



## Network Access Message: The page cannot be displayed

**Explanation:** The request timed out before the page could be retrieved.

### Try the following:

- **Refresh page:** Search for the page again by clicking the Refresh button. The timeout may have occurred due to Internet congestion.
- **Check spelling:** Check that you typed the Web page address correctly. The address may have been mistyped.
- **Contact website:** You may want to contact the website administrator to make sure the Web page still exists. You can do this by using the e-mail address or phone number listed on the website home page.

If you are still not able to view the requested page, try contacting your administrator or Helpdesk.

### Technical Information (for support personnel)

- Error Code 10060: Connection timeout
- Background: The gateway could not receive a timely response from the website you are trying to access. This might indicate that the network is congested, or that the website is experiencing technical difficulties.
- Date: 11/6/2016 8:44:30 PM [GMT]
- Server: SWIGETMG101.UNHCR.LOCAL
- Source: Firewall