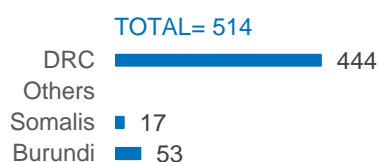


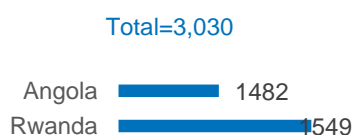
# Zambia



## New arrivals in February



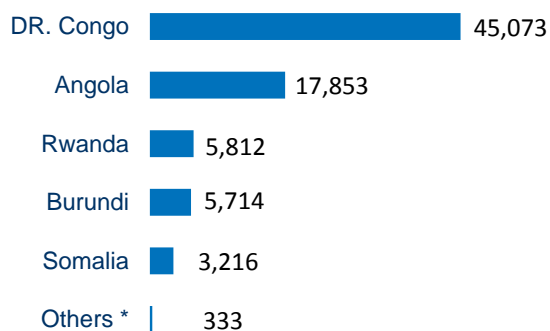
## Resident permits issued



## Resettlement cases

# of cases referred:	89
# of individuals departed:	79

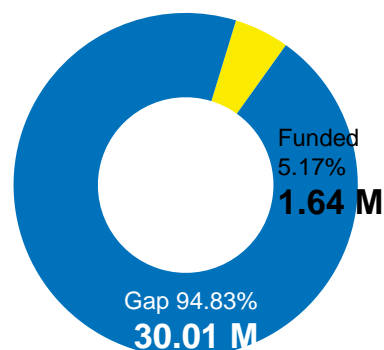
## POPULATION OF CONCERN AS OF 28 FEBRUARY 2019 - 78,001



\* Other Nationalities includes: Congo Brazzaville, Eritrea, Ethiopia-,Kenya, Liberia, Namibia, Nigeria, State of Palestine, Sierra Leone, south Africa, South Sudan, Sudan, Syrian Arab Rep, Turkey, Uganda, Ukraine, Zimbabwe

## FUNDING (AS OF 28 FEBRUARY 2019)

USD 31,644,123 M requested for the Zambia operation in 2019



## UNHCR PRESENCE

### STAFF:

- 52 National Staff
- 25 International Staff (including 7 deployees)
- 27 Affiliate

### OFFICES:

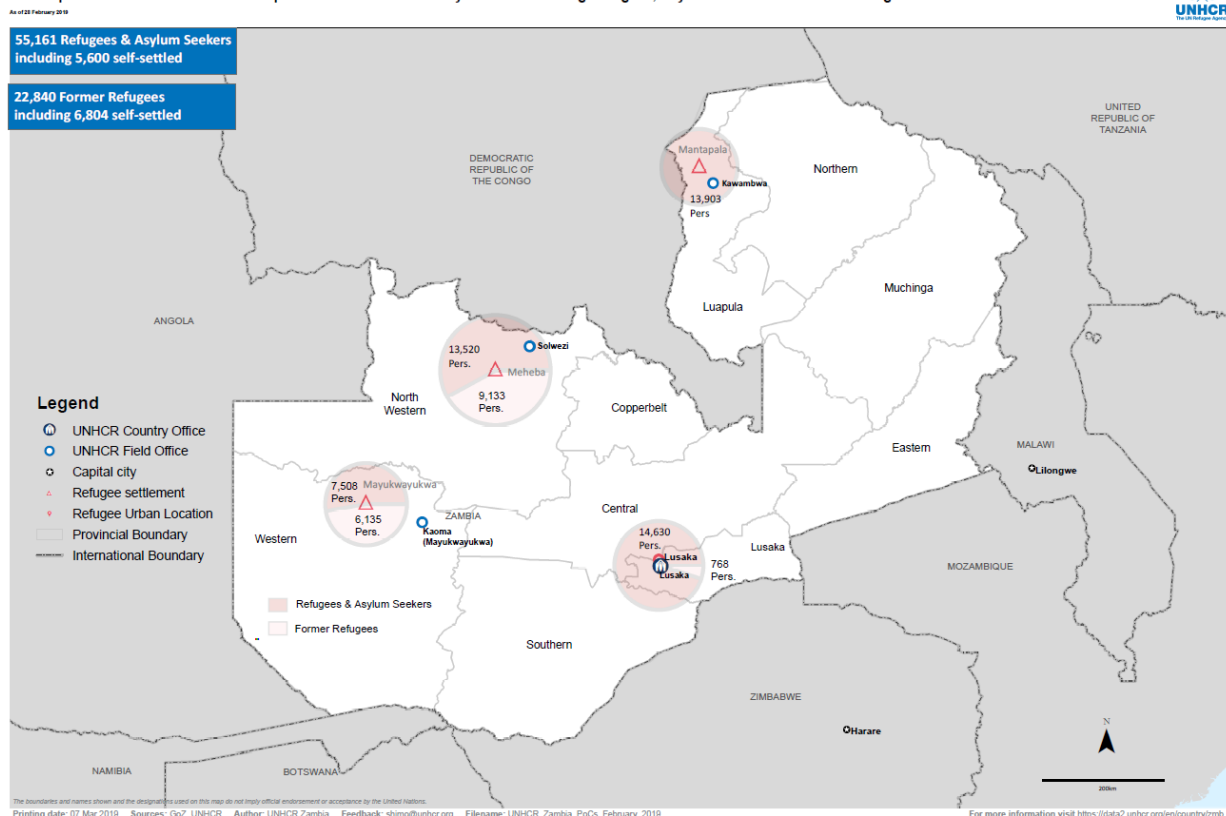
- 1 Representation Office in Lusaka
- 2 Field Office in Solwezi and Kawambwa



A refugee barber at Mantapala Settlement

## UNHCR Zambia: People of Concern

The map shows the total number of People of Concern to UNHCR by location including Refugees, Asylum Seekers and Former Refugees



## Working with Partners

- To discharge its mandate, UNHCR collaborates with the Office of the Commissioner for Refugees in the Ministry of Home Affairs, key Government line ministries, the UNCT and NGOs, Zambia Red Cross | Action Africa Help | Self Help Africa | Plan International | People in Need | Oxfam | Min. of Health | Min. of General Education| Min. of Community Development and Social Services| Min. of Agriculture| Min. of Energy and Water Development| Caritas Czech Republic | CARE International | Norwegian Church Aid | World Vision Zambia, jointly respond to the ongoing Congolese situation, especially in Mantapala Settlement. Together with the GRZ, UNHCR also provides care and maintenance in the two older settlements of Meheba and Mayukwayukwa. Over 16,000 urban refugees in Lusaka receive minimum humanitarian aid.

## Main Activities



### PROTECTION

- In February 2019, Zambia continued to receive new arrivals from the Democratic Republic of the Congo (DRC), Somalia, Burundi and other countries. In February 2019 alone, there were a total of 514 new arrivals - 444 came from the DRC, 53 from Burundi and 17 Somalia. The Congolese entered mainly through Lusaka, and the border entry points in North Western, Northern and Luapula Province, namely Kipushi, Kakoma,

Chiengi, Nsumbu, Mpulungu and Kaputa border entry points. The new arrivals are continuously being transferred to Mantapala settlement, as well as Meheba Refugee Settlement where they are settled and provided with assistance. So far in 2019, particularly in January and February 2019, there were a combined total of 1,682 new arrivals in Zambia from the DRC, Burundi, Somalia and other countries. The challenge of transportation for the DJOC in border districts remains, as well as enhancing the holding capacity at some of the reception centres at the border.

- UNHCR field offices in Solwezi and Kawambwa held Sexual and Gender Based Violence (SGBV) and Prevention of Sexual Exploitation and Abuse (PSEA) Lessons Learned workshop with partners. This workshop was aimed at strengthening the response to SGBV and PSEA in Meheba and Mantapala Refugee Settlements. Among the participants were the Government's Refugees Officer, CARE International, Zambia Red Cross, Africa Action Help (AAH), WFP, UNICEF and UNHCR. In Lusaka, a mass sensitization on Sexual SGBV and PSEA prevention using drama was conducted by UNHCR with support from its urban implementing partner CARE international.
- From 13-19 February, UNHCR undertook a joint mission to the border with staff from the Office of the Commissioner for Refugees and WFP in Nchelenge. The mission team met with District Government officials in border towns, as well as reception centre staff and interviewed newly arrived asylum-seekers. Challenges that were noted included transportation to assist the District Joint Operations Committee (DJOC) travel to border entry points to meet or transport asylum seekers.



#### EDUCATION

- Two schools, though not fully complete, are used by learners in Mantapala Settlement for education. Most of the refugee pupils lack exercise (Note) books because their parents are not able to afford buying the eight books needed for each pupil in middle and upper primary school. In most cases, each child has an average of three books only. Furthermore, the two schools in Mantapala Settlement with a combined total of 6,138 pupils, are currently using 36 temporary toilets made of plastic sheeting, which constitutes a potential health hazard to the pupils, with diarrhoea being reported to be on the rise in the settlement. Even when the construction of six permanent toilets, with 15 drop holes is complete, they will not be enough to cater for all the pupils in a safe manner. There is also need for teachers' houses at the two schools in Mantapala.
- Eight DAFI students, two males and four females have successfully completed tertiary education in various study programmes that include bachelor's degree in education and physiotherapy, Diploma in computer programming, engineering and nursing. In a bid to amplify such outcomes, UNHCR through the DAFI scholarship as funded by the German government, intends to further provide support to the student towards internship. However, DAFI still remains the only avenue towards tertiary education for refugee youths. With the creation of a new settlement in Luapula province following the DRC crisis, the demand for scholarship has further increased.



#### FOOD SECURITY AND NUTRITION

- Wet meals continued to be provided to new arrivals at Meheba Refugee Settlement reception centre.
- WFP has indicated that food support to Congolese refugees in Mantapala Settlement will continue up to October/November 2019, if there is no significant increase in the number of new arrivals.



#### HEALTH

- Refugees continued to be attended to at the clinics in the refugee settlements and in Lusaka. However, a number of challenges have been identified, such as frequent drug stock-outs, shortage qualified health staff and high number of deaths especially in Mantapala Settlements.



#### **DURABLE SOLUTIONS**

- The resettlement target for Zambia in 2019 is 1,100. Individual case management for resettlement continued for all locations. By the end of February, UNHCR cumulatively referred 26 cases, comprising 89 persons to the Regional Office in South Africa (ROSA). In addition, 10 cases comprising 24 persons were submitted to the United States of America (USA). Fourteen Cases consisting of 29 individuals in total have received decisions. Nine cases comprising nine individuals were accepted by Finland. Three Cases comprising 14 individuals were accepted by USA, two cases comprising six individuals were accepted by Sweden. 17 cases comprising 79 persons departed to resettlement countries (US and Sweden respectively). The major challenge under this sector is that there are currently only two core staff and four affiliate workforce tasked with resettlement counselling, case identification, preparation, review and overall management of the resettlement unit. Unless the office receives additional staff, it will be difficult to meet the set target for the year (1,100).
- On 4 February, an urban Ethiopian refugee spontaneously repatriated to Ethiopia, Addis Ababa where he has been reunited with his family. UNHCR assisted him with exit letters.

#### **LIVELIHOODS**

- Cash-based-intervention (CBI) digital payment to persons of concern (PoCs) was done in February in the refugee settlements of Meheba and Mayukwayukwa. However, there is a challenge of availability of PoCs in the settlements for subscriber identity module (SIM) registration and at times problems with withdrawals.
- Refugees in urban areas and the settlements are involved in various livelihood activities. However, limited funds have seriously hampered implementation of livelihood activities and coverage of many refugees across the country.
- During the current rainy season, army worms threaten crop yields in many fields, especially in Mantapala Settlement. UNHCR, working with the Ministry of Agriculture, is distributing pesticides to combat the worms.



#### **LOGISTICS/CRI**

- Regular relocation of new arrivals from the border entry points and Lusaka to the three settlements by the Office of the Commissioner for Refugees (COR) continued during the month of January 2019. Long distances from the border entry points to the settlements, poor road network in the rural parts of the provinces, presents logistical challenges.
- Stocks of Core Relief Items (CRI's) including kitchen sets, sleeping mats, family tents, mosquito-nets remain were distributed to a total of 596 (253 households) new arrivals. However, in case of an influx, more CRIs will be required to meet the needs of an increased population.
- It was noted by the mission team that the reception centre was clean, the accommodation shelters were adequate and the workers at the centre run a gardening project, on their own initiative, which complements the diet. Challenges that were noted included transportation to assist the asylum seekers to access medical services. A request for a bicycle has been made.
- Bad roads in the rainy season and long distances continued to be a major challenge during the relocation.

## External / Donors Relations

Limited funding continues to be a major challenge for the operation in Zambia, which negatively affects the implementation of key projects such as livelihood activities and access to education and health services.

UNHCR Zambia is appreciative of the \$1.64 million funded out of the \$31,644,123 which is 5.17% of the overall funding requirement.

For the Congolese Emergency, out of \$77 million inter-agency funding required, less than 2 percent has been received.

Andorra | Denmark | Finland | Germany | Norway | Private donors

### UNEARMARKED CONTRIBUTIONS | USD

Algeria | Argentina | Belgium | Bosnia and Herzegovina | Bulgaria | Canada | China | Costa Rica | Estonia | Finland | Iceland | India | Indonesia | Ireland | Israel | Kuwait | Liechtenstein | Lithuania | Luxembourg | Monaco | Montenegro | New Zealand | Philippines | Portugal | Qatar | Republic of Korea | Russian Federation | Saudi Arabia | Serbia | Singapore | Slovakia | Sri Lanka | Thailand | Turkey | United Arab Emirates | Uruguay | Private donors

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### LINKS

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