

Uganda

October, 2019

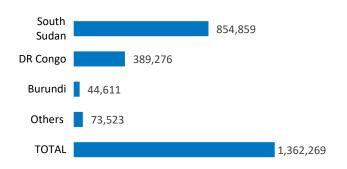
During the month of October 2019, 6,623 new refugee arrivals from the Democratic Republic of Congo (4,016), South Sudan (2,167) and Burundi (440) sought safety in Uganda, bringing the number of new arrivals since 1 January 2019, to 85,220. The humanitarian situation remains unpredictable in South Sudan and the DRC.

Refugees from the DRC cited inter-ethnic violence in Ituri as well as fighting and attacks on civilians in North Kivu as reasons for fleeing. Those from South Sudan reported increasing insecurity, clashes between government forces and the National Salvation Army in Lanyia and Kajo Keji, looting of property and hunger.

Burundians indicate several reasons for leaving their country including, insecurity, family reunification, reported violence and fear of forcible conscription by militia groups.

POPULATIONS OF CONCERN

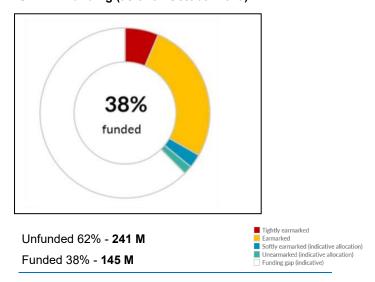
Refugees and Asylum-Seekers by Nationality



UNHCR'S FINANCIAL REQUIREMENTS 2019:

USD 386.2 M

UNHCR Funding (as of 31 October 2019)



6,623

Number of new arrivals during October 2019, based on border monitoring.

214

Daily average of new arrivals during October 2019, based on border monitoring.

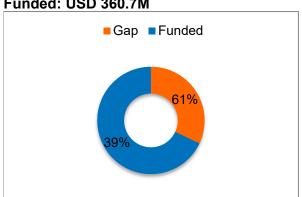
1,362,269

Total refugees and asylum-seekers in Uganda as of 31 October 2019.

2019-2020 UGANDA RRP

Requirements for 2019: USD 927M

Funded: USD 360.7M





South Sudanese refugees fetching water in one of the settlements. Photo ©UNHCR/Frederic Noy

Operational Context

The humanitarian situation in South Sudan and the DRC remained unpredictable during the reporting period. Most of the new Congolese new arrivals came from Ituri province across Lake Albert and were transferred to Kyangwali settlement. Those transiting through Nyakabande and Matanda transit centres arrived from Rutshuru, Goma, Uvira, Masisi, Biriza, Bukoma, and Buanza; those entering at Ntoroko mainly came from Ituri and North Kivu, Tchoma, Kasenyi, Boga, Beni, and Nyamamba. All were settled in Kyaka II. Asylum-seekers from South Sudan continued to arrive through Lamwo district (Ngomoromo, Awenolwi, Madi Opei, Waligo entry points), Adjumani (Elegu collection point) and Koboko district (Kuluba collection point, Oraba, Busia border point and Ocea transit centre).

Operational Highlights

UN Day: On 24 October 2019, the United Nations (UN) family in Uganda marked the 74th Anniversary of the entry into force of the UN Charter, with celebrations organized across the globe to share everything that the UN represents and has achieved since 1945. In Kampala, the celebrations were jointly organized with the Government of Uganda, to raise awareness about the 2030 Agenda and the Sustainable Development Goals (SDGs) on the theme "Youth Entrepreneurship for SGDs." The commemorations took place at the Kololo Independence Grounds with the 1st Deputy Prime Minister Rt. Hon. Gen. Moses Ali as Chief Guest. The Ugandan Cabinet became the first in the world to formally adopted SDGs implementation, as a national priority that will guide how the Government will deliver on peace and prosperity for all.

WASH MoU: UNHCR signed the Memorandum of Understanding (MoU) with National Water and Sewerage Cooperation (NWSC) on 15 October 2019, to handover the water delivery systems in Rwamwanja refugee settlement. With the handover to NWSC, the availability of water will increase to both refugees and host communities. Measures are being taken to ensure access of water to refugees in Rwamwanja will be maintained. https://www.unhcr.org/afr/news/press/2019/10/5db2735e4/government-takes-over-management-of-water-supply-in-ugandan-refugee-settlement.html

UNHCR partner selection: UNHCR completed the selection of its implementing partners for 2020-2021 through a four-tier process that enabled the organization to make an informed decision: partners' performance assessed in coordination with the field; technical evaluation of applications undertaken by a Technical Evaluation Committee (TEC); review of TEC's assessment undertaken by an independent Implementing Partner Selection Committee (IPMC), which prepared recommendations for the Representative; and final endorsement by the Representative. As a result of this process, 12 implementing partners were selected for 2020, down from 32 in 2019. UNHCR is currently reviewing applications to eight calls for expression of interest: management of transit centres and



collection points in four lots; management of urban refugees in Kampala; community mobilization and peaceful coexistence in Arua; and country-wide logistics management.

COMPREHENSIVE REFUGEE RESPONSE FRAMEWORK (CRRF)

The 1st Global Refugee Forum (GRF), convened at ministerial level, will take place in Geneva from 16-18 December 2019. The GRF is a unique occasion for UN Member States and other stakeholders to deliver concrete <u>pledges and contributions</u>, that will advance the objectives of the Global Compact on Refugees. The pledges and contributions will support the achievement of tangible benefits for refugees and host communities, and to highlight key achievements and exchange <u>good practices</u>.

On 29 October, the CRRF Secretariat organized a national high-level consultation ahead of the GRF to generate a common approach for the Uganda refugee response, mobilize stakeholders and identify champions among them to advocate for joint GRF pledges and contributions for Uganda, and discuss the possibility of aligned pledges and contributions to Uganda's proposed pledges. The Government shared its pledges, showcasing their costed comprehensive plans with the goal of mobilizing pledges and contributions towards them. The meeting was presided by Minister of Disaster, Preparedness and Refugees, Hillary Onek and attended by most if not all Ambassadors and Heads of Agency in Uganda. Many made commitments to align their pledges to Uganda's thematic plans.

The 8th CRRF Steering Group took place in Hoima on 2-3 October 2019. It included a field visit to Kyangwali refugee settlement, where the nascent efforts to transition from patterns of humanitarian approaches towards Government-led sustainable development approaches, are visible. The Steering Group made decisions to shape the implementation of the Global Compact on Refugees and its CRRF in Uganda, regarding the inclusion of refugees in national planning, natural resource management, jobs and livelihoods, as well as, preparation of the GRF in Geneva.

The 4th Refugee Engagement Forum (REF), held from 1-3 October 2019, brought together 36 refugee leaders from all settlements and Kampala. The REF is a national platform that represents refugee voices in Uganda and ensures that refugees play a central and vital component in the refugee response. It is held quarterly before every CRRF Steering Group meeting, in order to inform it about discussions and decision made by the REF. The REF members identified key good practices from Uganda that could be showcased at the GRF, to which two members are attending.



PROTECTION

Registration: The Uganda Communications Commission (UCC) suspended the use of refugee cards and attestation letters from the Office of the Prime Minister (OPM) to facilitate SIM card registration on 7 October 2019, following reports of sim card fraud. UCC also directed operators to block registrations of invalid refugee identification on 9 October 2019. A call for quotations was sent out to international suppliers for identification card printing materials introducing new security features, seeking to mitigate forgery of refugee documentation. On 10 October 2019, UNHCR held a meeting with OPM and UCC to find a solution to strengthen authentication of refugee ID card for the registration of SIM cards. A meeting was also held with UCC on 23 October 2019 to agree on the fields to be shared throughout the authentication process, starting from sim issuing kiosks, through to a mobile application, the mobile network operators, UCC and OPM.

ProGres v4: A key milestone during the reporting period was the migration of resettlement data to ProGres v4, with the resettlement module going live on 15 October 2019. The migration was conducted by a support team from the Identity Management and Registration Section (IMRS) in Copenhagen who were on mission in Uganda from 1–18 October 2019. The custom resettlement profile for Uganda was also implemented on 21 October 2019.

Refugee Status Determination (RSD): The Refugee Eligibility Committee (REC) held sessions in Nyakabande and Matanda transit centres on 29-31 October 2019. During the sessions, it handled a total of 444 households



asylum applications (1,133 individuals), out of which 389 households (998 individuals) were granted refugee status. Majority of them were Congolese nationals.

The Inter-Agency Helpline (Feedback, Referral and Resolution Mechanism - FRRM): During the month of October, a total of 1,930 queries were recorded through the FRRM helpline, representing an 11.9 percent decrease from September 2019. Of the 1,930 queries, 695 were received from females, 1,233 from males and 2 from other gender categories, with majority in the age-group of 26 - 35 years. Most of the cases concerned refugees (2,074) while asylum seekers accounted for 106 of the cases and 11 cases from other caller categories (host community). A total of 931 queries were handled at helpline level, while 999 referrals were made to UNHCR and partners for follow-up. Of the referred cases, 16.5 percent were addressed, 3.8 percent are being followed up, while 79.7 percent remained unaddressed during the reporting period. By sector, most of the queries were related to: general queries (339); community-based protection (274) durable solutions (247); health and nutrition (246); and others (824). By location, Nakivale settlement (683) continued to receive the largest number of calls, followed by Kyanwgwali settlement (347), Kampala (238), and Kyaka II (179). Other locations cumulatively received 483 queries. Largely, the usage of the helpline remains high in the south west region as the West Nile continues to gradually pick up as more awareness is being created.

Child Protection: Two South Sudanese refugee youth from Kiryandongo settlement received scholarships by the United World Colleges (UWC) to pursue higher education at the International School Moshi in Tanzania and UWC Dilijan in Armenia, respectively. UNHCR facilitated their documentation and travel arrangements.

Voluntary Repatriation: On 22 October 2019, UNHCR facilitated the voluntary repatriation of one refugee to Congo Brazzaville. Owing to the absence of a foreign mission of the Republic of Congo in Uganda, the refugee was issued an Emergency Travel certificate by International Committee of the Red Cross (ICRC). Furthermore, UNHCR received a returnee from Lusaka, Zambia on 24 October 2019. He was supported through immigration formalities and reunited with his Ugandan family.

Kigali Meeting on Global Solidarity and Responsibility sharing: A South Sudan female refugee leader participated in a Continental Consultative Meeting (CCM) on Global Solidarity and Responsibility Sharing in Kigali, Rwanda from 24 to 25 October 2019.



EDUCATION

Increasing access to education: Despite initial low attendance rates registered within the first two weeks of the school term, the percentage of children enrolled in pre-primary in October 2019 remained above performance targets in Imvepi, Rhino Camp, Kyangwali and Kiryandongo settlements. In primary education, the number of children enrolled exceeded performance targets in Imvepi, Rhino Camp, Kyangwali, Lamwo, Adjumani, Palorinya settlements. However, those in Nakivale, Oruchinga, Rwamwanja and Kyaka II settlements were slightly below performance targets. Compared to targets, progress on the number of students enrolled in lower secondary education was higher in Rhino Camp, but remained lower in Imvepi, Kyangwali and Kiryandongo settlements. The number of students enrolled in upper secondary remained on target in Imvepi and Rhino Camp settlements. UNHCR and partners continued community awareness sessions, including community dialogues, *Go-Back to school* campaigns, meeting with parents, community leaders and teachers to encourage learners to attend school.

Improving the quality of education and learning outcomes: School monitoring activities by education partners in October 2019 aimed to ensure that learning is conducted in favorable and conducive learning environments. Physical verification was also undertaken as a measure to track teacher attendance. The high attendance rates that had been witnessed at the beginning of the term were maintained with most locations and schools registering over 80 percent attendance, with Imvepi settlement registering an attendance rate of 90 percent.



Strengthening national educational systems for inclusion: In a workshop organized by UNHCR and UNICEF in Hoima from 22 to 24 October 2019, key education stakeholders finalized the costing of District Education Response Plans (ERP) in 13 refugee-hosting districts. Among them were members of the Steering Committee, Ministry of Local Government (District Inspectorate), CRRF, OPM, District Planners and District Education Officers (DEO).



HEALTH

The Measles Rubella campaign was conducted nationwide, including in all refugee settlements. In the settlements, 523,017 children were vaccinated against measles with a coverage of 100 percent and 187,063 against polio with a coverage of 91 percent. The under achievement was due to inadequate supply of vaccines in Oruchinga and Palabek.

A total of 257,938 consultations were made in all the refugee serving health facilities within the refugee settlements, compared to 272,865 in September 2019. Of the consultation made, 81 percent were refugees and 19 percent were host populations. Top morbidity causes were Malaria at 43.3 percent, skin diseases at 6.9 percent, watery diarrhea at 4 percent, Upper Respiratory Tract Infections (URTI) at 12.6 percent, Lower Respiratory Tract Infections (LRTI) at 8.3 percent, and intestinal worms at 2 percent.

In October 2019, 10,545 patients were admitted in the wards at the health clinics compared to 12,824 in September 2019. Of these, 68 percent were refugees and 32 percent were host populations.

A total of 4,277 deliveries were registered in October compared to 3,702 in September 2019. Of these, 65 percent were refugees and 35 percent were nationals.

People tested for HIV were 14,320, of which 67 percent were refugees and 33 percent host populations. All those who tested positive for HIV were enrolled into HIV care and treatment. The total number of patients on Antiretroviral Therapy (ART) by end of October stood at 15,82, of which 36 percent were refugees and 64 percent host population.



WATER AND SANITATION

Per-capita access to water remains above 16 litres per person per day (I/p/d) across the country. In Kyaka II settlement, construction started of a 17.5 km piped network with 30 community tap stands.

UNHCR signed the Memorandum of Understanding (MoU) with National Water and Sewerage Cooperation (NWSC) to handover the water delivery systems in Rwamwanja refugee settlement. With the handover to NWSC, the availability of water will increase to both refugees and host communities. Measures are being taken to ensure access of water to refugees in Rwamwanja will be maintained.

Global Hand Wash Day was celebrated on 15 October 2019 across the settlements with the theme: 'Clean hands for all'. Focus was on enabling everyone to practice good hygiene practices.





SHELTER, SETTLEMENTS AND NFIS

In October, 1,166 household plots (30m x 30m combined shelter and agriculture) for new arrivals were demarcated in Kyaka II settlement, up from 1,000 in September. Within the same settlement, a total of 885 households with 2,418 individuals received Non-Food Items (NFIs) and were settled in Buliti. In Kabazana A, Nakivale settlement, a total of 928 households with 2,675 individuals were supported with shelter kits and allocated plots of land to enable them to construct their own shelters.

In Rhino Camp settlement, 10 semi-shelters with their latrines and bath shelters were completed during the reporting period. In Imvepi settlement, two of six protection shelters were occupied. In both settlements, a total of 13 temporary shelters for Persons with Specific Needs (PSN) were repaired. Additionally, 16 temporary PSN shelters were constructed in Imvepi (13) and Rhino Camp (3), as well as one temporary women facility in Tika, Rhino Camp.

Phase One of Construction of Pavilion for Celecelea Stadium, Moyo district, was completed and project closed, after joint inspection by UNHCR, the contractor and Moyo District Local Government. This will act as a sports and multi-purpose venue for nationals and refugees.

Challenges:

Major road from Yoro to Ocea reception centre, Arua district, have developed deep gullies that have made transportation of refugees by bus very difficult. Other roads are in critical condition, inlcuding the one from Yoro Base camp to Enyau Steel Bridge, linking Imvepi and totalling to 46.6Km. This road was not included in the frame agreement for 2019 due to budget limitation. Yet, it is vital for easy access and connectivity.

In Kyangwali and Kiryandongo settlements, roads are deteriorating drastically hindering service delivery to refugees and asylum seekers. There is still a need to open new roads in areas where the refugees are being relocated.



ENVIRONMENT AND ACCESS TO ENERGY

In October, over 40 partners including OPM, District Local Government (DLGs), National Forestry Authority (NFA) and civil society, continued to prioritize interventions for environmental restoration and increasing safe access to sustainable energy across the refugee response. NFA planted 149 hectares with teak, indigenous trees and bamboo in Eria and Era Central Forest Reserve (CFRs) in Moyo. NFA also reported restoration work in Bugoma Central Forest Reserve including 80 hectares of indigenous trees and 20,000 bamboo plantlets intended to provide sustainable construction material and biomass energy to both refugees and host communities in three years. In future, the International Bamboo and Rattan Organisation (INBAR) will work with UNHCR to promote bamboo planting and value addition among host and refugee farmers.

Efforts to increase access to energy-saving equipment and alternative cooking fuels especially briquettes continued across the operation. Over 1,700 additional households accessed stoves, 300 accessed heat-retaining cooking bags and 1,700 received training on energy-saving practices. Over 13,000 kg of briquettes were produced and accessed mainly by PSNs, through income generating initiatives. Three refugee-host operated energy kiosks are now operational in Kampala, selling locally-made cooking baskets, stoves and briquettes as income generation. All new arrivals and 184 additional PSN households were supported with solar lanterns.

Mainstreaming efforts to improve solid waste management are becoming more active across the response, especially plastic recycling initiatives. For example, groups have been mobilized to collect plastics as a source of income or in exchange for briquettes. World Action Fund has also recently obtained a plastic bottle recycler to be installed in Arua district, in order to process materials from the settlements in both Arua and Yumbe districts.



Working in partnership with:

Government - Office of the Prime Minister (OPM), District Local Government (DLG), Ministry of Agriculture Animal, Industry and Fisheries (MAAIF), Ministry of Education and Sports (MoES), Ministry of Energy and Mineral Development (MEMD), Ministry of Gender Labour and Social Development (MGLSD), Ministry of Health (MoH), Ministry of Water and Environment (MWE), Ministry of Trade Industry and Cooperatives (MTIC).

Refugee Hosting Districts – Adjumani, Arua, Isingiro, Kampala, Kamwenge, Kikuube, Kiryandongo, Koboko, Kyegegwa, Lamwo, Obongi, Yumbe.

UN - United Nations Children's Fund (UNICEF), United Nations Development Programme (UNDP), United Nations Entity for Gender Equality and the Empowerment of Women (UNWOMEN), United Nations Environment Programme (UNEP), United Nations Food and Agriculture Organization (FAO), United Nations High Commissioner for Refugees (UNHCR), United Nations Migration Agency (IOM), United Nations Officer for Project Services (UNOPS), United Nations Populations Fund (UNFPA), United Nations World Food Programme (WFP), United Nations World Health Organization (WHO).

NGOs - Action Africa Help (AAH), Action Against Hunger (ACF), Adventist Development and Relief Agency (ADRA), Africa Humanitarian Action (AHA), African Initiatives for Relief and Development (AIRD), African Medical and Research Foundation (AMREF), African Women and Youth Action for Development (AWYAD), Agency for Accelerated Regional Development (AFARD), Agency for Cooperation and Research in Development (ACORD), Agency for Technical Cooperation and Development (ACTED), American Refugee Committee (ARC), Andre Foods International (AFI), Association for Aid and Relief Japan (AARJ), Association of Volunteers in International Service (AVSI), Associazione Centro Aiuti Voluntari (ACAV), A-Z Children's Charity, Baylor, Building Resources Across Communities (BRAC), Belgian Development Agency (ENABEL), CARE, Care and Assistance for Forced Migrants (CAFOMI), Caritas Uganda (CU), Catholic Organisation for Relief and Development Aid (CORDAID), Catholic Relief Service (CRS), Child Voices International, Communication and Education (PACE), Community Empowerment for Rural Development (CEFORD), Community Technology Empowerment Network (CTEN), Concern World Wide (CWW), Cooperazionee Sviluppo (CESVI), DanChurchAid (DCA), Danish Refugee Council (DRC), Doctors with Africa (CUAMM), Drop in the Basket (DiB), Finn Church Aid (FCA), Finnish Refugee Council (FRC), Food for the Hungry (FH), Friends of Kisoro, German International Cooperation (GiZ), Give Directly, Global Aim, Global Refugee International (GRI), Healing Kadi Foundation, Help Age International, Humane Africa Mission (HAM), Humanitarian Assistance and Development Services (HADS), Humanitarian Initiative Just Relief Aid (HIJRA), Humanitarian Open Street Map Team (HOT), Humanity & Inclusion (HI), IMPACT, Infectious Disease Institute (IDI), InterAid, Inter-church Organization for Development Cooperation (ICCO Cooperation), International Aid Services (IAS), International Center for Research in Agro Forestry (ICRAF), International Committee of the Red Cross (ICRC), International Rescue Committee (IRC), IsraAid, Jesuit Refugee Service (JRS), Johanniter, Kabarole Research and Resource Centre (KRC), Lutheran World Federation (LWF), Lutheran World Relief (LWR), Malteser International (MI), Medical Teams International (MTI), Mercy Corps (MC), Norwegian Refugee Council (NRC), Nsamizi Training Institute of Social Development (NSAMIZI), OXFAM, Peace Winds Japan (PWJ), Peter C. Alderman Foundation (PCAF), Plan International (PI), Programme for Accessible health, Real Medicine Foundation (RMF), Regional Health Integration to Enhance Services in Eastern Uganda (RHITES), Reproductive Health Uganda (RHU), Right to Play (RtP), Rural Initiative for Community Empowerment in West Nile (RICE-WN), Salvation Army, Samaritan's Purse (SP), Save the Children International (SCI), Self Help Africa (SHA), The Uganda National Apiculture Development Organization (Tunado), Transcultural Psychosocial Organization (TPO), Trocaire, Tutapona Trauma Rehabilitation (TTR), Uganda Law Society (ULS), Uganda Red Cross Society (URCS), Uganda Refugee Disaster and Management Council (URDMC), War Child Canada (WCC), War Child Holland (WCH), Water Mission Uganda (WMU), Welthungerhilfe (WHH), Windle International Uganda (WIU), World Vision International (WVI), Young Women's Christian Association (YWCA), ZOA – Uganda (ZOA).



External Relations

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The Refugee Response in Uganda is coordinated jointly by the Office of the Prime Minister (OPM) and the United Nations High Commissioner for Refugees (UNHCR).

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