. The public sector provided 61% of UNHCR's unearmarked funding. This was a decrease of 3% from \$417.2 million in 2019 to \$404.8 million. Sweden continued to be the largest unearmarked donor (\$88.1 million) with its multi-year, unearmarked contribution - the

gold standard for flexibility, predictability and timeliness. Governments such as the United Kingdom, Norway, the Netherlands and Denmark maintained consistent levels of flexible support, together accounting for over 24% of unearmarked funding. Denmark, the Netherlands, Switzerland and Belgium all provided significant multi-year contributions of unearmarked funding (see below).

## Quality of income by top 10 donors | 2020



**Spotlight:** Mr. Per Olsson Fridh, Sweden's Minister for International Development Cooperation, explains the commitment to unearmarked funding.

“Sweden’s multi-year, unearmarked contributions to UNHCR are intended to be flexible, predictable and timely, helping UNHCR to be agile in responding to new emergencies, supporting refugees in forgotten and underfunded situations, and fully funding a wide range of programmes across the globe. We have confidence that the flexible funding provided is directed to where the needs are greatest, making our contribution as impactful as possible for the displaced populations and host communities we support through our partnership with UNHCR. As a leader in the provision of unearmarked funding over many years, we encourage UNHCR to continue to expand its base of unearmarked contributors and invite other donors to follow our example.”



Private donors provided 39% of UNHCR's unearmarked funding. This was a 6% increase from \$242.3 million in 2019 to \$256.4 million in 2020. España con ACNUR remained the second largest donor to UNHCR of such funds with \$83.4 million. Indeed, some of the most notable increases in flexible funding in 2020 continued to come from private sector sources. These included UNHCR's National Partners in Germany, Japan and the United States, but also from donors in countries in which UNHCR has invested in its private sector outreach such as the Republic of Korea.

Softly earmarked funding, which can be used across a range of countries and activities in a given region or situation, came to \$715.5 million (an increase of \$118.3 million from 2019). At 15% of contributions received, this was a 1% increase from 2019. Softly earmarked contributions funded 14% of total field expenditures. At the regional level, the largest expenditure funded by softly earmarked contributions were in the East and Horn of Africa and the Great Lakes (\$147.4 million or 17% of expenditure), followed by Middle East and North Africa (\$117.7 million or 9%),

West and Central Africa (\$117.4 million or 27%), the Americas (\$76.9 million or 24%), Asia and the Pacific (\$61.3 million or 14%), Southern Africa (\$56.4 million or 28%) and Europe (\$32.7 million or 6%).

Softly earmarked funding is used especially in countries affected by emergency situations. In 2020, over \$10 million in softly earmarked funding was used in Bangladesh, Burkina Faso, Burundi, Cameroon, the Central African Republic, Chad, Colombia, the Democratic Republic of the Congo, Ethiopia, Iraq, Jordan, Kenya, Niger, Nigeria, Pakistan, South Sudan, Sudan, the Syrian Arab Republic, the United Republic of Tanzania, Uganda and Yemen.

Germany and the United States provided 38% and 18% respectively of their total contribution to UNHCR in softly earmarked funding. Other governmental sources which saw impressive percentage increases included the United Kingdom and Denmark both of whom had increases of over 50% to already generous amounts. Austria had a fourfold increase in flexible funding bringing their total flexible contribution to over \$2.5 million.



### **Spotlight:** España con ACNUR—A key contribution from private donors

In 2020, España con ACNUR—UNHCR's National Partner in Spain—remained the second largest donor of unearmarked funds, contributing \$83.4 million. Moreover, this National Partner has raised a substantial amount of softly earmarked funds, making it, like in previous years, the fourth largest contributor of flexible funding to UNHCR in 2020. Like never before in such an unpredictable year, funding from España con ACNUR's generous donors proved to be essential for UNHCR to respond quickly to new and forgotten emergencies as well as to improve preparedness and sustain global programmes.

España con ACNUR continued to grow due to the effective diversification of its fundraising channel mix. While the private philanthropy unit closed one of the most profitable agreements in the history of this National Partner with Inditex, the individual giving team faced COVID-19 head on, managing the negative impact on the performance of the regular donor database. These joint efforts, combined with creative strategies related to fundraising communications, public engagement, global citizenship education and social mobilization, kept on delivering and offer promise for the future.



# Multi-year funding

Combining the benefits of both flexibility and predictability, multi-year funding is another demonstration of flexible funding. The longer time frames inherent in multi-year funding allow for improved programme design, deeper engagement with affected communities and tangible gains in people's living conditions. Multi-year funding reduces the negative impact of income fluctuations throughout the year which can have knock-on effects across all areas of UNHCR operations, from emergency supply chains, staffing capabilities in the field, and core operations. More time to implement activities, together with the ability to re-allocate funding in response to shifts in programme focus or based on learning within programmes, means UNHCR interventions can

respond, and respond better, to actual needs as they evolve.

UNHCR was able to draw on close to \$618 million in multi-year funding in 2020, much of it unearmarked funding, from 22 governments, 30 private donors, 14 UN funds, and four inter-governmental bodies. Of particular note were the multi-year contributions from Belgium and Sweden, respectively 98% and 91% unearmarked. This made this type of funding doubly precious, given it can go anywhere as it is unearmarked, and the quantities are known well in advance, thus facilitating planning and predictability, allowing for the quick start-up or resumption of activities.

## Top 10 donors of multi-year contributions | USD millions

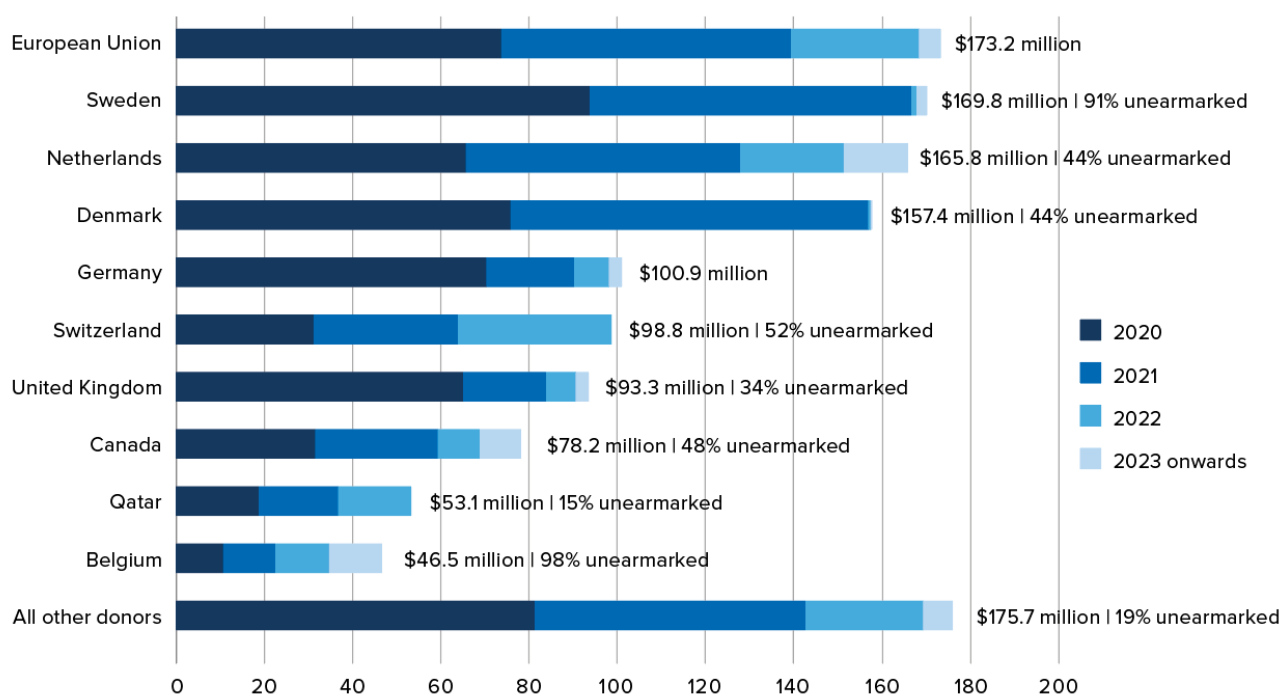
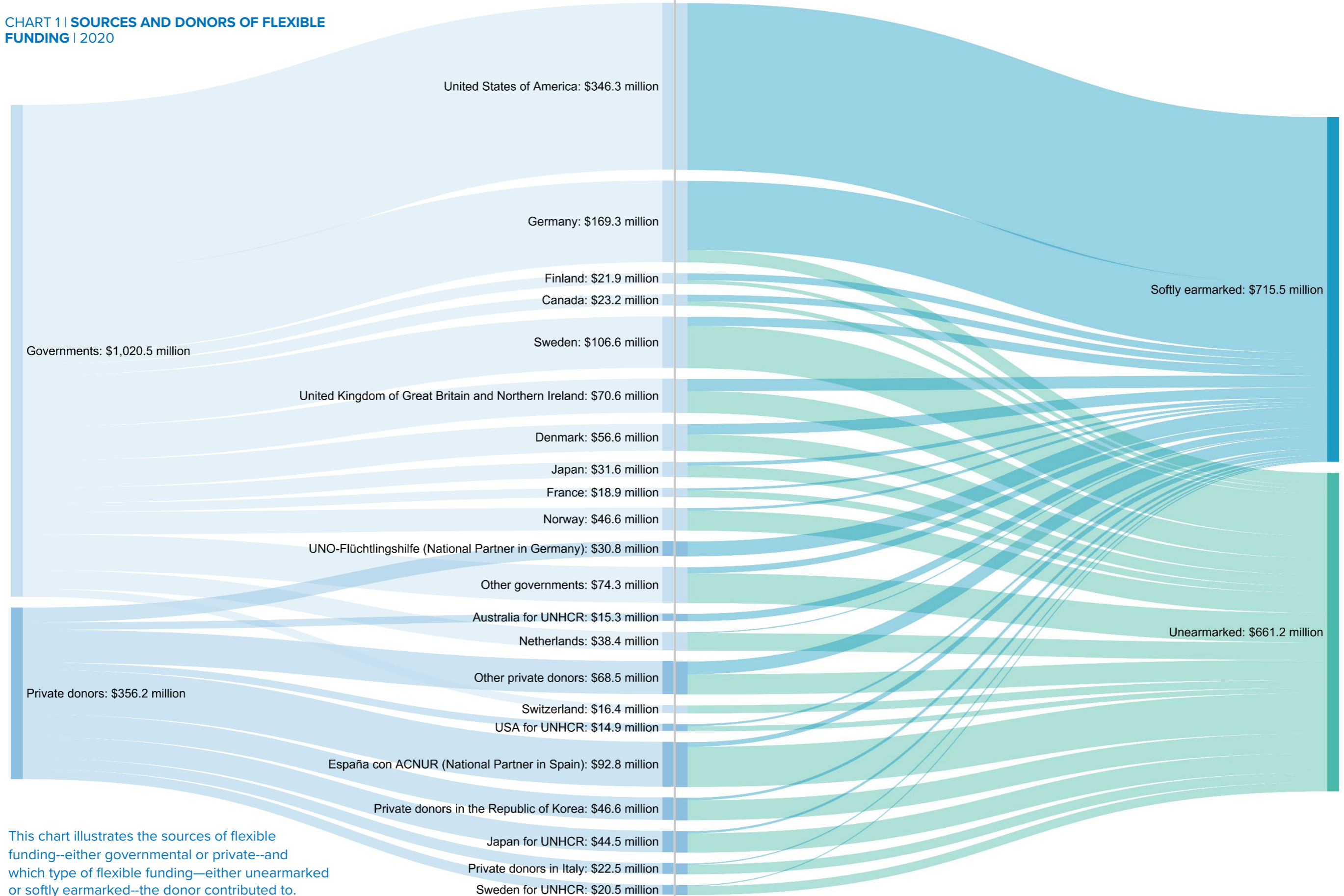




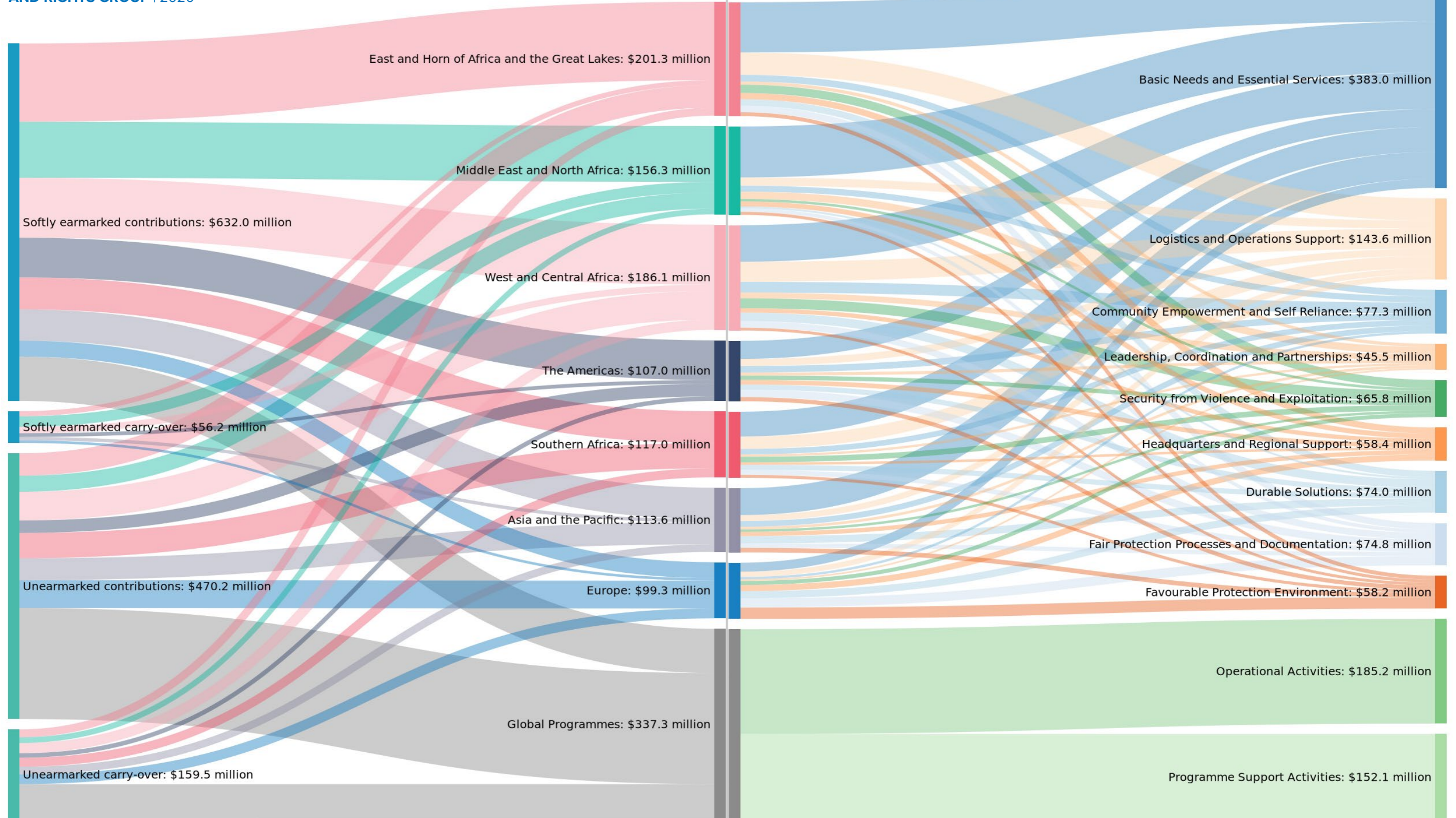
CHART 1 | SOURCES AND DONORS OF FLEXIBLE FUNDING | 2020



This chart illustrates the sources of flexible funding—either governmental or private—and which type of flexible funding—either unearmarked or softly earmarked—the donor contributed to.



**CHART 2 | ALLOCATIONS OF FLEXIBLE FUNDING BY REGION AND RIGHTS GROUP | 2020**



This second chart illustrates how flexible funding was allocated to the seven UNHCR regions, plus its global programmes, and from each region to the rights groups. As such, it offers insight into the sectors--such as protection, or basic needs--which UNHCR prioritized for assistance.





© UNHCR/Roger Arnold

*A young child stands outside shelters in Camp 4 extension, Kutupalong refugee camp, Bangladesh.*

# Why invest in flexible funding for results?

**Flexible funding is a lifeline for refugees, internally displaced and stateless people wherever and whenever they need it the most, as it allows UNHCR to prepare for and respond to the unpredictable.** As the pandemic showed us, we all live amid increased uncertainties and new and deteriorating emergencies can happen any time and in any place. They can be visible or remain silent, but we must be there to support people forced to flee and flexible funding is the most effective and efficient way to do so, together.

**Flexible funding allowed UNHCR to deliver on its core mandate,** as defined by its

governing body. For example, flexible funding is vital to UNHCR's normative work in developing and strengthening legal frameworks and supporting adherence to international standards, in protection dialogue, advocacy, and in policy development.

**Flexible funding, particularly unearmarked funding, greatly facilitated UNHCR's ability to have greater impact with limited resources.** Unearmarked funding can be used quickly and efficiently across the breadth and depth of UNHCR's operational response and increases its capacity to reach the most vulnerable people by independently and impartially allocating its funds based on needs.



For example, it allows UNHCR to kick-start an emergency response or support an innovation; bolster forgotten or under-resourced crises; and provide predictable financing for operations and implementing partners while earmarked funds are being raised. It is important in the before, during and after of any emergency. It facilitates swifter responses to urgent needs and investment in fragile, potentially volatile situations, emergencies and disaster preparedness, as well as enabling response to needs in situations of protracted and neglected displacement.

In emergencies, flexible funding allows UNHCR to deliver assistance before an emergency appeal is launched, increasing its global presence and enabling it to reach the most marginal and vulnerable. Indeed, the use of flexible funding can even obviate the need for a separate emergency response. Flexible funding in that regard is vital as well in bolstering forgotten or under-resourced crises which are often overlooked for funding support. It enables UNHCR to maintain support in the aftermath as suffering does not end when the initial emergency phase of a crisis is over.

**Flexible funding is vital in allowing UNHCR to implement core thematic priorities that, although central to its mandate, receive little to no earmarked funding.** This is the case for the global programmes. These programmes, to which significant sums of flexible funding are allocated, are not about administration.

On the contrary, these programmes enable a range of centrally coordinated activities such as global stockpiles of relief items and the supply chain networks needed to send them fast to wherever they are needed.

**Flexible funding also strengthens decision-making bodies which include key stakeholders such as affected and refugee-hosting States as well as donors.** It supports management systems and the use of cost-efficient tools as well as reduces the amount of resources spent on grant-specific administration, notably procurement and reporting. It helps invest in relationships, investment which then often pays off in times of need.

**Lastly, flexible funding enables UNHCR to plan strategically across its operations and manage its resources efficiently and effectively.** As a humanitarian agency mandated to provide protection and assistance to forcibly displaced and stateless populations, UNHCR's impact is dependent on its ability to respond swiftly and flexibly. If UNHCR has to wait until resources are raised to respond, precious time and opportunities to make a difference and save lives would be lost. As a rights-based agency, UNHCR's ability to protect those most affected is core—and is deeply linked to its informed understanding of those that are most vulnerable and most at risk. Flexible funding enables needs-based programming and direction of resources based on a holistic assessment of the intersections of needs, vulnerabilities and risks, both present and future. This is because flexible funding supports all programmatic areas—including innovation for the future of the Office's response.



© UNHCR/Will Swanson

Ethiopian refugees shelter in an abandoned building at Um-Rakuba camp in Al Qadariif state, Sudan.

## Greater impact with limited resources – operational examples of the use of flexible funding

One of the key values of flexible funding, particular of unearmarked funding, was the movement of these funds throughout the year to different operations where needs were highest. The same unearmarked funds were therefore allocated multiple times to different operations throughout the year, depending on the funding status of the operation. This worked as the unearmarked allocation could move once earmarked funds came in during the course of the year. This means that the allocation of unearmarked funds in the first quarter of the year was different to the third and fourth quarters as more funding came in to address vital needs. It is this movement of income that is so valuable and has such an important impact, allowing UNHCR to kick-start, bolster or enable operations to be implemented as fully as possible according to need and without interruption in vital assistance.

The examples below are useful illustrations of how UNHCR combined all four types of funding—earmarked and tightly earmarked

funding, together with unearmarked and softly earmarked—to best effect. The graphics display the allocation of funding over the course of the year and offer clear signals about the importance of timeliness of funding.

In none of the examples offered—indeed in very few of UNHCR’s operations—was the funding received at 50% or above at mid-year. In fact, the average was lower, often below 30%, meaning some 70% of funding arrived in the latter half of the year, with concomitant implications for implementation and capacity to deliver. In such conditions, tough decisions on which activities to prioritize for allocating funding have to be taken. It is also evident that, no matter how valuable it is, there was not enough flexible funding to allocate against needs. Meaning, UNHCR’s decision-making about where to allocate it was cautious until the second half of the year offered greater indication of the amount and type of funding available, and so to which operations and against which needs the flexible funding could be finally allocated.





## CASE STUDY

# COVID-19—an emergency unlike any other

When the COVID-19 pandemic shocked the world in 2020, refugees and other people of concern to UNHCR were among the most vulnerable. For them, the most basic advice was often impossible to follow: “Don’t travel.” “Stay at home.” “Keep your distance.” “Get tested.” “Wash your hands frequently.” “Study or work online.”

COVID-19 meant UNHCR’s mission to protect and assist forcibly displaced and stateless people was suddenly mired in an unprecedented emergency, and in a context where travel was difficult and physical contact all but impossible. Throughout the year, UNHCR worked to maintain and innovate its programmes so it could safeguard fundamental rights, respond with life-saving support, and build better futures.

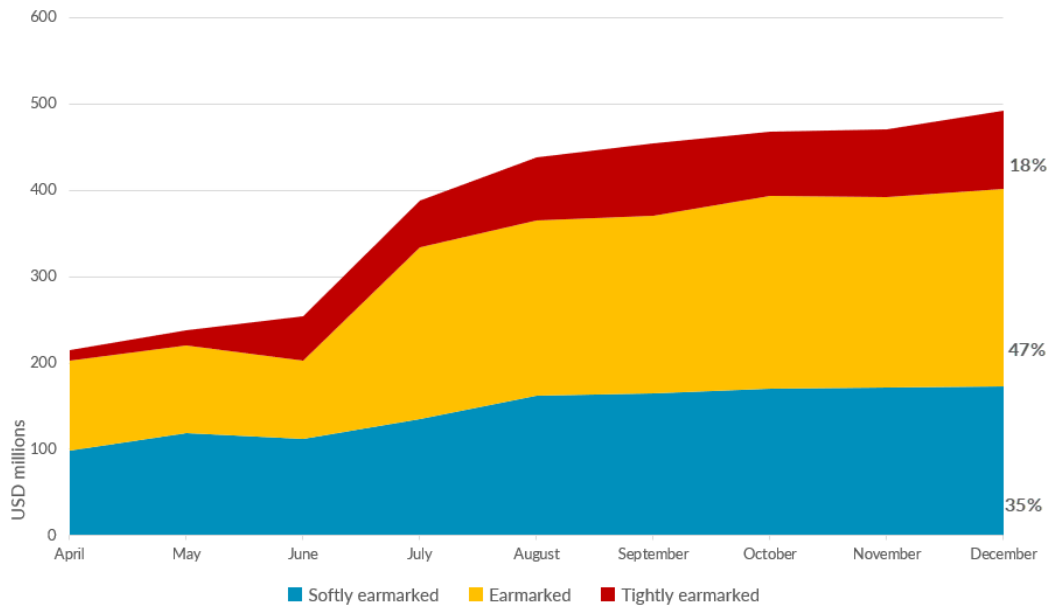
The COVID-19 emergency was sudden, visible, and all-encompassing. Thankfully, the donor response was timely and generous, with UNHCR’s emergency appeal being well funded. Over 35% of the contributions received for the COVID-19 emergency were

flexible. The way in which UNHCR was able to manage and finance its response to the pandemic was, therefore, illustrative of what happens when a donor response to an emergency is flexible, significant and immediate. With 35% of softly earmarked funds available, it meant funding was available to help operations maintain services and activities.

Did this mean there was no need for unearmarked funding in the COVID-19 response? Not at all. Unearmarked funding was vital in the very early stages, before COVID-19-specific funding arrived. Flexible funding was also important for the global stockpiles and ensuring they maintained a flow of relief supplies to operations. For example, \$60.7 million in flexible funding allowed for the procurement or shipment of refugee housing units for such use as shelter, or as hospitals, or as isolation wards; for the dispatch of \$36.2 million worth of emergency core relief items from its strategically located global stockpiles; and the procurement of 64 million face masks.

## Month-by-month indicative allocation to the COVID-19 situation

**Budget: \$745.1 million | Indicative funds available: \$492.1 million | 66% funded**



*The way flexible and earmarked funding worked together in the response was an example of how all types of funding are needed, and the importance of the key variables of timeliness, predictability, quality and quantity in funding.*

## Supporting a global UNHCR

The global programmes were key in responding to COVID-19.

Global programmes support operations through policy development and technical support in priority areas. They are designed to be implemented at the field level but are budgeted for and managed by Divisions at Headquarters, and are mentioned here as they were key in UNHCR's overall response to COVID-19. The global programmes were provided a final allocation of 24% of all of UNHCR's flexible funding. Taking the unearmarked carry-over into account, \$337.3 million in flexible funding was allocated to global programmes, covering 69% of expenditure.

With a strong protection and solutions orientation, global programmes strengthen delivery and ensure equity, access, inclusion, meaningful community participation and community empowerment through the utilization of the age, gender and diversity approach. The technical interventions range

from life-saving responses and measures to reduce sexual and gender-based violence, to strengthening access to solutions and reducing the environmental impact of refugee settlements and providing sustainable energy

A few examples serve to illustrate the range and breadth of the global programmes in 2020. The eight global stockpiles were maintained thanks in large part to flexible funding, and were able to airlift vital supplies around the world to where they were needed. Education-related projects, including efforts to keep children's education going under lockdown, relied heavily on flexible funding, and so the success of initiatives such as remote learning is in part attributable to flexible funding. As schools prepared to reopen, UNHCR surveyed school water and sanitation facilities globally, issued guidelines on safe reopening, and provided health and hygiene training for teachers.

Other global programmes which were core to UNHCR's work included registration.



Thanks in no small part to flexible funding, by the end of 2020, 100 operations were using proGres v4, 10 more than originally planned and 27 more than in 2019 despite COVID-19, and covering 15 million individuals, a 44% rise from 2019. This was vital work, and core to UNHCR's mandate, as registration establishes unique identities for people of concern and is the basis for delivery of protection and assistance and for access to services. It also contributes to identifying trends and patterns in population movements, a critical factor in UNHCR's response in 2020.

Key solutions activities such as resettlement were also heavily dependent on flexible funding. The global programmes also enabled a range of training on issues such as the prevention of and response to sexual and gender-based violence and gender equality. They also designed and tested programmes incorporating best practice for use in operations which are then improved on and replicated elsewhere, such as on the best use of cash assistance, or how to link cash assistance to shelter so as to enable better integration and coordination of activities and outcomes.

© UNHCR/Samuel Otieno

*UNHCR and WFP staff carry out a distribution of food, hygiene kits and relief items for refugees at Kakuma camp in Kenya, while encouraging social distancing.*





*Forcibly displaced Mozambican families recover from heavy rain and flooding at the 25 de Junho IDP site in the district of Metuge, Cabo Delgado, northern Mozambique.*



## CASE STUDY

# Mozambique—responding to a silent emergency

Widespread violence by non-state armed groups in Cabo Delgado Province over the course of the year saw the number of displaced people increase significantly, leading to UNHCR's internal Level 2 emergency declaration in August. UNHCR played a catalytic role in the inter-agency response by leading the Protection Cluster and was an active member of the camp coordination camp management and shelter/non-food item clusters despite access restrictions due to the violence, which hampered the delivery of protection and assistance to IDPs.

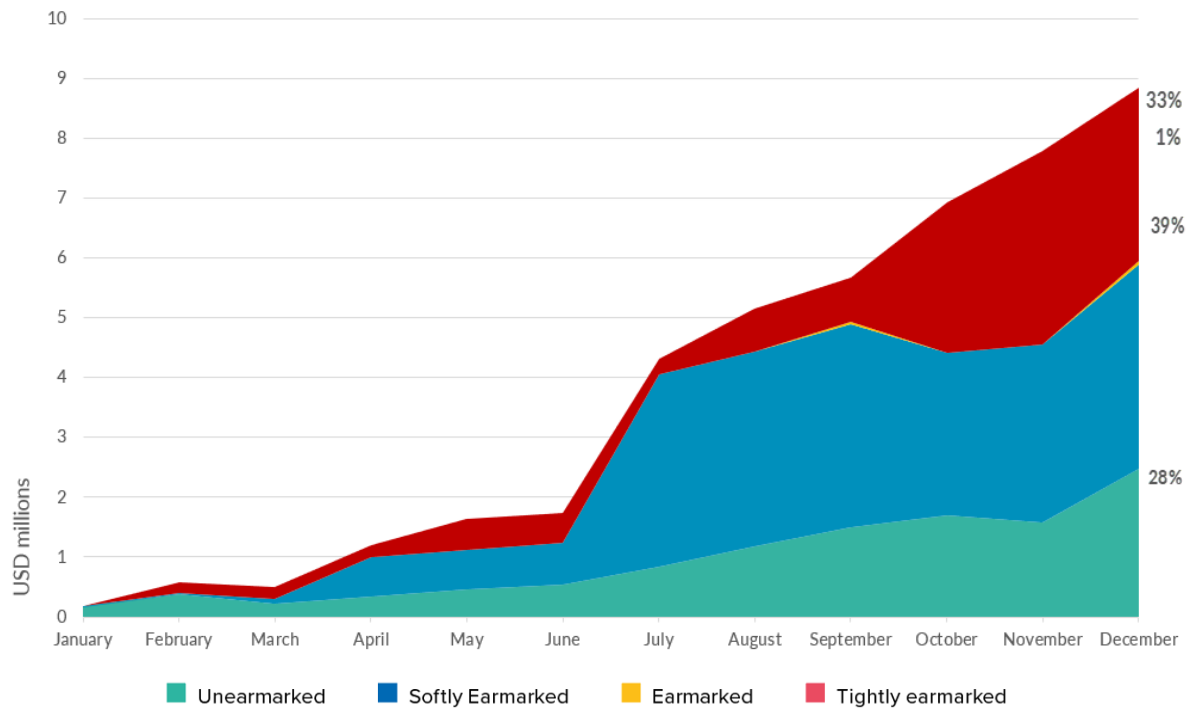
Because of the violence, the number of people of concern to UNHCR tripled, from 206,207 in 2019 to some 700,000 by the end of the year. This was caused by a rapid escalation of the armed conflict in Cabo Delgado Province which displaced 487,500 people between March and December 2020.

Flexible funding—in particular softly earmarked funding—was vital to the Cabo Delgado IDP emergency response. UNHCR established a Protection Cluster in the north to respond to the IDP crisis and, in coordination with its partners and other actors, contributed to an improved protection environment, a reduction in the risk of gender-based violence, and the provision of core relief items to tens of thousands of households. COVID-19 awareness was a major part of the response, with thousands of IDPs and members of the host community helped with awareness raising campaigns and health services in Maratane refugee camp, which was also supplied with essential medicines, personal protective equipment, and an isolation facility. Flexible funding was also particularly useful in allowing UNHCR to provide legal services to IDPs who lost their identity documents while fleeing the violence with, in total, over 3,000 IDPs obtaining renewed identity documents.



### Month-by-month indicative allocation to Mozambique

Budget: \$10.1 million | Indicative funds available: \$8.9 million | 87% funded



Across the Southern Africa region, flexible funding was a vitally important component of UNHCR’s activities. Most operations in the region received significant allocations of flexible funding—some, like Zimbabwe received 80% of their funding as flexible. The region as a whole was 62% funded from flexible funding, the highest percentage of any region.



© UNHCR/Marim Gray, Pereira

A UNHCR-organized football match for displaced and host community girls in Ngalane IDP site in Metuge, Cabo Delgado, northern Mozambique.





UNHCR and partners raise awareness on COVID-19 in Dachy village in Donetsk region, east Ukraine.

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## CASE STUDY

# Ukraine—staying and delivering in a protracted emergency

In 2020, COVID-19 strained Ukraine's health system and caused an economic downturn, with many refugees and asylum-seekers rendered jobless, with no recourse to social protection. Movement across the contact line in the eastern part of the country was restricted. The numbers crossing fell by 79% (about 3 million people in 2020 compared with 14 million in 2019) and people from non-government-controlled areas were unable to access banking, pensions, or documentation services. Low-intensity armed conflict continued, albeit with less shelling after a July ceasefire.

Conflict-affected people remained in dire need of protection and assistance, with UNHCR providing help and support along both sides of the line of contact, with a particular focus on isolated communities. UNHCR provided legal assistance to some 12,500 people and protection support to 8,500, including social accompaniment and psychosocial support, and cash or in-kind assistance to 1,570 very

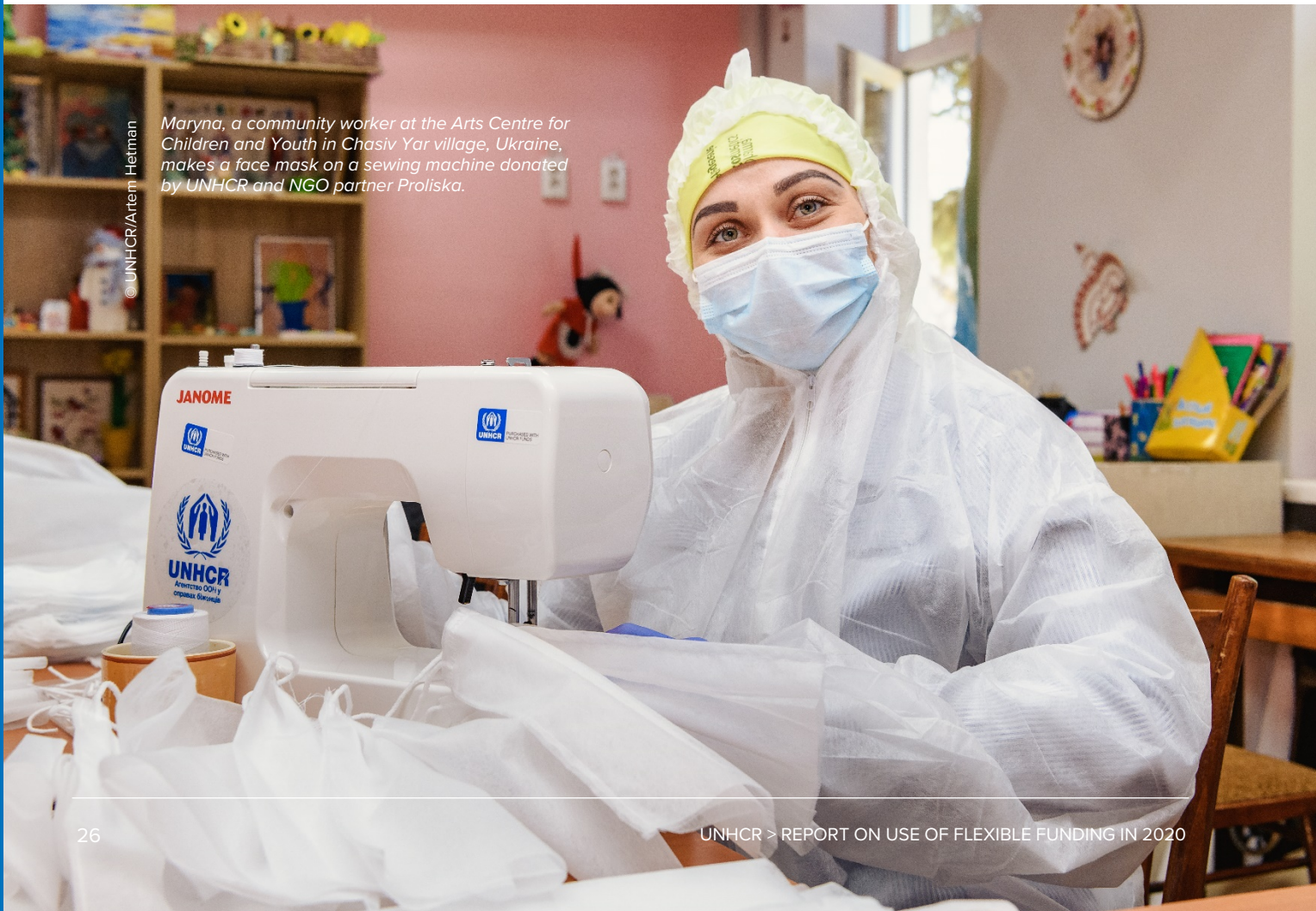
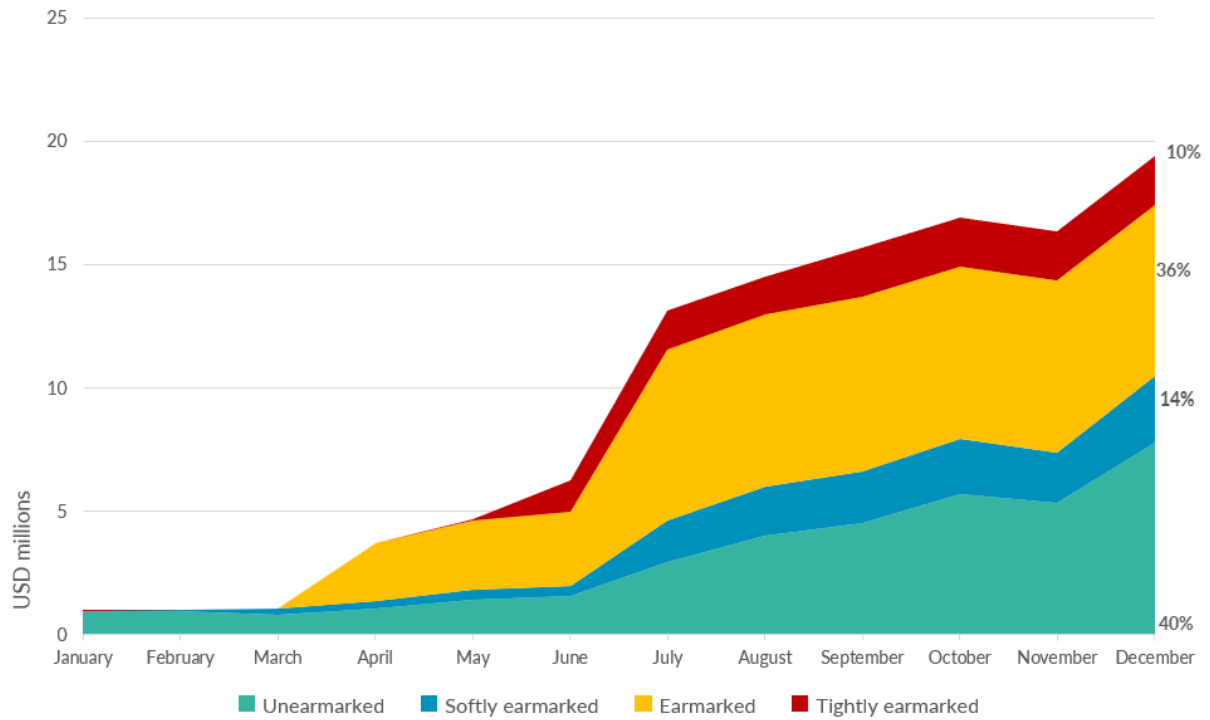
vulnerable people. Flexible funding, particularly unearmarked funding, was vital in enabling a timely and rapid response that was context specific. For example, during the pandemic flexible funding enabled UNHCR to provide cash assistance to 550 families identified as highly vulnerable.

Flexible funding is also vital to UNHCR's normative work in developing and strengthening legal frameworks, in supporting adherence to international standards, in protection dialogue, in advocacy, and in policy development. In Ukraine, UNHCR's advocacy saw the adoption of a law establishing a statelessness determination procedure. Through its partners, UNHCR provided individual legal assistance to some 1,136 people under its statelessness mandate and 4,868 legal consultations. As a result, 173 people had their identity/nationality confirmed and obtained a passport, 39 obtained a birth certificate and 157 obtained a birth certificate duplicate.



### Month-by-month indicative allocation to Ukraine

Budget: \$29.8 million | Indicative funds available: \$19.4 million | 65% funded



© UNHCR/Artem Heitman

Maryna, a community worker at the Arts Centre for Children and Youth in Chasiv Yar village, Ukraine, makes a face mask on a sewing machine donated by UNHCR and NGO partner Proliska.





Newly arrived refugees from Côte d'Ivoire await registration in Behwalay Village.

© UNHCR/Roland Tuley

## CASE STUDY

# Côte d'Ivoire—Supporting a Level 1 emergency

COVID-19 forced the country under lockdown with its land borders closed, and in the grip of a political crisis from October to December 2020 that saw over 5,300 Ivorians internally displaced and 12,000 fleeing to neighbouring countries. With an internal Level 1 emergency declared in October, UNHCR was an integral part of the inter-agency response, leading the protection and shelter sectors and co-leading information management coordination. The pandemic and political situation affected the voluntary repatriation of Ivorian refugees, particularly as UNHCR had to reprioritize activities towards the protection of people of concern against COVID-19 and its consequences, and many in-person services were put on hold or adapted.

The Côte d'Ivoire operation relied extensively on flexible funding, in particular on unearmarked funding. Flexible funding enabled a complete response—from

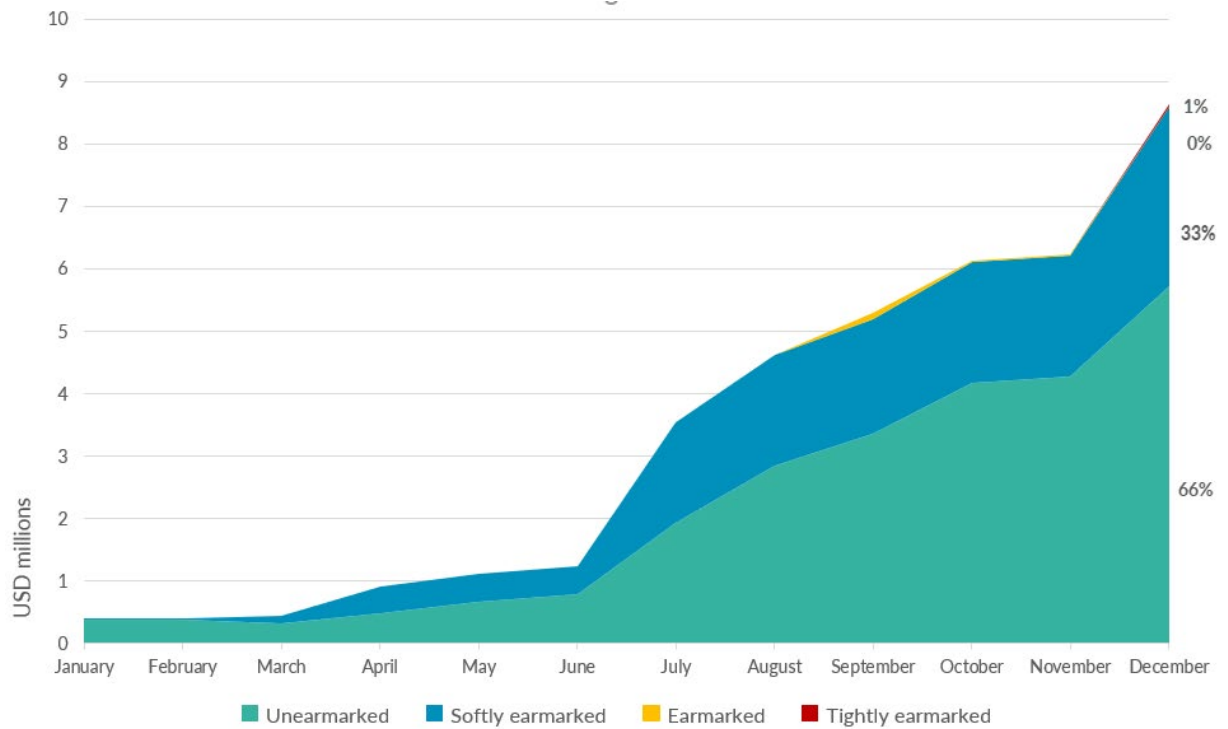
preparedness, to response to solutions—under the extraordinarily difficult conditions imposed by the pandemic and the political situation. It enabled UNHCR to assist some 1,700 IDPs in Côte d'Ivoire, particularly with shelter, core relief items and protection monitoring, in line with UNHCR's leadership role in these sectors. It also allowed UNHCR to pursue key protection activities despite the pandemic, in particular regarding legal documentation with the issuance of over 1,700 birth registers and certificates and over 630 asylum and refugee certificates.

Responding to COVID-19-related needs, UNHCR provided hand washing kits to 15 schools, five orphanages and 16 social centres which enrolled refugee students, and refugees in need of psychosocial care. Refugees were assisted with income-generating activities, and children with home-based learning during lockdown.



### Month-by-month indicative allocation to Côte d'Ivoire

Budget: \$12.8 million | Indicative funds available: \$8.6 million | 67% funded



Two other operations—Ghana and Liberia—were particularly affected by the situation in Côte d'Ivoire. In both cases, those operations were heavily reliant on flexible funding. Ghana was fully funded from flexible funding, with 49% of unearmarked funding and 51% of softly earmarked funding, and Liberia was 97% funded, with 50% unearmarked and 47% softly earmarked funding. In both countries, Ivorian refugees received asylum and assistance.



Refugees from Côte d'Ivoire receive food distributions in Behwalay Village, Liberia.

© UNHCR/roan/TT/uev



# Annexes

**TABLE 1 | DONORS CONTRIBUTING OVER \$100,000 IN FLEXIBLE FUNDING | 2020**

Donor (Ranked by size of flexible contribution)	Un- earmarked	Softly earmarked	Subtotal flexible contribution	Earmarked	Tightly earmarked	Total contribution	Flexible contribution as % of donor's total contribution to UNHCR	Donor's flexible contribution as % of total flexible contribution to UNHCR	% Increase / decrease of flexible contribution from 2019
United States of America	-	346,300,000	346,300,000	1,606,434,803	20,516,425	1,973,251,228	18%	25%	-8%
Germany	25,852,585	143,388,266	169,240,851	215,544,221	62,115,189	446,900,261	38%	12%	67%
Sweden	88,164,283	18,367,541	106,531,824	15,665,843	2,544,747	124,742,413	85%	8%	-7%
España con ACNUR (National Partner in Spain)	83,378,828	9,403,778	92,782,606	675,773	9,131,438	102,589,817	90%	7%	3%
United Kingdom of Great Britain and Northern Ireland	45,713,388	24,844,720	70,558,108	25,227,202	38,940,618	134,725,928	52%	5%	58%
Denmark	34,604,624	21,982,569	56,587,193	18,755,207	21,212,708	96,555,108	59%	4%	59%
Norway	41,416,894	5,220,426	46,637,320	25,598,049	6,965,311	79,200,679	59%	3%	-11%
Private donors in the Republic of Korea	41,307,544	5,243,523	46,551,067	362,417	85,315	46,998,798	99%	3%	-1%
Japan for UNHCR	40,081,905	4,458,013	44,539,918	113,495	239,234	44,892,648	99%	3%	50%
Netherlands	36,105,033	2,247,191	38,352,224	11,827,541	43,396,401	93,576,166	41%	3%	-11%
Japan	23,825,696	7,806,122	31,631,818	29,454,087	65,246,144	126,332,049	25%	2%	-6%
UNO- Flüchtlingshilf e (National Partner in Germany)	587	30,808,597	30,809,184	2,325,048	1,196,105	34,330,337	90%	2%	20%
Canada	9,431,138	13,726,419	23,157,557	45,051,359	1,308,684	69,517,601	33%	2%	34%
Private donors in Italy	20,232,967	2,290,346	22,523,313	286,282	819,452	23,629,047	95%	2%	7%
Finland	7,700,770	14,205,732	21,906,502	5,137,514	307,354	27,351,370	80%	2%	36%
Sweden for UNHCR	18,551,091	1,872,367	20,423,458	374,526	831,739	21,629,723	94%	1%	-7%



**TABLE 1 | DONORS CONTRIBUTING OVER \$100,000 IN FLEXIBLE FUNDING | 2020**

Donor (Ranked by size of flexible contribution)	Un- earmarked	Softly earmarked	Subtotal flexible contribution	Earmarked	Tightly earmarked	Total contribution	Flexible contribution as % of donor's total contribution to UNHCR	Donor's flexible contribution as % of total flexible contribution to UNHCR	% Increase / decrease of flexible contribution from 2019
France	14,001,759	4,898,363	18,900,122	22,353,147	2,988,330	44,241,599	43%	1%	35%
Switzerland	16,376,663	-	16,376,663	17,219,557	8,326,616	41,922,836	39%	1%	9%
Australia for UNHCR	-	15,263,747	15,263,747	759,148	314,135	16,337,030	93%	1%	2%
USA for UNHCR	10,778,552	4,128,190	14,906,742	2,276,889	33,326,864	50,510,496	30%	1%	-32%
Ireland	9,900,990	4,411,368	14,312,358	4,156,145	3,791,701	22,260,205	64%	1%	26%
Private donors in China	9,978,929	1,442,812	11,421,742	533,414	651,190	12,606,346	91%	1%	1%
Italy	10,588,235	-	10,588,235	2,922,103	23,981,983	37,492,322	28%	1%	2%
Private donors in Canada	7,856,369	2,605,214	10,461,583	328,387	408,869	11,198,838	93%	1%	43%
Belgium	9,876,543	-	9,876,543	143,438	11,706,494	21,726,476	45%	1%	None
Private donors in the United Kingdom of Great Britain and Northern Ireland	3,312,564	5,344,362	8,656,926	370,063	20,609,758	29,636,747	29%	1%	135%
Qatar	8,000,000	-	8,000,000	4,842,386	11,026,074	23,868,460	34%	1%	-2%
Australia	6,523,157	-	6,523,157	20,764,875	1,453,694	28,741,727	23%	*	-11%
Private donors in the United States of America	6,668	5,700,000	5,706,668	220,000	6,441,409	12,368,076	46%	*	N/A
Private donors in the Netherlands	5,372,176	287,840	5,660,015	1,193,661	3,341,529	10,195,205	56%	*	25%
New Zealand	4,098,361	-	4,098,361	1,824,814		5,923,175	69%	*	-39%
Private donors in Lebanon	1,269,189	2,467,196	3,736,385	141,105	1,548,076	5,425,566	69%	*	179%
Luxembourg	2,200,220	1,516,736	3,716,956	3,817,992	1,132,263	8,667,211	43%	*	5%

**TABLE 11 | DONORS CONTRIBUTING OVER \$100,000 IN FLEXIBLE FUNDING | 2020**

Donor (Ranked by size of flexible contribution)	Un- earmarked	Softly earmarked	Subtotal flexible contribution	Earmarked	Tightly earmarked	Total contribution	Flexible contribution as % of donor's total contribution to UNHCR	Donor's flexible contribution as % of total flexible contribution to UNHCR	% Increase / decrease of flexible contribution from 2019
Private donors in the United Arab Emirates	1,226,624	2,437,226	3,663,850	951,895	3,610,852	8,226,597	45%	*	56%
Spain	-	3,445,543	3,445,543	4,221,522	13,500,305	21,167,370	16%	*	N/A
Private donors in Malaysia	3,041,449	-	3,041,449	-	-	3,041,449	100%	*	77%
Republic of Korea	2,869,931	-	2,869,931	12,220,053	13,417,113	28,507,097	10%	*	-12%
Austria	2,582,502	-	2,582,502	3,618,854	3,857,640	10,058,995	26%	*	313%
Private donors in France	1,526,082	618,427	2,144,508	1,084,427	688,144	3,917,080	55%	*	76%
Private donors in Thailand	1,650,867	249,374	1,900,241	4,977,242	724	6,878,206	28%	*	35%
Private donors in Switzerland	737,266	1,100,473	1,837,738	337,236	785,783	2,960,757	62%	*	9%
Private donors in the Philippines	1,389,282	63,297	1,452,579	620,251	-	2,072,830	70%	*	18%
Private donors in Greece	1,235,538	68,008	1,303,547	-	-	1,303,547	100%	*	343%
Private donors in Saudi Arabia	478,326	598,903	1,077,229	122,222	1,212,593	2,412,045	45%	*	5%
Private donors in Singapore	516,587	524,712	1,041,299	140,375	1,126,000	2,307,675	45%	*	225%
Saudi Arabia	1,000,000	-	1,000,000	30,000,000	-	31,000,000	3%	*	None
Kuwait	1,000,000	-	1,000,000	2,600,000	39,490	3,639,490	27%	*	-87%
Private donors in Japan	353	993,633	993,986	199,956	6,187,542	7,381,484	13%	*	-8%
Iceland	703,865	280,953	984,818	342,795	-	1,327,613	74%	*	50%
Russian Federation	550,000	300,000	850,000	950,000	200,000	2,000,000	43%	*	None
Private donors in Kuwait	203,451	470,088	673,539	424,749	2,515,040	3,613,328	19%	*	159%
Czechia	-	660,747	660,747	2,286,609	473,598	3,420,954	19%	*	55%



**TABLE 11 | DONORS CONTRIBUTING OVER \$100,000 IN FLEXIBLE FUNDING | 2020**

Donor (Ranked by size of flexible contribution)	Un- earmarked	Softly earmarked	Subtotal flexible contribution	Earmarked	Tightly earmarked	Total contribution	Flexible contribution as % of donor's total contribution to UNHCR	Donor's flexible contribution as % of total flexible contribution to UNHCR	% Increase / decrease of flexible contribution from 2019
Morocco	300,000	300,000	600,000	-	24,995	624,995	96%	*	N/A
UK for UNHCR	294,568	268,836	563,404	3,948,237	1,032,309	5,543,949	10%	*	38%
Private donors in Brazil	480,505	34,298	514,803	1,970,110	2,801,741	5,286,654	10%	*	28%
Poland	-	499,508	499,508	-	826,863	1,326,371	38%	*	-35%
Bailiwick of Jersey	-	444,146	444,146	-	-	444,146	100%	*	N/A
Private donors in Mexico	413,538	16,659	430,197	615,341	152,518	1,198,056	36%	*	N/A
Liechtenstein	103,413	310,238	413,650	110,375	-	524,026	79%	*	3%
Private donors in Belgium	339,538	31,195	370,732	24,060	120,347	515,139	72%	*	N/A
Private donors in Denmark	99,510	263,262	362,773	57,505	689,753	1,110,030	33%	*	N/A
Turkey	300,000	-	300,000	-	40,525	340,525	88%	*	None
Private donors in Egypt	92,699	206,688	299,387	1,235,697	100,925	1,636,010	18%	*	28%
Switzerland for UNHCR	188,311	105,374	293,685	245,319	-	539,004	54%	*	N/A
Private donors in Oman	114,932	136,210	251,142	7,062	46,328	304,532	82%	*	46%
United Arab Emirates	200,000	-	200,000	-	3,463,083	3,663,083	5%	*	None
Philippines	100,000	100,000	200,000	-	-	200,000	100%	*	N/A
Estonia	111,111	56,883	167,994	381,207	-	549,201	31%	*	-15%
Fundación ACNUR Comité Argentino (National Partner in Argentina)	132,500	-	132,500	132,500	-	265,000	50%	*	N/A
Private donors in Kenya	42,529	87,774	130,303	28,188	107,483	265,973	49%	*	16%
South Africa	120,997	-	120,997	-	19,481	140,479	86%	*	N/A

**TABLE 1 | DONORS CONTRIBUTING OVER \$100,000 IN FLEXIBLE FUNDING | 2020**

Donor (Ranked by size of flexible contribution)	Un- earmarked	Softly earmarked	Subtotal flexible contribution	Earmarked	Tightly earmarked	Total contribution	Flexible contribution as % of donor's total contribution to UNHCR	Donor's flexible contribution as % of total flexible contribution to UNHCR	% Increase / decrease of flexible contribution from 2019
Private donors in South Africa	1,581	117,770	119,350	29,370	93,294	242,014	49%	*	20%
Malta	33,003	84,842	117,845	55,006	-	172,850	68%	*	-33%
Subtotal donors contributing over \$100,000 in flexible funding	660,688,564	715,106,505	1,375,795,069	2,160,638,655	463,040,319	3,999,474,043	34%	100%	
All other donors	551,657	384,669	936,327	8,627,207	767,412,269	776,975,802			
<b>Grand Total</b>	<b>661,240,221</b>	<b>715,491,174</b>	<b>1,376,731,395</b>	<b>2,169,265,862</b>	<b>1,230,452,588</b>	<b>4,776,449,845</b>	<b>29%</b>	<b>100%</b>	<b>10%</b>

\* Contribution less than 1%



TABLE 2 | PRIVATE DONORS CONTRIBUTING OVER \$100,000 IN FLEXIBLE FUNDING | 2020

UNHCR GLOBAL	EUROPE
Fast Retailing Co. Ltd. (UNIQLO) United Nations Foundation	<b>GERMANY / UNO-FLÜCHTLINGSHILFE</b> <hr/> AmazonSmile
<b>THE AMERICAS</b>	<b>ITALY</b> <hr/> Intesa Sanpaolo
<b>CANADA</b> <hr/> Estate of Mr. Terence Morton Heaps	<b>NETHERLANDS</b> <hr/> Dutch Postcode Lottery (NPL)
<b>USA / USA FOR UNHCR</b> <hr/> Big Win Philanthropy Jolie-Pitt Foundation Kuwait-America Foundation Tides Foundation UPS Corporate	<b>SWEDEN / SWEDEN FOR UNHCR</b> <hr/> Akelius Foundation IKEA Svenska Försäljning AB Lindex AB Swedish Postcode Lottery
<b>ASIA AND THE PACIFIC</b>	<b>SWITZERLAND / SWITZERLAND FOR UNHCR</b> <hr/> Krüger Foundation Üsine Foundation
<b>CHINA / HONG KONG SAR</b> <hr/> Mr. Pwee Ling Cheng Sunshine Forever Limited	<b>MIDDLE EAST AND NORTH AFRICA</b>
<b>JAPAN / JAPAN FOR UNHCR</b> <hr/> Fuji Optical Co Limited Sony Corporation	<b>SAUDI ARABIA</b> <hr/> Tamer Family Foundation
<b>SINGAPORE</b> <hr/> Mr. Caesar Sengupta TikTok	<b>UNITED ARAB EMIRATES</b> <hr/> Etihad Airways
<b>THAILAND</b> <hr/> Mr. Wanchai Tachavejnukul	

TABLE 3 | TOP DONORS OF FLEXIBLE FUNDING IN 2020 | USD

DONOR	UNEARMARKED	SOFTLY EARMARKED	TOTAL FLEXIBLE
United States of America	-	346,300,000	346,300,000
Germany	25,852,585	143,388,266	169,240,851
Sweden	88,164,283	18,367,541	106,531,824
España con ACNUR (National Partner in Spain)	83,378,828	9,403,778	92,782,606
United Kingdom of Great Britain and Northern Ireland	45,713,388	24,844,720	70,558,108
Denmark	34,604,624	21,982,569	56,587,193
Norway	41,416,894	5,220,426	46,637,320
Private donors in the Republic of Korea	41,307,544	5,243,523	46,551,067
Japan for UNHCR	40,081,905	4,458,013	44,539,918
Netherlands	36,105,033	2,247,191	38,352,224
Japan	23,825,696	7,806,122	31,631,818
UNO-Flüchtlingshilfe (National Partner in Germany)	587	30,808,597	30,809,184
Canada	9,431,138	13,726,419	23,157,557
Private donors in Italy	20,232,967	2,290,346	22,523,313
Finland	7,700,770	14,205,732	21,906,502
Sweden for UNHCR	18,551,091	1,872,367	20,423,458
France	14,001,759	4,898,363	18,900,122
Switzerland	16,376,663	-	16,376,663
Australia for UNHCR	-	15,263,747	15,263,747
USA for UNHCR	10,778,552	4,128,190	14,906,742
Other governments	61,639,005	12,682,629	74,321,634
Other private donors	42,076,910	26,352,634	68,429,544
<b>TOTAL</b>	<b>661,240,221</b>	<b>715,491,174</b>	<b>1,376,731,395</b>



TABLE 4 | CURRENT MULTIYEAR CONTRIBUTIONS | USD

DONOR	2020	2021	2022	2023 onwards	TOTAL <sup>3</sup>
European Union	73,811,973	65,642,956	28,895,582	4,824,232	173,174,743
Sweden	93,664,476	72,634,444	1,154,528	2,309,056	169,762,504
Netherlands	65,600,927	62,201,709	23,603,079	14,385,385	165,791,100
Denmark	75,772,958	81,081,807	411,513	180,408	157,446,687
Germany	70,239,485	20,003,714	7,678,408	3,012,104	100,933,711
Switzerland	31,200,031	32,753,327	34,800,409		98,753,767
United Kingdom of Great Britain and Northern Ireland	65,209,088	18,714,262	6,713,188	2,691,391	93,327,929
Canada	31,617,277	27,700,325	9,431,138	9,431,138	78,179,878
Qatar	18,764,474	18,077,897	16,292,920		53,135,291
Belgium	10,657,793	11,947,431	11,947,431	11,947,431	46,500,087
Australia	19,992,615	9,520,438	9,817,841		39,330,894
Italy	6,885,847	5,028,713	6,243,412	4,356,063	22,514,034
Republic of Korea	10,170,262	6,118,902	3,106,754	50,016	19,445,933
Finland	7,700,770	8,363,202			16,063,972
United Nations Peacebuilding Fund	1,746,697	6,290,813	1,068,678		9,106,188
New Zealand	4,098,361	4,098,361			8,196,721
IKEA Foundation	3,270,105	3,132,012	20,800		6,422,917
Luxembourg	6,276,151				6,276,151
Spain	3,390,843	1,266,492	476,499		5,133,834
Fast Retailing Co. Ltd. (UNIQLO)	969,439	1,930,561	1,500,000	100,000	4,500,000
Joint United Nations Programme on HIV/AIDS	1,271,522	2,728,478			4,000,000
Education Cannot Wait	2,019,468	1,484,377			3,503,845
Remon L Vos	910,973	1,272,433	1,091,703		3,275,109
Kuwait	1,560,000	1,040,000			2,600,000

TABLE 4 | CURRENT MULTIYEAR CONTRIBUTIONS | USD

DONOR	2020	2021	2022	2023 onwards	TOTAL <sup>3</sup>
Iceland	500,000	500,000	500,000	500,000	2,000,000
Saïd Foundation	514,771	452,517	327,763	265,262	1,560,313
Vodafone Foundation		298,325	238,660	984,475	1,521,461
Intergovernmental Authority on Development	644,745	842,295	18,346		1,505,386
United Nations Trust Fund for Human Security	519,302	792,397	26,793		1,338,492
Üsine Foundation	645,875	645,875			1,291,751
Start-up Fund for Safe, Orderly and Regular Migration	37,500	700,084	502,677	34,509	1,274,770
The L'OREAL Foundation	323,116	591,470	305,713		1,220,299
Spotlight Initiative to eliminate violence against women and girls	674,113	511,337			1,185,450
Norway	395,964	270,401	465,327		1,131,691
World Food Programme	1,050,950				1,050,950
Tamer Family Foundation	250,000	250,000	250,000		750,000
International Olympic Committee	460,740	213,260			674,000
African Development Bank Group	596,083	65,607			661,690
Latter-day Saints Charities	566,621				566,621
The World Bank	48,710	369,624	139,167		557,500
Ireland	263,857	263,857			527,714
Monaco	350,431	111,483			461,914
Fondation BNP Paribas	224,467	224,467			448,934
Omnia Abdullah Taha Bakhsh	100,000	100,000	100,000	100,000	400,000
UN-Habitat	397,405				397,405
The Hands Up Foundation	249,015	124,508			373,523
United Nations Foundation	322,220				322,220
M3	103,413	103,413	103,413		310,238



TABLE 4 | CURRENT MULTIYEAR CONTRIBUTIONS | USD

DONOR	2020	2021	2022	2023 onwards	TOTAL <sup>3</sup>
Sunshine for Life Charitable Trust	100,000	200,000			300,000
Internation Humanitarian and Charity Organization	268,900				268,900
Open Society Policy Center		123,000	123,000		246,000
United Nations Joint SDG Fund	81,067	162,444			243,511
Shih Wing Ching Foundation	120,000	120,000			240,000
Estonia		119,474	119,474		238,949
Brunello Cucinelli Spa	109,890	109,890			219,780
RUSSING Group	100,000	100,000			200,000
Morneau Shepell	198,556				198,556
United Nations Development Programme	100,518	89,241			189,759
Asfari Foundation	124,508	62,254			186,762
International Organization for Migration	88,469	88,469			176,937
World Health Organization	66,587	66,587	33,294		166,468
The Trottier Family Foundation	37,908	113,723			151,630
Athmar Holding (AH)	70,000	70,000			140,000
United Nations Albania SDG Acceleration Fund	23,399	101,601			125,000
Canaan Group of Companies	30,000	40,000	50,000		120,000
Portugal	35,294	69,119			104,413
All other donors	263,084	37,844	27,144		328,073
<b>TOTAL</b>	<b>617,859,012</b>	<b>472,137,216</b>	<b>167,584,655</b>	<b>55,171,470</b>	<b>1,312,752,354</b>

**Notes:**

1. Multi-year contributions are defined as those pledged for a period of 24 months or more. Contributions for future years which do not fit this definition are excluded.
2. All dollar amounts are for activities with implementation in the year shown. They can include amounts acknowledged in past years.
3. The total represents the sum of multi-year contributions for activities with implementation in 2020 onwards.

**TABLE 5 | TOTAL EXPENDITURE IN 2020 BY SOURCE OF FUNDING | USD MILLIONS**

	SOURCE OF FUNDING										
	Carry-over from prior years			Voluntary cash contributions			Voluntary in-kind Contributions	Indirect support costs	United Nations Regular Budget	Other income <sup>2</sup>	TOTAL
	Earmarked	Softly earmarked <sup>1</sup>	Un-earmarked	Earmarked	Softly earmarked <sup>1</sup>	Un-earmarked					
<b>FIELD OPERATIONS</b>											
East and Horn of Africa and the Great Lakes	23.0	8.9	14.1	578.4	138.5	39.7	23.9	7.6		29.1	863.3
Southern Africa	1.0		15.9	64.2	56.4	44.7	3.9	6.0		7.5	199.5
West and Central Africa	10.1	11.3	18.0	204.6	106.0	50.7	26.4	5.6		9.5	442.5
<i>Africa</i>	<i>34.1</i>	<i>20.2</i>	<i>48.0</i>	<i>847.3</i>	<i>301.0</i>	<i>135.2</i>	<i>54.2</i>	<i>19.2</i>		<i>46.0</i>	<i>1,505.2</i>
Americas	9.3	6.6	7.9	186.1	70.3	22.2	5.4	8.0		5.0	320.8
Asia and the Pacific	27.0	6.0	13.4	284.5	55.3	38.8	3.9	6.6		7.3	442.9
Europe	12.7	4.5	17.5	386.2	28.2	49.1	2.0	7.9		1.0	509.1
Middle East and North Africa	35.9	18.8	10.1	1,120.4	98.9	28.4	4.0	8.0		28.2	1,352.9
<b>TOTAL FIELD OPERATIONS</b>	<b>119.1</b>	<b>56.2</b>	<b>96.9</b>	<b>2,824.4</b>	<b>553.6</b>	<b>273.8</b>	<b>69.6</b>	<b>49.7</b>		<b>87.6</b>	<b>4,131.0</b>
Global Programmes	2.2		62.5	43.4	78.3	196.4	15.8			87.6	486.3
Headquarters	0.1			0.1			9.5	161.5	40.1		211.4
Operational Reserve and new or additional activities - mandate-related reserve											0.0
Junior Professional Officers Fund				9.0							9.0
<b>TOTAL</b>	<b>121.4</b>	<b>56.2</b>	<b>159.5</b>	<b>2,876.9</b>	<b>632.0</b>	<b>470.2</b>	<b>95.0</b>	<b>211.2</b>	<b>40.1</b>	<b>262.8</b>	<b>4,837.7</b>
% of total expenditure	3%	1%	3%	59%	13%	10%	2%	4%	1%	4%	100%

**Notes:**

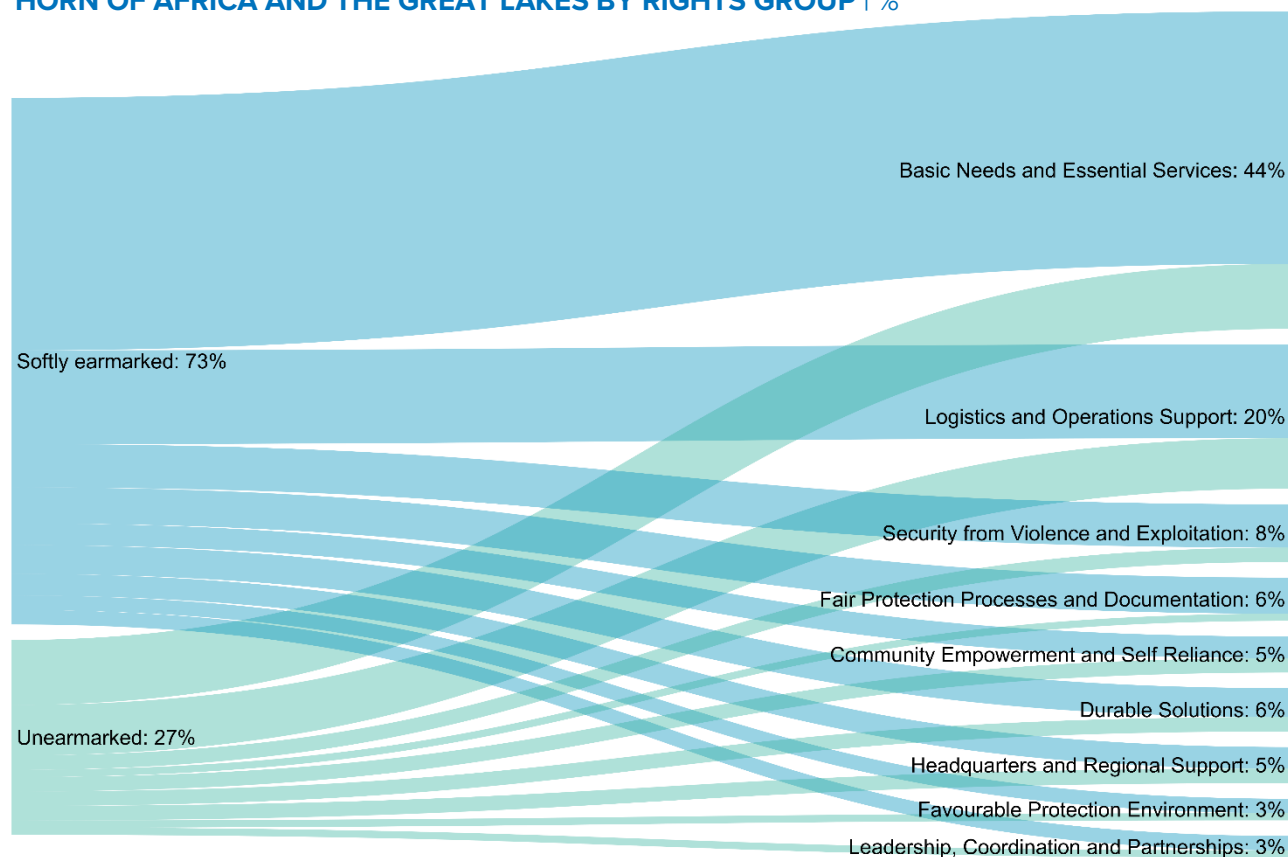
<sup>1</sup>Includes contributions earmarked at the regional, subregional, situation or thematic level.

<sup>2</sup>Includes miscellaneous income, prior year adjustments, cancellations and other internal transfers.



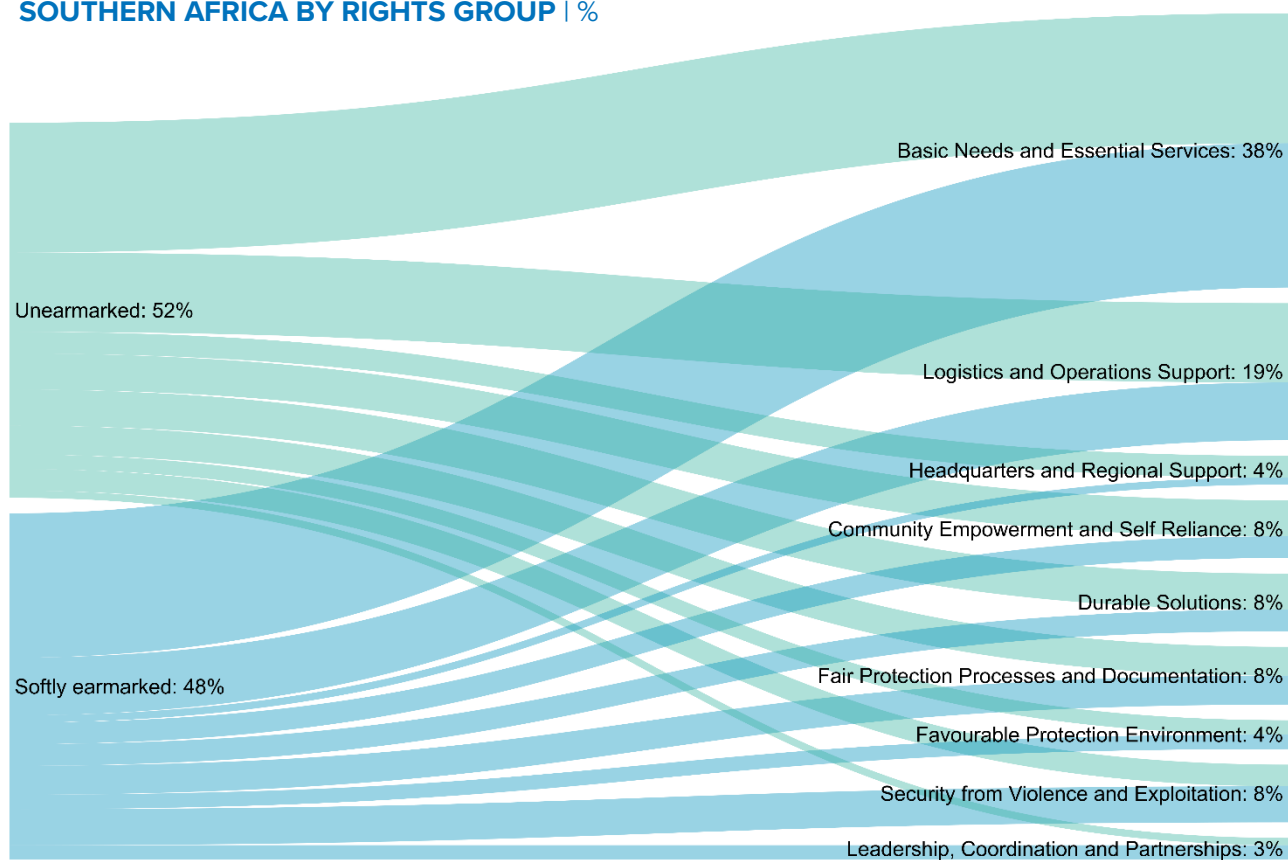
**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Field Operations</b>			
<b>East and Horn of Africa and the Great Lakes</b>			
Regional Bureau for the East and Horn of Africa and the Great Lakes	3,381	5,229	8,610
Regional Activities for the East and Horn of Africa and the Great Lakes	-	1,181	1,181
Other operations in Africa	1,167	106	1,273
Burundi	3,381	10,616	13,997
Djibouti	-	4,696	4,696
Eritrea	694	1,002	1,696
Ethiopia	-	19,607	19,607
Kenya	54	18,947	19,002
Rwanda	6,707	6,330	13,037
Somalia	2,473	7,942	10,415
South Sudan	36,014	24,266	60,280
Sudan	-	13,746	13,746
Uganda	-	23,402	23,402
United Republic of Tanzania	-	10,359	10,359
<b>East and Horn of Africa and the Great Lakes total</b>	<b>53,871</b>	<b>147,427</b>	<b>201,299</b>

**CHART 3 | ALLOCATIONS OF FLEXIBLE FUNDING IN EAST AND HORN OF AFRICA AND THE GREAT LAKES BY RIGHTS GROUP | %**


**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

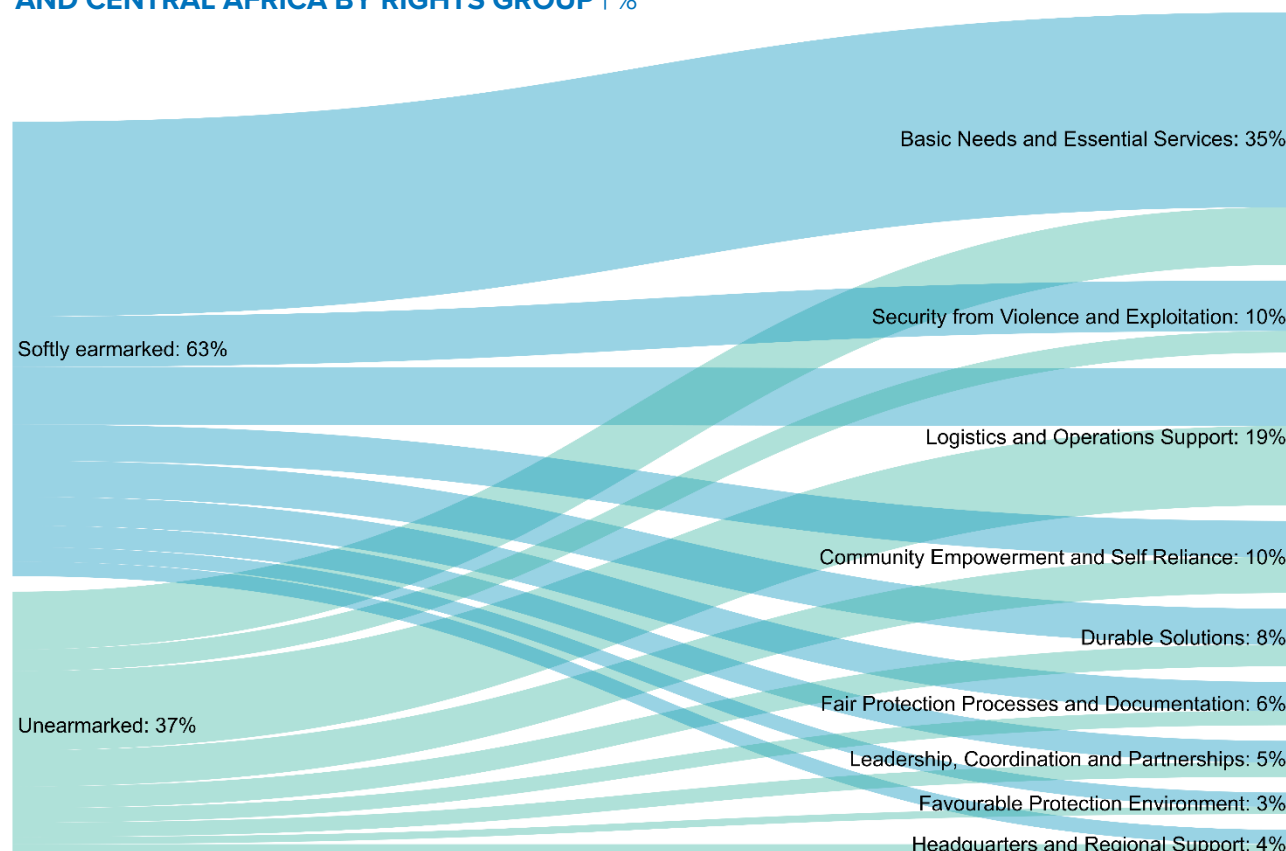
Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Field Operations</b>			
<b>Southern Africa</b>			
Regional Bureau for Southern Africa	3,259	771	4,030
Regional activities for Southern Africa	133	12	145
Angola	4,283	6,495	10,779
Republic of the Congo	1,265	7,981	9,246
Democratic Republic of the Congo	22,885	23,038	45,923
Malawi	7,734	3,389	11,123
Mozambique	2,009	4,289	6,298
South Africa Multi-Country Office	9,917	3,763	13,680
Zambia	5,625	4,354	9,980
Zimbabwe	3,446	2,338	5,783
<b>Southern Africa total</b>	<b>60,557</b>	<b>56,430</b>	<b>116,987</b>

**CHART 4 | ALLOCATIONS OF FLEXIBLE FUNDING IN SOUTHERN AFRICA BY RIGHTS GROUP | %**




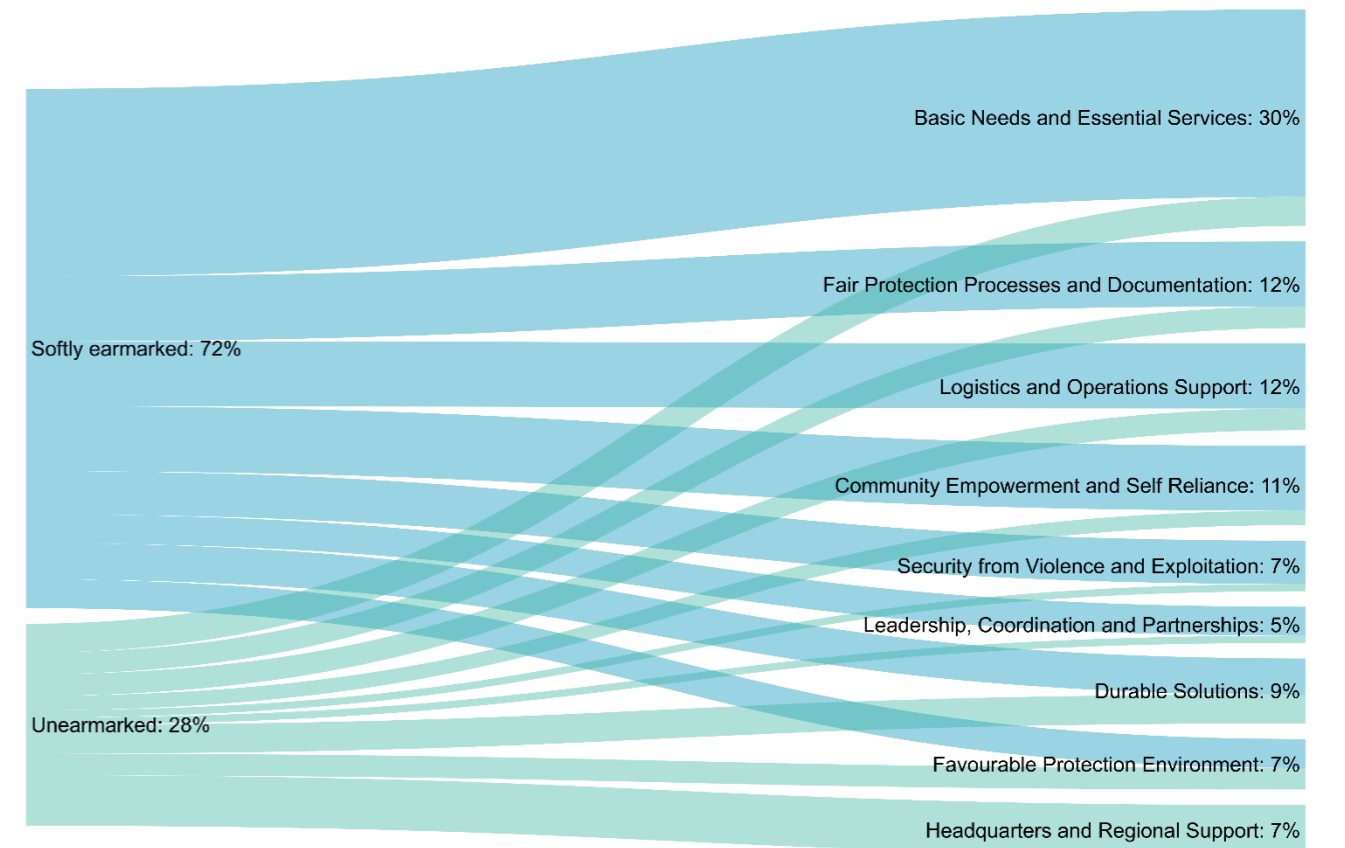
**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Field Operations</b>			
<b>West and Central Africa</b>			
Regional Bureau for West and Central Africa	2,912	4,248	7,160
Regional activities for West and Central Africa	248	122	370
Burkina Faso	2,071	13,438	15,509
Cameroon Multi-Country Office	8,180	15,922	24,102
Central African Republic	7,933	13,606	21,538
Chad	10,242	13,125	23,367
Côte d'Ivoire	5,140	2,874	8,014
Ghana	2,986	4,199	7,185
Liberia	2,601	4,943	7,544
Mali	2,048	9,862	11,910
Niger	10,081	17,202	27,283
Nigeria	7,033	15,446	22,478
Senegal Multi-Country Office	7,314	2,372	9,687
<b>West and Central Africa total</b>	<b>68,789</b>	<b>117,359</b>	<b>186,148</b>

**CHART 5 | ALLOCATIONS OF FLEXIBLE FUNDING IN WEST AND CENTRAL AFRICA BY RIGHTS GROUP | %**


**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

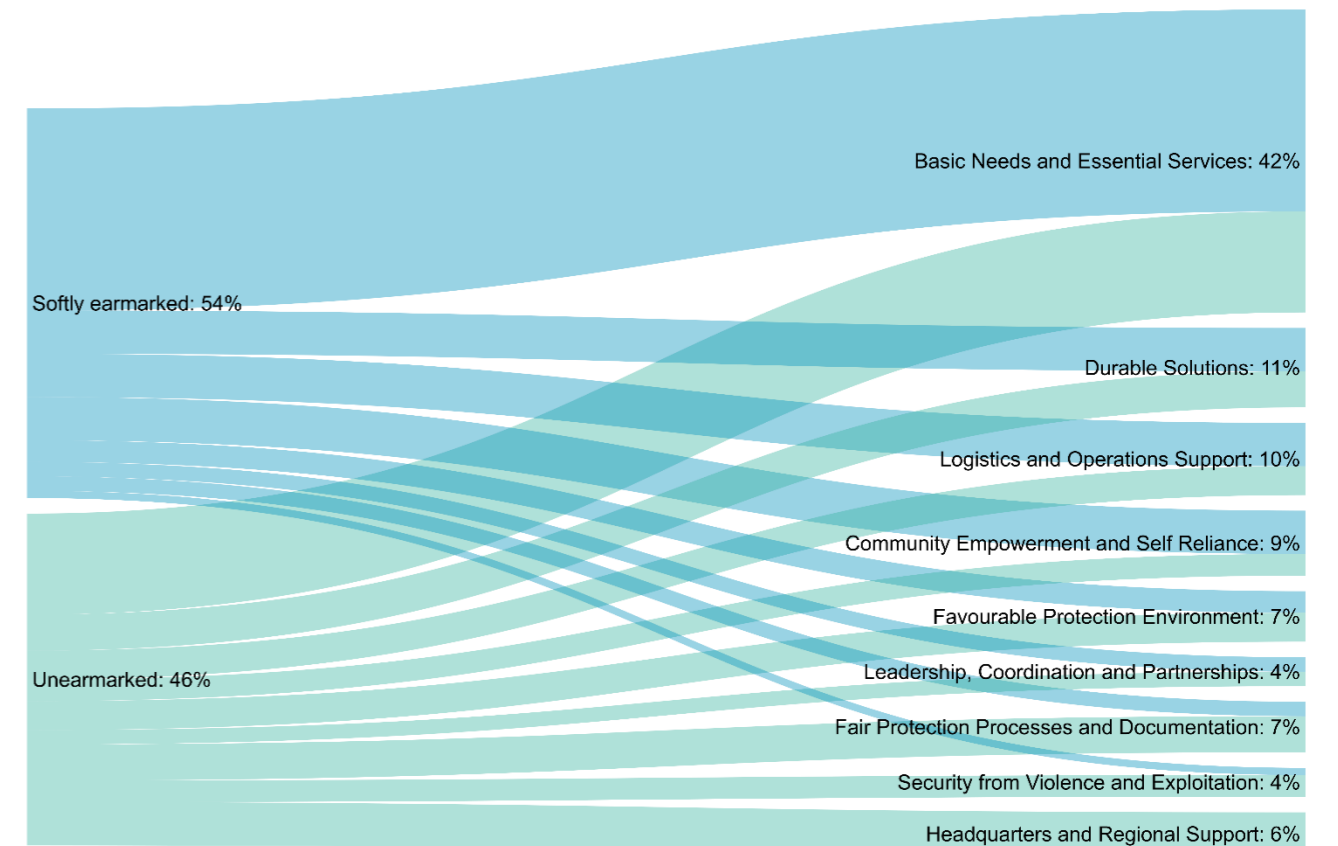
Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Field Operations</b>			
<b>The Americas</b>			
<b>Americas overall</b>			
Regional Bureau for the Americas	4,458	-	4,458
Regional activities for the Americas	1,717	1,589	3,305
<b>Americas overall total</b>	<b>6,175</b>	<b>1,589</b>	<b>7,764</b>
<b>Latin America</b>			
Argentina Multi-Country Office	2,939	5,871	8,810
Brazil	-	5,393	5,393
Colombia	-	13,112	13,112
Costa Rica	2,535	9,818	12,352
Ecuador	1,897	7,948	9,845
Honduras	260	3,313	3,573
Mexico	-	1,532	1,532
Panama Multi-Country Office	5,736	9,403	15,139
Peru	-	3,218	3,218
Venezuela (Bolivarian Republic of)	-	8,956	8,956
<b>Latin America total</b>	<b>13,367</b>	<b>68,564</b>	<b>81,931</b>
<b>North America and the Caribbean</b>			
Canada	2,362	-	2,362
United States of America Multi-Country Office	8,175	6,720	14,896
<b>North America and the Caribbean total</b>	<b>10,537</b>	<b>6,720</b>	<b>17,257</b>
<b>The Americas total</b>	<b>30,078</b>	<b>76,873</b>	<b>106,952</b>

**CHART 6 | ALLOCATIONS OF FLEXIBLE FUNDING IN THE AMERICAS BY RIGHTS GROUP | %**




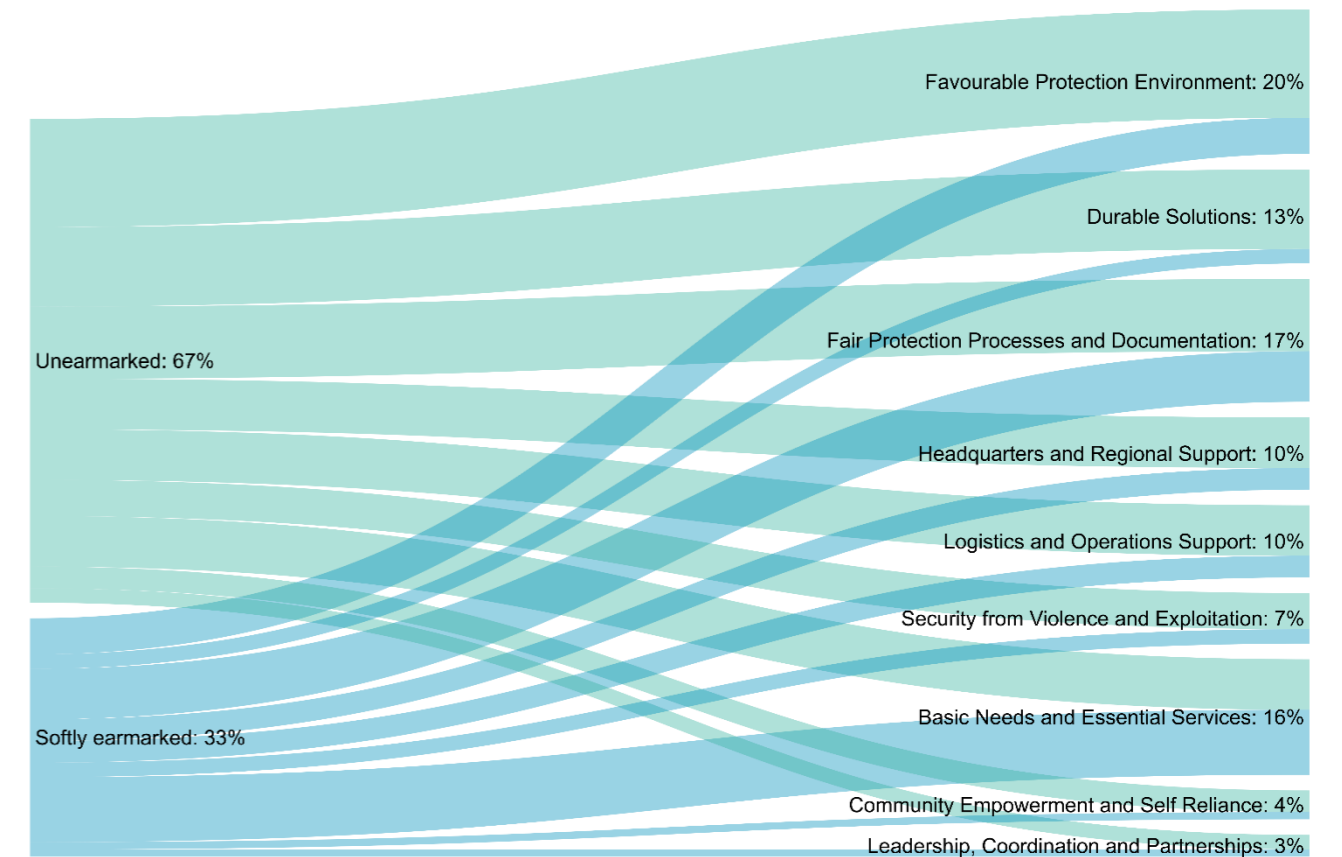
**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Field Operations</b>			
<b>Asia and the Pacific</b>			
<b>Asia and the Pacific overall</b>			
Regional Bureau for Asia and the Pacific	4,236	1	4,236
Regional activities for Asia and the Pacific	459	75	534
<b>Asia and the Pacific overall total</b>	<b>4,695</b>	<b>76</b>	<b>4,771</b>
<b>Central Asia</b>			
Kazakhstan Multi-Country Office	1,588	798	2,386
Kyrgyzstan	424	269	693
Tajikistan	1,183	327	1,510
<b>Central Asia total</b>	<b>3,195</b>	<b>1,394</b>	<b>4,589</b>
<b>East Asia and the Pacific</b>			
Australia Multi-Country Office	1,065	992	2,057
China	3,028	765	3,793
Japan	3,110	-	3,110
Republic of Korea	1,725	-	1,725
<b>East Asia and the Pacific total</b>	<b>8,929</b>	<b>1,757</b>	<b>10,686</b>
<b>South Asia</b>			
India	4,328	2,554	6,882
Sri Lanka	1,650	561	2,211
Nepal	2,341	1,542	3,883
<b>South Asia total</b>	<b>8,319</b>	<b>4,657</b>	<b>12,976</b>
<b>South-East Asia</b>			
Bangladesh	-	12,836	12,836
Indonesia	3,984	2,626	6,610
Malaysia	7,442	3,387	10,829
Myanmar	36	5,047	5,082
Philippines	948	840	1,788
Thailand Multi-Country Office	5,552	2,470	8,022
<b>South-East Asia total</b>	<b>17,961</b>	<b>27,206</b>	<b>45,167</b>
<b>South-West Asia</b>			
Afghanistan	-	6,862	6,862
Islamic Republic of Iran	4,376	6,400	10,776
Pakistan	4,777	12,980	17,758
<b>South-West Asia total</b>	<b>9,153</b>	<b>26,242</b>	<b>35,396</b>
<b>Asia and the Pacific total</b>	<b>52,252</b>	<b>61,332</b>	<b>113,585</b>

**CHART 7 | ALLOCATIONS OF FLEXIBLE FUNDING IN ASIA AND THE PACIFIC BY RIGHTS GROUP | %**


**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

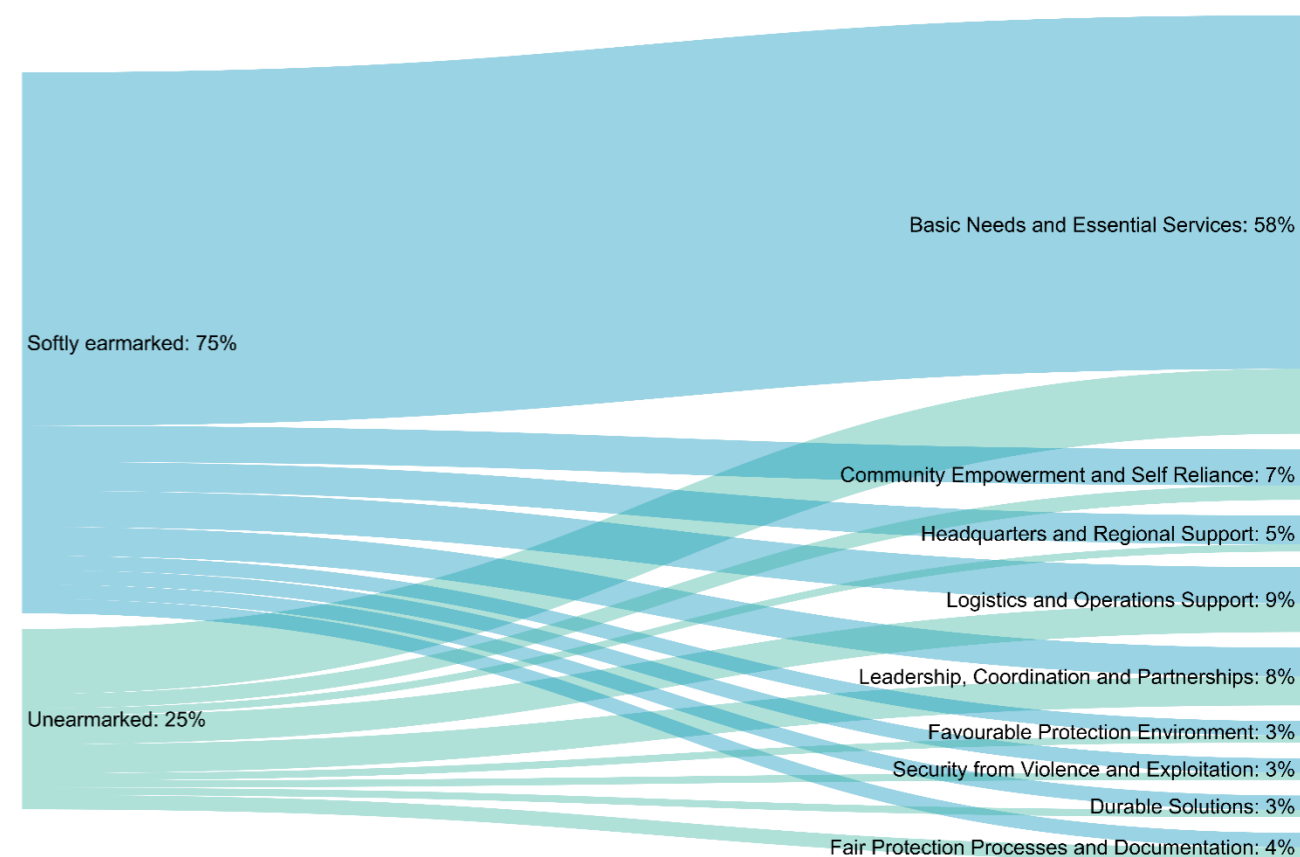
Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Field Operations</b>			
<b>Europe</b>			
Europe overall			
Regional Bureau for Europe	3,184	2,079	5,263
Regional activities for Europe	270	117	387
Other operations in Europe	3,133	433	3,565
Europe overall total	6,586	2,629	9,215
<b>Eastern Europe</b>			
Armenia	1,469	1,543	3,013
Azerbaijan	3,115	806	3,921
Belarus	938	130	1,067
Georgia	1,993	1,214	3,207
Russian Federation	4,170	-	4,170
Turkey	-	6,884	6,884
Ukraine	5,830	3,483	9,313
Eastern Europe total	17,515	14,060	31,574
<b>Northern, Western, Central and Southern Europe</b>			
Belgium Multi-Country Office	7,524	1,869	9,393
Cyprus	1,180	739	1,919
France	1,678	232	1,910
Germany	1,524	211	1,735
Greece	-	2,086	2,086
Hungary Regional Office	7,806	2,497	10,303
Italy Multi-Country Office	7,006	1,479	8,485
Malta	560	353	913
Spain Multi-Country Office	2,361	1,331	3,692
Sweden Multi-Country Office	3,345	462	3,807
United Kingdom of Great Britain and Northern Ireland	1,997	276	2,273
Northern, Western, Central and Southern Europe total	34,982	11,535	46,518
<b>South-Eastern Europe</b>			
Albania	100	626	726
Bosnia and Herzegovina	1,699	941	2,641
Kosovo (S/RES/1244 (1999))	1,189	606	1,795
North Macedonia	963	687	1,650
Montenegro	788	526	1,314
Serbia	2,785	1,082	3,867
South-Eastern Europe total	7,525	4,468	11,993
Europe total	66,608	32,693	99,300

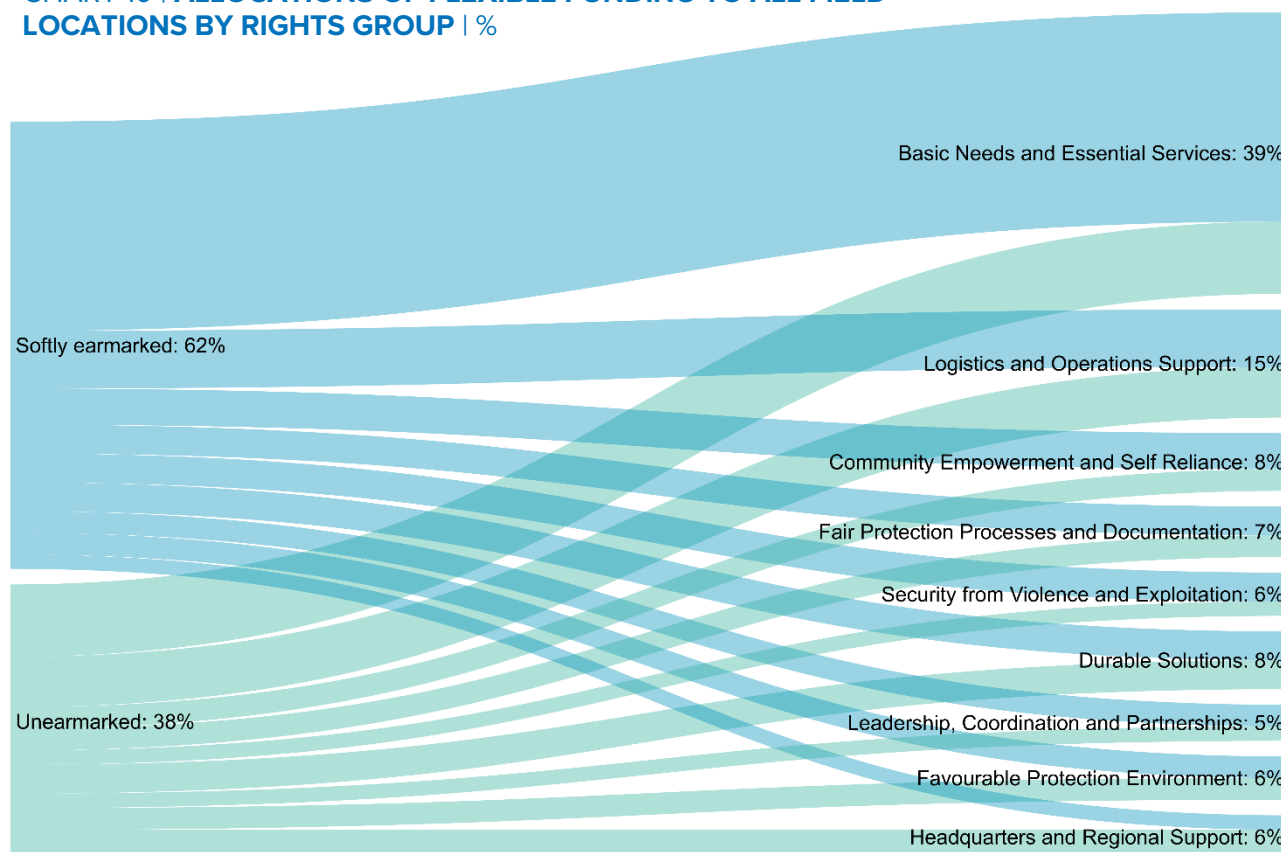
**CHART 8 | ALLOCATIONS OF FLEXIBLE FUNDING IN EUROPE BY RIGHTS GROUP | %**




**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Field Operations</b>			
<b>Middle East and North Africa</b>			
Middle East and North Africa overall			
Regional Bureau for Middle East and North Africa	-	3,969	3,969
Regional activities for Middle East and North Africa	3,517	3,379	6,896
Middle East and North Africa overall total	3,517	7,348	10,865
<b>Middle East</b>			
Other operations in the Middle East	-	819	819
Iraq	5,398	21,573	26,971
Israel	3,633	189	3,823
Jordan	2,838	20,405	23,242
Lebanon	12	5,165	5,177
Saudi Arabia Multi-Country Office	3,913	4,643	8,557
Syrian Arab Republic	7,348	10,705	18,053
Yemen	-	19,762	19,762
Middle East total	23,142	83,261	106,404
<b>North Africa</b>			
Algeria	2,752	5,427	8,178
Egypt	-	3,898	3,898
Libya	-	9,631	9,631
Mauritania	2,606	4,302	6,908
Morocco	1,594	2,692	4,286
Tunisia	2,968	1,156	4,124
Western Sahara - Confidence building measures	1,968	-	1,968
North Africa total	11,888	27,107	38,995
Middle East and North Africa total	38,548	117,716	156,264

**CHART 9 | ALLOCATIONS OF FLEXIBLE FUNDING IN THE MIDDLE EAST AND NORTH AFRICA BY RIGHTS GROUP | %**


**CHART 10 | ALLOCATIONS OF FLEXIBLE FUNDING TO ALL FIELD LOCATIONS BY RIGHTS GROUP | %**

**TABLE 6 | 2020 FINAL ALLOCATIONS BY REGION OF UNEARMARKED AND SOFTLY EARMARKED FUNDS | USD THOUSANDS**

Region/Sub-region/Country	Unearmarked	Softly earmarked	Total
<b>Global Programmes</b>			
<b>Global Programmes</b>			
Operational Activities	130,027	55,153	185,180
Programme Support Activities	128,889	23,186	152,075
<b>Global Programmes total</b>	<b>258,915</b>	<b>78,339</b>	<b>337,254</b>
<b>Grand total</b>	<b>629,619</b>	<b>688,169</b>	<b>1,317,788</b>

To all donors—governmental and private—of unearmarked and softly earmarked funding, **UNHCR extends its most sincere thanks.**





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