Zambia
30 June 2019

13,323 refugees from the Democratic Republic of Congo (DRC) comprising 6,778 women and 6,545 men received monthly food rations in Mantapala Settlement, Luapula Province. 701 new asylum-seekers arrived in June - 558 from the Democratic Republic of Congo (DRC), 117 Burundi, 24 Somalia and two were of other nationalities. New arrivals are accommodated in Mantapala Settlement.

A combined 150,000 refugees and host community members in North Western, Western, Northern, Luapula and Lusaka will benefit from a newly launched German-funded water and sanitation project, which is expected to provide sufficient water 20ltrs/person/day.

Host Countries

<table>
<thead>
<tr>
<th>Country</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>DR</td>
<td>47,805</td>
</tr>
<tr>
<td>Angola</td>
<td>18,110</td>
</tr>
<tr>
<td>Rwan</td>
<td>5,840</td>
</tr>
<tr>
<td>Burundi</td>
<td>6,164</td>
</tr>
<tr>
<td>Somalia</td>
<td>3,511</td>
</tr>
<tr>
<td>Others</td>
<td>346</td>
</tr>
<tr>
<td>TOTAL:</td>
<td>81,776</td>
</tr>
</tbody>
</table>

**Other Nationalities include: Congo Brazzaville, Eritrea, Ethiopia, Kenya, Liberia, Namibia, Nigeria, State of Palestine, Sierra Leone, South Africa, South Sudan, Sudan, Syrian Arab Republic, Turkey, Uganda, Ukraine, Zimbabwe.

FUNDING (AS OF 09 AUGUST 2019)

USD 22.0M

UNHCR’s 2019 requirements for the Zambia operation

UNHCR PRESENCE

Staff:
52 National
23 International
33 Affiliate

Offices:
1 Representation Office in Lusaka
2 Field Offices in Solwezi and Kawambwa

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Working with Partners

- UNHCR, the UN Refugee Agency, works closely with the Office of the Commissioner for Refugees (COR) in the Ministry of Home Affairs and key government line ministries.
- It also works in partnership with the United Nations Country Team (UNCT) and NGOs, such as the Zambia Red Cross | Action Africa Help | Self Help Africa | Plan International | People in Need | Oxfam Caritas Czech Republic | CARE International | Norwegian Church Aid and World Vision Zambia.
- The majority of the NGOs and UN agencies are providing support to Congolese refugees, most of whom are in Mantapala Settlement, in northern Zambia.
- Together with the Government, UNHCR also provides basic social support to persons of concern in the older refugee settlements of Meheba and Mayukwayukwa, in Western and North Western provinces, respectively.

Main Activities

Protection

- Within the context of World Refugee Day and in order to reach a wide audience in refugee and host communities, UNHCR and partner organizations intensified awareness raising activities in the three settlements and in Lusaka on the prevention of sexual exploitation and abuse (PSEA). The awareness activities reached thousands of refugees and hundreds of host community members.
- On 15 June, UNHCR staff, the Office of the Commissioner for Refugees, Caritas Czech Republic (an implementing Partner) and refugees, joined Zambian President, Edgar Chagwa Lungu, in his weekly health run as a way to “#Take a Step with Refugees” a World Refugee Day global campaign of the UN Refugee Agency, encouraging support for refugees.
- World Refugee Day (WRD) was commemorated in Zambia’s three settlements Mantapala, Meheba and Mayukwayukwa. The capital, Lusaka, hosted the main event, with the Minister of Home Affairs, officiating on behalf of the government.
- The Protection Help Desks in the three settlements and urban areas continued to provide effective and substantive prevention activities on Sexual Exploitation and Abuse (SEA) and Sexual and Gender Based Violence (SGBV).

Education

- Mantapala settlement was included in the annual census for 2019 and it is expected that schools in the settlement will receive an official registration number as a step towards the gazetting process.
- Mantapala B, which is intended to become an examination centre (conduct exams within its premises), still requires construction including the building of an Information Communication Technology (ICT) room and a mobile laboratory for natural sciences.
- In order to effect payment of school and other education fees, COR and UNHCR, undertook a verification exercise of all children included in education support at Meheba Refugee Settlement. This will help to draw proper lists of beneficiaries.

Health

- Clinics in the three settlements and Lusaka continued to provide health services to refugees and neighbouring host communities.
- An increase in malaria was recorded at the clinics in both adults and children below five years of age, followed by acute respiratory tract infections and diarrhea. All cases are being treated within the settlements.
**Food Security and Nutrition**
- A total of 219828MT of food was distributed in Mantapala Settlement to 13,323 (female 6778, male 6545) during the month.
- The health facilities in the three settlements and Lusaka continued to screen children under five for malnutrition.

**Water and Sanitation**
- The Federal Republic of Germany through KfW Development Bank and its embassy in Zambia, formally launched the 10 million euro (136 million kwacha) water, sanitation and hygiene programme that will benefit a combined total of 150,000 refugees and Zambian host communities.
- Hygiene sensitization continued in the three settlements, in some cases targeting households with breastfeeding mothers to prevent cases of diarrhoea in children below two years of age, as well as cholera from occurring as we head to the next rainy season.

**Shelter and NFIs**
- Construction of the distribution centres in Block Four and 17 of Mantapala Settlement was completed. The buildings are ready for use as food distribution centres.
- The Shelter Working Group commenced the partitioning of rooms at settlement. The rooms will be shared among the appropriate protection service providers.
- The shelter program which would have provided decent accommodation to refugees in Mantapala has been put on hold due to a lack of funding.

**Camp Coordination and Camp Management**
- The refugee response is led and coordinated by the Government of the Republic of Zambia in order to achieve the Sustainable Development Goals (SDGs), Seventh National Development Plan (SNDP) and the Comprehensive Refugee Response Framework (CRRF). Under the Refugee Act (Government Of Zambia Act No. 1 Of 2017), the COR, within the Ministry of Home Affairs, is mandated to deal with refugee matters. Thus, Zambia has since 2018 adopted the mainstreaming approach, which requires that all line Ministries including Agriculture, Health, Education, WASH and Community services, which previously were engaged under separate Project Partnership Agreements (PPAs) contribute to key sectors under COR. Coordination of the different sectors and partners is managed through bi-monthly and monthly interagency meetings at field and country level, respectively. This is further strengthened through sectoral and bilateral stakeholder interactions. UNHCR is the primary interlocutor and lead agency for all refugee matters. To respond to the Congolese refugee emergency in a holistic and co-ordinated manner, the Government of the Republic of Zambia has constituted an Inter-Ministerial Committee (IMC) composed of key line ministries.

**Access to Energy**
- Refugees in the three settlements continued to predominantly rely on candles, solar panels and battery powered energy for lighting in their homes.

**Community Empowerment and Self-Reliance**
- Efforts were made by UNHCR to establish and build strategic partnerships with private / public sector and social enterprises by establishing close links and engagement with Export Trading Group (ETG), a joint programme aimed at supporting selected agricultural value chain. ETG has since conducted a familiarisation and soil unit assessment visit to Mantapala Settlement and will conduct the same exercise in Meheba and Mayukwayukwa Refugee Settlements.
- UNHCR has also strengthened its engagement with the National Savings and Credit Bank (NATSAVE) in Mantapala Settlement to provide financial services to refugees and the host community.
Durable Solutions
- In Meheba Refugee Settlement, a case of two minor siblings, currently staying with their aunty - enquiring on possibilities of repatriation to the Eastern part of the DRC, where their biological parents live and the nature of support applicable from Government and UNHCR, were received. A BID has been recommended to be undertaken prior to their return.
- COR, through the focal point for local integration, embarked on a physical verification process of Angolans and Rwandans who applied for local integration, and are yet to be issued with alien cards and national passports, in order for residence permits to be further issued by the Government of Zambia.

Logistics
- COR continued to relocate new asylum-seekers and some urban-based refugees to either Mantapala, Meheba or Mayukwayukwa refugee settlements.

External / Donors Relations
UNHCR is grateful for the critical support provided by donors who have contributed to this operation in 2019 with special thanks to the donors for the UNHCR operations in Zambia: the United States of America (2.530 M), European Union (1.138 M), Japan (0.5 M), Austria (113,766), the United Nations Trust Fund for Human Security (80,378), and to all donors giving unearmarked and softly earmarked funds, including Algeria, Argentina, Australia, Austria, Azerbaijan, Belgium, Canada, Costa Rica, Denmark, Estonia, Germany, Iceland, Indonesia, Ireland, Kuwait, Malta, Monaco, Montenegro, Netherlands, New Zealand, Norway, Peru, Philippines, Qatar, Republic of Korea, Russian Federation, Saudi Arabia, Serbia, Singapore, Slovakia, Sri Lanka, Sweden, Switzerland, Thailand, United Arab Emirates, United Kingdom, Uruguay, along with private donors from Australia, Republic of Korea, and Spain.

CONTACTS
Pierrine Aylara, Representative, Zambia
aylara@unhcr.org, Tel: +260 977862000/1, Cell +260 977471613

Kelvin Shimoh, Public Information Associate, Zambia
shimo@unhcr.org, Tel: +26097786200/01, Cell +260979585832

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